### Seminole County Attorney's Office Presentation – 2012

Public Records E-Mails Code of Conduct & Ethics Facebook and Social Media Government in the Sunshine

"Public records means all documents, papers, letters, maps, books, tapes, photographs, films, sound recordings, data processing software, or other material regardless of the physical form, characteristics, or means of transmission, made or received pursuant to law or ordinance in connection with the transaction of official business by any agency".

If the purpose of a document prepared in connection with official business of a public agency is to perpetuate, communicate, or formalize knowledge, then it is a public record regardless of whether it is in final form or the ultimate product of an agency.

The County is not generally required to reformat records to meet the requestor's particular needs.

A person's motive in seeking access to public records is irrelevant. The County cannot ask the reason for the public records request.

Every person who has custody of a public record shall permit the record to be inspected and examined by any person desiring to do so, at any reasonable time, under reasonable conditions, and under supervision by the custodian of the public record or his designee.

A custodian of records must acknowledge requests for public records promptly and respond to such requests in good faith. Although there is no time limit for compliance stated in the Act, the Florida Supreme Court has stated that the only delay permitted " is the limited reasonable time allowed the custodian to retrieve the record and delete those portions of the record the custodian asserts are exempt."

#### Penalties:

- Individual violation can be prosecuted criminally or in civil court by citizens or companies.
- The County can be assessed attorneys' fees for failing to comply with a request.
- A Board member can be removed from office for failing to comply.

How do you comply if you receive a public records request?

 Contact the Seminole County Attorney's Office and you will be directed to the appropriate staff. Do not delay!

What is an inappropriate e-mail?

E-mails that violate County policies & procedures.
Personal e-mails.
Use common sense.
Would you want your children to read it?
Suggestive pictures, foul language, jokes, and political commentary that is either a personal attack, or supports, a policy issue, candidate, elected official or party.

What should I do if I receive an inappropriate (non-government related) e-mail from a private citizen that I do not know?

✓ Delete the inappropriate e-mail.✓ Report it to your supervisor.

What should I do if I receive an inappropriate e-mail from someone I know?

You should respond back that the e-mail is inappropriate and ask that the person stop sending that type of e-mail to your government e-mail address.
Print out a copy of your response.
Delete the inappropriate e-mail.

What should I do if I receive a threatening e-mail from an employee or private citizen?

Immediately report it to your supervisor.
Do not delete the e-mail.
Do not respond to the e-mail.

Should I be using the County e-mail system for personal business?

 No; and the County Attorney's Office will not spend time reviewing your e-mails to delete personal e-mails from a public records request.

What should I do if I accidently send a government related e-mail to a private citizen?

 Ask the private citizen to delete it and not share it with anyone.
 Of course, apologize for the inconvenience.

Who should I contact if I get a public records request for my e-mails?

The County Attorney's Office and your supervisor. Do not delay!

Make sure you are sending it to the right address.
Do I need to copy the world with the e-mail?
How would the e-mail look on the front page of the newspaper with your name on it?

Do you really need to send it?
Can the matter be handled with a quick phone call instead of the e-mail?
If you are concerned about how it will be interpreted, should you be sending the e-mail in the first place?

If the matter involves an issue in litigation, or likely to be in litigation, call the County Attorney's Office to discuss the matter before sending the e-mail.

Use the fax machine or hand delivery for documents that are exempt pursuant to the attorney-client exemption.

Keep e-mails to one subject.

Make the subject matter clear so that it can easily be identified in a search.

Try to avoid the use of phrases like "the County never...." or "We always....". Do not use derogatory remarks about other employees or private citizens or companies. For example, "I am tired of working with ." "I wouldn't award them the bid if they were the last contractor on Earth." Always state the truth.

As public officers and employees, you should familiarize yourself with Section III, Chapter 112, Florida Statutes, and the Seminole County Code of Conduct. Part III Chapter 112, Florida Statutes Depending on your position, Section III, Chapter 112, Florida Statutes, governing ethical conduct for public officers and employees may be applicable in the performance of your public duties.

