

2015 ANNUAL REPORT A YEAR OF CHANGE & GROWTH







SEMINOLE COUNTY FIRE DEPARTMENT



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Message from the INTERIM FIRE CHIEF

To the Citizens and Businesses in Seminole County,

As 2015 came to a close, a great deal of change was experienced within the agency. Seminole County Fire Department (SCFD) experienced its third municipal merge since 2002 with the City of Casselberry on October 1st, 2015. This merger will bring SCFD up to a total 19 stations and 427 personnel providing service to unincorporated Seminole County, the Cities of Altamonte Springs, Winter Springs and now Casselberry. The agency has taken delivery of a number of new vehicles to include 8 Engines, 6 Rescues and 1 Tower/ Ladder. New services now include the addition of providing our own fire scene investigative services that will assist in both our safety and prevention efforts to our residents. Seminole County Fire Department continues to meet the service demand needs of our ever changing communities that are becoming more urban and suburban in nature versus rural of the past.



One way SCFD continues to meet the emergency medical needs of our community and visitors is through training of our personnel with the most advanced medical technology carried on all of our Advanced Life Support Units and our hands-on training in our new EMS Simulation Lab. Technology advancements are also being addressed on our fire suppression efforts with new thermal imagers being added to all rescue companies because of their primary function of providing search and rescue efforts on all of our residential and commercial structure fires. In addition to our technology advancements on equipment carried and used by our personnel on emergency scenes, we have also increased efficiency through new technology on board all new fire and EMS apparatus recently purchased, such as automatic power load stretchers on rescues to on board generators and foam suppression systems on all engine companies. These examples of new technology automate some tasks that in the past required manpower to physically and manually complete, and now only require buttons to be pushed, allowing manpower to conduct other vital emergency operations.

Another recognized effort that SCFD conducted this past year was to partner with the American Red Cross in an effort to canvass communities and provide free smoke detectors to neighborhoods that have experienced increased fires or are at risk because of older construction codes. SCFD recognizes the need not only to be able to respond to emergencies with the latest technology, training and equipment, but through public outreach and prevention, we can hopefully prevent emergencies from occurring.

What makes an organization great are its personnel. From the time you dial 911, units are dispatched and it is our well trained, equipped, caring and compassionate Seminole County Fire Department personnel which separate us apart from others. Our personnel understand and assist at times when our residents and visitors are experiencing some of the most challenging times of their lives and we understand this with the intent to restore some sort of normalcy back into their lives.

In closing, thank you for your continued support of Seminole County Fire Department and its members.

In Service,

Mark Oakes, Interim Fire Chief

Effective October 1, 2015 ORGANIZATIONAL CHART



SEMINOLE COUNTY EMS/FIRE/RESCUE DIVISION

FIRE CHIEF'S OFFICE

Community Information

- Media Relations
- Community Education
 SCFD Citizens Academy
- Community Events

ADMINISTRATION/PERSONNEL

Administration

- EMS Transport Billing
- Operating & Capital Budget
- Management
- Contract Administration
 Grants Management
- Liaison for Legal Matters
 - Elaison for Eegan Matters

Personnel • Payroll • Benefits

Workers Compensation

PLANNING & RESOURCE MANAGEMENT

Fleet Management • Maintenance of all Apparatus & Gas Powered Equipment • Equipment Testing • Equipment Installation	Fire Prevention Plans Review/Inspections Compliance Inspections False Alarm Inspections Juvenile Fire Setter Intervention		Resou Manage • Plan/Constru Fire Stations • Maintenance Remodel of E Fire Stations	r <u>ment</u> ct New /Repair &	Logistics • Manage Wareho • Order Supplies • Order Uniforms • PPE Care & Main	– puse
	Special Projects • Data Analysis & Interpretation		Professional Standards/Training • New Hire Training • Continuing Education • Professional Testing Center for: • CPAT (Candidate Physical Ability Test) • Fire Team Test • Unified Command Training with Sheriff's Office			
Fire/Other Emerge • Vehicular • Commercial • Residential • Brush • Good Intents • False Alarms • Public Demo's • Bomb Scares	<u>encies</u>	EM • Extrication • Emergency Me • EMS Patient T	edical Services	• Technical • Dive Wat • High Ang	er le ound Rescue ısk Force 4	





MEDICAL DIRECTOR



Todd M. Husty, D.O., FACEP

Office of the Medical Director City of Casselberry, City of Lake Mary City of Longwood, City of Maitland Orlando/Sanford Airport City of Oviedo, City of Sanford City of Winter Park, County of Seminole, Seminole County SWAT, City of Winter Springs SWAT

February 9, 2016

Seminole County Residents:

As I re-read what I wrote last year I see that things have gotten better. All the comments below still hold true. This is proof that constant improvement and continual training is working.

