Seminole County Fire Department 2022 ANNUAL REPORT

150 Eslinger Way, Sanford, FL 32773 seminolecountyfl.gov/firedepartment



COUNTY

EMINOLE COUNT.











FIRE CHIEF'S MESSAGE:

On the heels of a top-tier fire department ranking of ISO-1, 2022 was a year of continued strong momentum for the 571 personnel proudly representing your Seminole County Fire Department (SCFD).

From establishing new services, such as the innovative Community Paramedicine Program, to acquiring new apparatus to better serve our citizens, to embracing technology to significantly cut down on trail response times, the trajectory of progress and innovation at SCFD continues upwards.

At SCFD, I am honored to lead a department of committed, fiercely loyal and highly skilled individuals who provide unmatched service to our citizens and visitors.

Since our inception in 1974, we have been committed to providing

the best services necessary for the preservation of life and property throughout Seminole County.

SCFD ultimately provides the services and capabilities of a world-class, all-hazards metro fire department, while maintaining the culture and community focus of a local, hometown fire department. Ask anyone who has risen among the ranks and most will echo the sentiments below of Lieutenant Anthony Vargas.

Please enjoy our 2022 annual report that showcases a snapshot of our annual milestones.

I grew L

Fire Chief Matt Kinley Seminole County Fire Department

I grew up near Fire Station 27, and I always wanted to work for my hometown. Most of our department lives or grew up in Seminole County, and we want the best for our neighbors and all citizens. We are a department that is progressive in fire and EMS tactics, and we offer lots of growth opportunities

SCFD FACT: SCFD is one of three County Fire Departments in Florida with a top ISO Class 1 rating. Learn how this benefits YOU at seminolecountyfl.gov/ISO.



Firefighter/Paramedic Nick Calzone promoted to the rank of Engineer

-Lt. Anthony Vargas, promoted in 2022

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Special Operations

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SEMINOLE COUNT TRE STATION No.L.



Bob Dallari District 1

Jay Zembower District 2



Seminole County Board of County Commissioners



Lee Constantine District 3



Amy Lockhart District 4



Andria Herr District 5

SEMINOLE COUNTY BOARD OF COMISSIONERS • 04

AT A GLANCE



R

ISO

CLASS 1



SCFD FACT: Seminole County is the 4th most densely populated county in the State.

05 • AT A GLANCE

SEMINOLE COUNTY AT A GLANCE • 06

ANNUAL HIGHLIGHTS

- Instituted the COMMUNITY PARAMEDICINE PROGRAM
- 19 PROMOTIONS, including Lieutenants, Command Staff & Dispatch
- 15 ENGINEER PROMOTIONS (new rank established)
- 44% of new fire recruits grew up in Seminole County
- Acquired TOWER 39, QUINT 24, AIRBOAT 42 & THREE NEW TANKERS
- **RESPONDED TO HURRICANE IAN** and deployed personnel statewide
- Added a **4TH PERSON** to 8 Engines
- Attended more than **20 RECRUITMENT EVENTS** at local fire colleges and all Seminole County public high schools











OPERATIONS



JOHN THIBERT Deputy Chief of Administration

BEN DECUIR Deputy Chief of Operations



JOLENE JOYCE Assistant Chief A Shift



JEFF BLAKE

Assistant Chief

B Shift

BRADLEY HAWVER Assistant Chief C Shift



SCFD operates three shifts (A, B & C) led by an Assistant Chief who serves as the Shift Commander. Each Shift Commander oversees four Battalions, each with its designated Battalion Chief who is responsible for the stations and personnel within the area (see page 35 for more details).

Value Saved

PRE-INCIDENT VALUE	LOSSES	VALUE SAVED
\$131,923,088	\$10,063,430	\$121,859,658

SCFD FACT: There are 153 Personnel staffed per shift





09 • OPERATIONS

Seminole County Fire Department **Protective Service Area**

OPERATIONS • 10







*Incidents – A call for service prompting a unit response | **Responses – when a unit and/or units respond to an incident. The call type dictates the number of units that respond.