# **Code of Conduct & Ethics Seminole County Code of Conduct** Conflicting employment or contractual relationship (Section 102.0) Conflict of Interest regarding contracted County work and/or purchase of property, materials or supplies prohibited (Section 103.0) Disclosure of Information (Section 104.0)

Solicitation/acceptance of gifts, gratuities, benefits, or things of value and promoting private businesses (Section 105.0)
Bribery (Section 106.0)
Additional ethical conduct requirements for members with regulatory responsibilities (Section 107.0)

 Additional ethical conduct requirements for reporting individuals and procurement members (Section 108.0)
 Political Activity (Section 109.0)
 Use of County property (Section 110.0)
 Personal mail/telephone calls/visitors (Section 111.0)

Dress and Appearance (Section 112.0)
 Job-related investigations (Section 113.0)
 Indictments/Arrests (Section 114.0)
 Incarceration (Section 115.0)

Drug and/or alcohol use/consumption (Section 116.0)
 Driving Records (Section 117.0)
 General Safety Policy (Section 118.0)

If you have any questions concerning the Code of Conduct or ethics, please call the County Attorney's Office at (407) 665-7257.

 The content of the Seminole County Facebook pages, including information about the County's friends, is subject to disclosure under Florida's Public Records Act.
 All communication on Seminole County's

Facebook pages regarding County business is subject to Florida's Government in the Sunshine Law.

In light of this, Seminole County should post a warning regarding the implications of the Public Records and Sunshine Law on all of its Facebook pages.

While there is no statutory prohibition against a commission or board member posting comments on a privately maintained website or blog, those members must not discuss matters that may foreseeably come before them. It is incumbent upon commission or board members to avoid any action that could be construed as an attempt to evade the requirements of the Sunshine Law.

While there is no prohibition against a commission or board member posting comments on Seminole County's Facebook pages, members of the commission or board must not engage in an exchange or discussion of matters that may foreseeably come before the commission or board for action.

Basic requirements:
Meetings must be open to the public; and
Reasonable notice of such meetings must be given; and
Minutes of the meetings must be taken and promptly recorded.

Applicable to elected and appointed public boards and to any "gathering" of two or more members of the same board to discuss some matter which may foreseeably come before that board for action.

Applies to meetings and discussions conducted via phones, computer (e.g. email), and other electronic means.

Use of nonmembers (County staff and Commissioners' Aides) as liaisons to circulate information/thoughts of individual Board members is prohibited.

Staff members may ask an individual commissioner or board member for his/her position on a matter but are prohibited from revealing those positions to other commission or board members.
It would violate the Sunshine Law for board members to circulate written comments to other members of the board.

Board members may not engage in an exchange or discussion on Facebook or other social media (Twitter) that may foreseeably come before the board for action.

Public access to meetings is one of the key elements of the Sunshine Law and Board members are advised to avoid meetings in places not easily accessible to the public. The use of luncheon meetings should be avoided as these meetings tend to have a "chilling" effect upon the public's willingness or desire to attend.

Sunshine Law prohibits meetings at any facility which discriminates on the basis of sex, age, race, creed, color, or economic status, or which operates in a manner as to unreasonably restrict public access to such a facility.

For meetings where a large turnout of the public is expected, Board members should take reasonable steps to ensure that the facilities where the meeting will be held will accommodate the anticipated turnout. When the largest available public meeting room cannot accommodate all of those expected to attend, the use of video technology may be appropriate, as long as an opportunity for public participation in the proceedings is provided.

The term "open to the public" means open to all persons who choose to attend. This includes all members of the press, competitive bidders, and employees.

Cameras and tape recorders, as long as they are not disruptive to the proceedings, should be allowed and rules or policies against them will be deemed arbitrary and invalid.

- Civil penalties up to \$500 against each participating member. A knowing or intentional act is not required.
- Criminal penalties, including incarceration and fines, for any Board member who knowingly attends such a meeting or has a prohibited contact in violation of the statute.
- Any action taken at a meeting tainted by a Sunshine Law violation is void.

Additionally, a violation may require the Board members to hire private counsel either for private suits or for State Attorney actions.