## SECTION 29. LIBRARY SERVICES

## 29.25 CUSTOMER SERVICE CODE

## A. UNATTENDED CHILDREN.

(1) The Seminole County Public Library is open to all members of the public. Patrons may remain in the Library as long as necessary/appropriate to use the services, materials or facilities for reading, studying, using the Internet, attending programs, and obtaining information.

(2) Children of all ages are welcomed users of the Library. The Library is a public building with staff trained to provide public library services. Staff members are available to assist children with library materials or services. The Library is not equipped, nor is it the Library's role, to provide long- or short-term childcare.

(3) A responsible adult or caregiver shall accompany children of ten (10) years of age or under while they are using the Library. While in the Library, parents and caregivers are responsible for monitoring and regulating the behavior of children of ten (10) years of age or under.

(4) When a child of ten (10) years of age or under is found unattended in the Library or when a child of ten (10) years of age or under is perceived to be upset, endangered, behaving inappropriately, or not with a caregiver at closing time, library staff will attempt to contact the parent or caregiver. In the event that the parent or caregiver cannot be reached, the child will be placed in the care of the appropriate law enforcement agency.

B. AUTHORITY. Resolution 2010-R-182 adopted August 24, 2010