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Total SCFD Incidents & Responses By Calendar Year

			Average Travel Time +		
			2018	0:05:10	
			2019	0:05:09	
		<u>e</u>	2020	0:05:12	
			2021	0:05:14	
			2022	0:05:15	
				e is when a unit is te to a scene	
2020	2021	2022			
41,312	47,088	51,088	Incidents	- Second	
78,734	90,778	98,452	Response	es	

MEDICAL DIRECTOR

EMS OPERATIONS



The Seminole County Fire Department is recognized statewide as having some of the most advanced protocols that provide an exceptionally high level of care before our patients reach the hospital.

- Dr. Todd Hustv Seminole County's Medical Director Board certified in emergency medicine for more than 30 year

PROTOCOLS

PARAMEDIC AND EMT LICENSING

PARAMEDIC AND EMT COMPLIANCE/ **CONTINUING EDUCATION TRAINING**

The Medical Director's Office establishes the emergency medicine protocols that Paramedics and EMTs can perform and practice under the Medical Director's license.

- SCFD staff attend monthly Medical Director meetings to discuss recent EMS calls and review quality assurance, dialogue, and training.
- In 2022, SCFD awarded 37 Life Saving Awards to personnel, and local hospitals also honored several crews for their live-saving contributions.

SCFD's 2022 Paramedic of the Year Matt Humphrey received a Life Saving Award from Deputy Chief Ben DeCuir. He was honored with the crew at Station 24 C Shift.



72% of all calls to SCFD are EMS (Emergency Medical Services) related.



SCFD FACT: SCFD is one of the few County Fire Departments in the nation to attain ISO Class 1 rating and accreditation through the Commission on Accreditation of Ambulance Services (CAAS).

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COMMUNITY PARAMEDICINE





In 2022, the Seminole County Fire Department began delivering proactive healthcare to County residents through the Community Paramedicine Program. This free program, targeted to specific patient populations, utilizes paramedics to provide guidance and care, while at the same time helping residents become more independent from the emergency system.

TARGET PATIENT POPULATIONS SERVED:

- High ER and 911 Utilizers
- Substance Abuse Patients
- Patients with Frequent Falls
- Diabetic Patients

Patients with Congestive Heart Failure/Chronic Respiratory Conditions

The Community Paramedicine Program is designed to help:

- DECREASE the use of emergency departments
- DECREASE healthcare costs for County residents
- **DECREASE** stress and cost to 911/EMS
- **IMPROVE** patient outcomes, access and healthcare gaps





The Community Paramedicine Program is the type of proactive program that is greatly needed in Seminole County, especially by senior adults and caregivers. Seminole County Fire Department's Paramedics always treat my husband with such respect and dignity, and they bring not only genuine concern and help, but joy to our home.

- Marilyn Logan, Casselberry resident





COMMUNITY PARAMEDICINE • 16

FISCAL

BUDGET \$80.4 Million

FIRE MILLAGE RATE : 2.7649



30 Firefighter positions are funded through a \$7.3 million federal grant for the Staffing for Adequate Fire and Emergency Response (SAFER grant)

Fiscal Year 2022 Budget Breakdown

_		FY22 Adopted Budget	FY22 Actuals	FY22 Expenditures
	Personnel Services	\$59,360,161	\$64,075,483	76.0%
	Operating Expenditures	\$6,440,706	\$7,138,169	8.5%
	Internal Service Charges	\$5,072,998	\$5,315,039	6.3%
	Capital Outlay	\$9,075,250	\$6,994,784	8.3%
	Grants & Aids	\$469,922	\$412,842	0.5%
	Interfund Transfers Out	-	\$398,803	0.5%
	Grand Total	\$80,419,037	\$84,335,120	100.0%

571 Full-Time Personnel

New technology is an integral part of SCFD's goal to remain innovative while protecting people and property in Seminole County. From Computer Aided Dispatch (CAD) and Geographic Information Systems (GIS) that help improve mapping data needed for fast responses, to Unmanned Aerial Systems (UAS) or drones that can survey incidents and damages, SCFD aims to utilize the newest technology to better serve the public in their time of greatest need.

Internal Trails Response App:

Seminole County has hundreds of miles of both paved and wilderness trails. In 2022, SCFD began utilizing an internal trails response app to find lost or injured hikers and bikers on the trail. This technology has significantly cut search and rescue times on trails from an average of 2-3 hours to 25-35 minutes.