The county and the municipalities along with their Fire Chiefs have chosen and promote EMS medical direction that includes having small, face-to-face meetings with all fire department personnel. We conduct 6 to 8 meetings per month which means we see everyone, once a quarter. The meetings are part quality assurance, part training and part open discussion. Through the review of actual EMS calls, we find questions, confusions and problems with our protocols. Everyone in the system looks at these as opportunities to improve. Our findings become part of the next quarter's medical director meetings.

Although what I said in the above paragraph may not look like much, in practice it is phenomenal. We, all of us, are constantly and actively improving the system. Our protocols constantly expand. The training for those new protocols is part of the process. Seminole County EMS/Fire/Rescue is recognized statewide as having some of the most advanced protocols that provide an exceptionally high level of care before our patients reach the hospital.

But our advanced protocols would not work if it were not for the EMTs and Paramedics that are dedicated to learning more, taking on more responsibility and providing the highest level of pre-hospital care. Yes, the medical direction team of myself, Mark Wechsler, PA and Dr. Stan Haimes is important. Protocols are important. But the secret sauce is dedicated personnel. They are the ones that really make this work. Seminole County is fortunate, very fortunate, to have EMTs and Paramedics that are always willing to step it up a notch. The medical direction team is fortunate to be able to work with such a talented and dedicated group. It makes our jobs much easier and very rewarding.

Sincerely,

M

Todd M Husty, DO FACEP

3040 S Tuskawilla Rd, Oviedo, FL 32765 407-679-6794 (office) 407-679-3554 (fax)



COMMUNITY OUTREACH

Community Outreach helps the community by informing and providing safety education!

Major Accomplishments:

The Citizens Fire Academy graduated 54 attendees.

SCFD and American Red Cross Home Fire Safety Campaign: 147 10-year smoke alarms installed in the Winwood and Jamestown Communities!

Hands Only CPR Events – Over 500+

Pool Safely – 560 pledges signed

Community Events

- Touch A Truck 5,000
- Hurricane Expo 5,000
- Wildfire Preparedness Day 170
- Christmas Toy Drive
- Pink Shirt Campaign



Presentations

- Healthy Families
- Health South Rehab
- Teague Middle School
- Eastmont Park Winter Camp
- Tuskawilla United Methodist Church
- Eastmont Park Public Service Day
- Children's Cabinet
- Garden Edge
- Idyllwilde Elementary
- Seminole County Health Department Community Baby Shower

Hyperthermia Displays

- Seminole County Public Safety Building
- Seminole County Health Department
- Seminole County Courthouse
- Health Department Baby Shower

Safe Kids

- 61 booster/car seats distributed
- 5 Hyperthermia Displays
- 250 Car Seats Checked

Child Passenger Safety – 13 seats



Growth & Change in 2015

Community Outreach was reassigned under the prevention section and 2 new programs were added that include the Fire Safety Trailer and Hazard House as a result of the Casselberry Merge.

The American Red Cross Home Fire Safety Campaign partnership was also established!









ADMINISTRATION/FINANCE

Administration/Finance helps the Community by being fiscally responsible with your tax dollars and ensuring our firefighters and emergency medical services personnel are ready to respond to your emergency!

2015 Budget Summary

Administration & Operations

Personnel Services	\$44,481,446
Operating Expenditures	\$3,422,326
Grants & Aids	\$281,978
Internal Charges	\$5,653,627
Capital Equipment	
	Total: \$57,952,166

Fire Prevention

Personnel Services	\$559,882
Operating Expenditures	\$41,639
Internal Charges	\$52,665
-	Total: \$654,186

Fire-EMS Training Center

Operating Expenditures	\$340,625
Internal Charges	\$9,276
_	Total: \$349,901

Emergency Communications

Personnel Services	\$2,097,436
Operating Expenditures	\$117,773
Internal Charges	\$254,189
-	Total: \$2,469,398

Performance Management

Operating Expenditures	\$251,498
Internal Charges	-
internar onargeo initiation	Total: \$434.967

Grants*

Grand Total\$61,701,740

8

Fire Station Budget:

Here is the average cost of a fire station with emergency vehicles along with the cost to operate annually.



Land	\$2 million
Construction	\$2.4 million
Equipment	\$1.4 million
Annual Operating Costs	\$1 million



Engine - \$484,037





1 Cent Sales Tax at Work

In 2015, SCFD took delivery of 8 engines, 6 rescues and 1 new tower truck. This is a direct result of your 1 cent sales tax at work. During the economic downturn, the fleet of emergency response vehicles aged and, therefore, the 1 cent sales tax enabled the purchase of the new apparatus that responds to emergencies in your community.