UAS/Drones:

SCFD has 18 personnel certified to fly UAS/drone equipment. This enables the Department to:

- Provide enhanced situational awareness to on-site incident commanders through real-time, bird's-eye views
- Capture "hot spots" where fire may be present
- Enhance wide-area search capabilities

TECHNOLOGY

• Hurricane/emergency response and recovery operations, including locating persons needing assistance, hazards and reviewing damages as well as providing statistical analysis to improve performance



App helps rescue crews find missing hikers, bikers faster in Seminole County

Seminale County Fire Department invents app to sharter



PROFESSIONAL **STANDARDS & TRAINING**

SCFD's 19-acre, 44,000 sq. ft. Training Center in Longwood is a hub for all fire training activities.

2022 Training:

- Structural Tower Rescue Training
- Boat and Dive Training
- Trench Classes
- Extrication Training
- EMS Training
- Special Ops Training

- Mental Health Awareness Training
- Pump Ops Training
- Quarterly Training
- Trails Training
- Tree Rescue Courses & Rope Ops









There were **59** new recruits in Classes 22-01 & 22-02

S Training Hours by Category in 2022:

We train to maintain a constant state of readiness. -Greg Harlow, Assistant Chief of Professional Standards & Training

SPECIAL OPERATIONS

Emergencies including high-angle emergencies, water rescues, HazMat, heavy technical response, extrication, and so much more are what SCFD's Special Hazards & Operations Team (SHOT) is all about.

Thanks to their dedication, SCFD is known as one of the premier all-hazards fire departments in the state and throughout the nation. Starting as a small team in 1992, SHOT recently celebrated its 30th anniversary. Today, there are 56 SHOT team members with a combined thousands of extra hours of training and specialty coursework.

Special Team Assignments:

- Special Hazards & **Operations Team (SHOT)**
- Tower Team
- Dive Team
- Prescribed Burn

- Bike Team
- Honor Guard
- Trails Response
- Marine Unit Operators

- Farm Animal Rescue
- Peer Fitness Team
- Tanker Team



Urban Search & Rescue Task Force 4

Urban Search & Rescue Central Florida Task Force 4 deployed to Lee County in late September 2022 to assist with Hurricane lan response and recovery. Throughout the two-week deployment, Task Force 4 searched 2,500 structures and over 200 vessels. They also rescued several families and assisted survivors with post-storm recovery efforts. Fourteen SCFD US&R members deployed along with other members of local fire departments.

Additional Deployments:

- fight wildfires.
- response.

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US&R Task Force 4 Program Manager Lt. Matt Jaynes speaks about state deployments

Four members of SCFD's Burn Team joined an interagency team with the state of Florida through U.S. Forestry and deployed to Angelus Oaks, California in September 2022 to

In March 2022, SCFD personnel deployed with an Engine Strike Team to protect people and property from wildfires in Bay County as part of the Florida Statewide Emergency Plan (SERP)



US&R Task Force 4 in recovery efforts for Hurricane lan in Bay County









EMERGENCY COMMUNICATIONS

SCFD's 911 Dispatch Team consists of **34** Telecommunicators as well as a Training Coordinator, Communications Manager, and a CAD (Computer Aided Dispatch) Administrator.



The SCFD Emergency Communications Center also fields after-hours calls to Animal Services, Public Works, Traffic Engineering, Environmental Services, Fleet, and Facilities.



SCFD FACT: Dispatchers who assist with the birth of a baby during a 911 call are awarded a Stork Club Award! Three awards were given in 2022 for the births of two boys and one girl.

Calls to 911: 56,203 up 9% from the previous year

Total Calls **131,250** (includes outbound non-emergency calls)



AVERAGE 911 CALLS **ANSWERED PER DAY:**

154

PERCENTAGE OF CALLS ANSWERED WITHIN **10 SECONDS:** 97%

FIRE PREVENTION



"Working smoke alarms cut your risk of dying in a fire by half. Everyone in Fire Prevention works hard to ensure fire safety protocols are followed and understood by both residences and businesses."

- Fire Marshal and Assistant Chief Christina Diaz

Smoke Alarms

Distributed & Installed:

- 1.547 smoke alarms
- Nearly 50 fire alarm devices for the deaf or hard of hearing

SCFD proudly partners with the American Red Cross of Central Florida on many smoke alarm outreach events.



The American Red Cross honored SCFD with a "Sound the Alarm" award for installing a smoke alarm that saved a life during a home fire.

Fire Prevention Week Outreach

Fire Prevention Week is celebrated each October to educate residents on how to stay safe in the event of a fire. SCFD and the Fire Prevention Team participated in over 70 events during this month.



SCFD FACT: SCFD offers free safety alarm devices for those who are deaf or hard of hearing.

2,503 NEW **INSPECTIONS** up 5%*

102 FIRE PLANS INVESTIGATIONS REVIEW up 37%*

up 17%*

*compared to 2021.



FIRE PREVENTION • 26

PUBLIC INFORMATION & COMMUNITY OUTREACH



The Department participated in nearly **545** Community Outreach Events (**81%** increase compared to the previous year) reaching more than **108,000** residents! Events included:

- Fire station visits
- Community educational events, including CPR classes, health fairs, school visits
- Recruitment events
- Car seat installations/checks



70 media stories per month, on average

91% increase in positive media coverage compared to previous year

More than 50 subject matter experts were interviewed for news stories.





CHRISTMAS FIRE S Orlando

COOKING&EATIN

Honored for his action



SAVE A LIFE SEMINOLE HANDS-ONLY CPR: TRAINED 1,149 RESIDENTS



SCFD partnered with Seminole County Public Schools to teach hands-only CPR to high school students through the Save-A-Life Seminole program. This year, SCFD increased CPR training participation by 82%.



In 2022, **nine** Child Passenger Safety Technicians were trained. Technicians installed and/or checked **75** car seats. Previously, SCFD relied on only two technicians to perform these checks.

Learn more at: seminolecountyfl.gov/communityoutreach

SCFD FLEET

NUMBER OF FRONTLINE UNITS





ENGINES: 16 RESERVE ENGINES: 10



RESCUES: 21 RESERVE RESCUES: 10



AERIALS: 6 RESERVE AERIALS: 2

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SPECIAL HAZARDS & OPERATIONS UNIT: 1 RESERVE SHOT: 1



TANKERS: 5 RESERVE TANKERS: 1



WOODS TRUCKS: 8





MARINE UNITS: 8

OTHER:



- Bariatric Rescue Unit: 1
- Mobile Command Unit: 1
- Mass Casualty Unit: 1

Fleet photos credit: Seth Reynolds, Florida Emergency Photography & Photographer Norm Reyburn

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Jnit: 1 d Unit: 1

- AmbuBus : 1
- Rehab Unit: 1
- 6x6 Evacuation Units: 2 (High-water vehicles)

NEW UNITS:



QUINT 24

Quint 24 was put in service in March 2022. The multifunctioning fire truck is the second of its kind for Seminole County, serving as a cross between a fire engine and ladder truck. It has five primary functions, hence the name "quint." Functions include a pump, water tank, large diameter firehose, an aerial device and ground ladders.

Historically, when a new unit is placed into service, it is sprayed "wet-down" by a fire hose, then pushed into the station bay to commemorate that it is ready to serve the community.



TOWER 39

Tower 39 went into service in July 2022. This aerial is currently at Station 13 in Apopka until Station 39 opens in the Heathrow/Sanford area.





SCFD FLEET • 34



FIRE STATIONS

E = Engine | **R** = Rescue | **T** = Tower | **Q** = Quint | **TK** = Tanker | **WD** = Woods Truck

BT = Boat | **ABT** = Airboat | **ATV** = All Terrain Vehicle | **BC** = Battalion Chief

Abbreviation Key



BATTALION 1

Station 11 - Constructed in 1974

Serving Altamonte Springs 175 Newburyport Avenue, Altamonte Springs

Unit Responses: E11 – 3,221 R11 – 3,119

Other Units: WD11 BT11 ATV11









FAST FACT: Station numbers are pre-determined by the Fire Department prior to their construction. A lower station number does not necessarily mean the order it was constructed.

th Busiest Station

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Station 12 - Constructed in 1985 Serving Altamonte Springs 325 Douglas Avenue, Altamonte Springs

Unit Responses:

E12 - 4,388 R12 - 3,810 T12 - 2,127

Other Units: BC1



Station 13 - Constructed in 2008 Serving Forest City/Bear Lake 3860 East State Road 436, Apopka

> Unit Responses: E13 – 4,185 R13 – 3,308 T39** - 760 R14 - 1,157*

*Peak load unit operates from 9 A.M. – 5 P.M. Monday – Friday **Went into service July 17, 2022





Station 14 - Constructed in 1992 Serving Altamonte Springs 600 Hattaway Drive, Altamonte Springs

Unit Responses: E14 – 1,545





Station 22 - Constructed in 1984 Serving Fern Park 7122 US Highway 17-92, Fern Park

Unit Responses:

E22 – 3,034 R22 – 2,845









BATTALION 2

Station 21 - Constructed in 2005 Serving Casselberry 681 Seminola Boulevard, Casselberry



Unit Responses:

E21 - 2,600 R21 - 2,139 R28 - 828* Other Units: EMS1

*Peak load unit operates from 9 A.M. – 5 P.M. Monday – Friday





Station 23 - Constructed circa 1970 Serving Howell Branch 4810 Howell Branch Road, Winter Park

> Unit Responses: E23 – 1,951 R23 – 1,864



Station 25 - Constructed in 1975 Serving Casselberry 1055 Red Bug Lake Road, Casselberry

> Unit Responses: T25 – 2,930 R25 – 2,679



Station 26 - Constructed in 1994 Serving Winter Springs/Tuscawilla 850 Northern Way, Winter Springs

> Unit Responses: E26 – 1,636 R26 – 1,520







Station 27 - Constructed in 1990 Serving Winter Springs/Red Bug 5280 Red Bug Lake Road, Winter Springs

Unit Responses:

E27 – 2,803 R27 – 2,230 T27 – 1,226







Station 29 - Constructed in 2018 Serving Jamestown 2300 Via Loma Drive, Oviedo

Unit Responses:

Other Units: WD 29

E29 - 1,126 R29 - 1,157



BATTALION 3

Station 16 - Constructed in 1984 Serving Wekiva Springs/Sabal Point 930 Wekiva Springs Road, Longwood

Unit Responses
E16 – 2,282

R16 – 2,329

Other Units:

WD16 BT 16 ATV 16



Station 34 - Constructed in 1981 Serving Paola/Sanford 4905 Wayside Drive, Sanford

Unit Responses:	
Q34 – 2,876	
R34 – 2,344	









Station 35 - Constructed in 1989 Serving Sanford/Five Points 201 West County Home Road, Sanford

Unit Responses:

E35 - 1,963 R35 - 2,015 Squad 2 - 1,552

Other Units:

BT35 WD35 DU35 (Dive Unit)

Station 36 - Constructed in 1985 Serving Lake Mary/Heathrow 6200 West Lake Mary Boulevard, Lake Mary

Unit Responses: E36 – 2,665 R36 – 2,053 Other Units: BC3





BATTALION 4

Station 24 - Constructed in 1975 Serving Winter Springs 102 Moss Road North, Winter Springs

Unit Responses: Q24 – 2,042 R24 – 1,861

Other Units: TK24 Rehab 1 Tech 1





Station 41 - Constructed in 1981 Serving Midway 3355 East State Road 46, Sanford

Unit Responses: E41 – 1,549

R41 – 1,916

Other Units: WD41 ATV41 BT41 BC4



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Station 42 - Constructed in 1990 Serving Geneva 320 West State Road 46, Geneva

Unit Responses:

E42 - 605 R42 - 572 Other Units:

 TK42
 WD42

 ABT42
 ATV42

FIRE STATIONS • 44



Station 43 - Constructed in 1984 Serving Chuluota 110 East 7th Street, Chuluota

Unit Responses:

E43 – 634 R43 – 585

Other Units: WD43 ATV43

1,618











Station 65 - Constructed in 2000 Serving UCF/Carillon 4999 North Orion Boulevard - Orlando

Unit Responses:

Seminole County Rescue 65 – 1,828 Orange County Seminole County

JZ*883 JZ*945

Orange County Engine 65 – Orange County JZ*706 JZ*912 Seminole County

*Jurisdiction

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PHOTOS • **46**