8 Engines	\$3.4 million
6 Rescues	\$1.4 million
1 Tower Truck	\$1.2 million
Total Cost	\$6 million



PLANNING & RESOURCE MANAGEMENT

Preparing to Respond to Your Emergencies

Major Accomplishments:

PROFESSIONAL STANDARDS AND TRAINING

Fire EMS Training

- Driver/Operator Training 7,198 hours
- EMS Training 11,804 hours
- Firefighter Training 48,325 hours
- Hazardous Materials Training 2,561 hours
- Officer Training 7,694 hours
- *Recruit Training 6,240 hours*
- Training Drills 3,933 hours

Recruit Classes – 19 attendees

Two (2) new hire classes were processed in 2015 and each had a six (6) week orientation.





Class 1501 had 9 attendees and Class 1502 10 attendees.

Cadaver Lab Training

The Cadaver lab experience provided an opportunity for Seminole County (and the cities within), Winter Park, and Maitland EMS Providers to improve their comprehension of human anatomy and enhance their pre-hospital skills. The Cadaver Lab enabled the student to apply knowledge of anatomy to the clinical practice of emergency medical skills. In four days a total of 635 attended the training.

Bar Out Back

The Fire-EMS Training Center completed multi-company drills at a donated building known as the "Bar Out Back" This unique environment provided handson training to over 700 attendees in which 70 drills were completed from March until June 6th.

Simulation Lab

EMS Simulation Lab opened to train EMTs/Paramedics in advanced skills.

FLEET

- 8 Engines
- 6 Rescues
- 1 Tower

Growth & Change in **2015**

- Due to Casselberry merge, 42 additional personnel to train.
- 3 additional personnel assigned that included 2 new Lieutenants and 1 staff position.
- 4+ units for Fleet Management
- Reorganization within the Planning and Resource Management divided the responsibilities into 2 branches that include Support Services and Planning.











OPERATIONS

Seminole County EMS/ Fire/Rescue Operations are the personnel at your local fire station responding to your emergencies.

Your emergency. An emergency occurs in your community.

In 2015...

Fire Fatalities - 1 Number of Alarms – 36,486

Major Incidents

- Luxury Motor Coach Fire \$5 million+ fire loss
- Tivoli Fire on July 12th, 2015 Seminole County EMS/Fire/Rescue responded to a three (3) alarm fire located near the University of Central Florida campus which displaced 75 residents. Emergency Management coordinated response and recovery efforts with 27 different agencies that combined municipalities, counties, state officials, nonprofit, faith-based, private entities and an international consulate.

Incident Management System (IMS) Manual Update

The Seminole County IMS manual is derived from the National Incident Management System (NIMS) which was developed by the Federal Emergency Management Agency (FEMA) in 1970 after the California wild land fires. The IMS manual is a systematic, proactive approach to guide all Fire Departments within Seminole County to work together seamlessly and manage incidents involving all threats and hazards regardless of the cause, size, location, or complexity - in order to reduce loss of life, property and harm to the environment. Over the last year, the Operations section was tasked with updating and rewriting the Seminole County IMS manual. Subject matter experts from the field were utilized and assigned to their area of specialty within each section. These members were comprised of Division Chiefs, Battalion Chiefs, Lieutenants and Firefighters. This task was complex by nature and required countless hours dedicated to research and development of the Incident Management procedures.

A special thank you to all the men and women who helped accomplish this goal and carry out the Seminole County mission with pride.

Homeland Security

The Seminole County Fire Department understands that we are in changing times and the need for Homeland Security awareness is more important now than ever. Our fire stations and first responder system are an integral part of today's





public safety net and thus are also major targets for malicious activity. Because our first responders are in the field 24 hours a day, 7 days a week, they are often the first to witness suspicious activity in the community. In order to try and capture any type of information that may be useful, we use a multi-layered system to report and share observations of suspicious activity. This includes a central database of suspicious activity reports that follow the national guidelines for reporting, as well as multiple personnel who are trained as Intelligence Liaison Officers (ILO's). Whenever one of our personnel comes into contact with, obtains, or witnesses, any person or information that may be suspicious or security sensitive, they are able to generate a report on our central database via the "Suspicious Activity Report". This report is automatically sent to all of our department Intelligence Liaison Officers (ILO's) who will then vet the information and, if needed, forward it to the Central Florida Intelligence Exchange (CFIX).

Growth & Change in 2015

 Operational coverage expanded in the south end of the county that includes the City of Casselberry, 2 new fire stations and 33 personnel for oversight, etc.







OPERATIONS (Continued)

What is Telestaff?

SCFD has 127 personnel on each of the three (3) shifts. Managing payroll, time off and filling vacant positions is a time consuming task to ensure all positions are staffed to respond to the needs of the community. In 2015 Telestaff was upgraded.

TeleStaff is an automated scheduling solution that public safety organizations around the country rely on. As part of the Kronos Workforce Central line, TeleStaff optimizes the scheduling, communications, and deployment of public safety personnel and other critical resources. With Kronos Workforce TeleStaff you can minimize labor costs, minimize compliance risk, improve workforce productivity, and open the lines of communication to locate employees during peak hiring times.

What does the Telestaff upgrade do for us operationally and what is the importance of having a system like this in place? Since Kronos Workforce TeleStaff is part of the Workforce Central suite, all functional divisions within EMS/ Fire/Rescue can fully reap the benefits of timekeeping, scheduling, absence management, payroll, and more. This means reduced labor costs, minimized compliance risk, and improved workforce productivity for the whole organization.

Bunker Gear

Seminole County Firefighters encounter hazards on a daily basis and we rely on bunker gear to keep us safe. Structure fires, auto accidents/extrications, and hazardous material spills all require firefighters to work in hazardous environments. Bunker gear is the bulky yellow coat and pants that firefighters wear in those hazardous environments. To comply with the National Fire Protection Agency (NFPA), bunker gear must be retired after ten years. Each firefighter is issued a primary and back-up set of bunker gear. Replacement happens for all members every five years. Rotating all primary bunker gear to back-up status and purchasing new gear at once ensures that all firefighters are wearing the most up to date bunker gear available. A committee is currently conducting an extensive review of bunker gear to outfit our firefighters. The committee will review several manufacturers' gear in real life and training scenarios. The committee's goal is to provide the field with gear that has excellent thermal protection and the ability to release body heat quickly in a *lightweight package. The review will be* conducted by several field personnel in different area fire stations, during training and at live fire evolutions.

Prescribed Burns

We conducted 14 prescribed burns with a total acreage of 300 acres.

Emergency Communications

This section merged into the EMS/Fire/ Rescue Division as of October 1st of 2015. A total of 71,304 calls were processed in the Emergency Communications Center.



Annual Calls 2015													
	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ОСТ	NOV	DEC	2015
Medical	3,894	3,633	4,217	3,911	4,187	3,811	3,890	4,067	4,025	4,112	3,932	4,126	47,805
Fire	677	648	686	680	719	824	796	888	802	673	733	725	8,851
Miscellaneous	717	688	832	746	804	789	953	988	957	995	891	965	10,325
Animal Services	235	139	156	195	216	119	104	72	88	84	103	80	1,591
Water Department	13	26	36	28	24	16	15	18	15	27	19	7	244
Traffic Engineering	19	14	21	13	23	43	27	20	20	26	20	14	260
Public Works	14	12	14	28	20	43	19	26	39	13	31	16	275
Fleet	38	35	43	25	33	41	27	37	38	33	28	41	419
LEA	288	260	234	122	49	57	53	69	36	56	50	60	1,334
Facilities	17	16	16	14	10	25	21	19	20	14	17	11	200
TOTAL	5,912	5,471	6,255	5,762	6,085	5,768	5,905	6,204	6,040	6,033	5,824	6,045	71,304

Growth & Change in 2015

- Process begun seeking a new CAD to improve technology and efficiency.
- Major renovations/ construction in the Communications Center to improve efficiency.



FIRE PREVENTION



Seminole County Fire Prevention reviews plans and conducts inspections to ensure buildings meet code and are safe for residents and businesses.

In 2015...

Site Plan Reviews:

423 – 4% decrease over previous year

Building Plan Reviews: 898 – 16% increase over previous year

Fire Protection System Plan

Reviews: 757 – 37% increase over previous year

New Construction Inspections:

2,274 - 46% increase over previous year

Ongoing Compliance Inspections: 1,588 – 26% decrease

over previous year

False Alarm Inspections

81 – 63% decrease over previous year

Large Projects in 2015

- Wal-Mart Neighborhood Market Lake Mary
- Exchange at Savannah Park -Sanford
- Seminole Masonry Sanford
- Grand Oaks at Heathrow Lake Mary
- Interlachen Country Club Fitness Center – Winter Park
- Integra Village Sanford
- Grandeville at Town Center Winter Springs
- Jesup's Landing Winter Springs
- Westgate Center Self Storage
- Animal Hospital Sanford
- Oakmonte Senior Living Lake Mary
- Rebounderz Apopka

$\frac{\text{Growth \&}}{\text{Change in }} 2015$

- Two additional positions were as a result of the merge with Casselberry Fire Department.
- Fire investigations was also added as a result of the reorganization. Fire investigators will determine cause and origin on only the incidents which are unable to be determined by emergency response units on scene.



Customer Feedback

I just want to say thank you for all of the assistance that FM Tim Ippolito provided in making the 4th Annual Haunted House a success this year. Obviously it started out a little on the rocky side because of our lack of knowledge on the safety needs for this event. FM Ippolito's understanding of the importance of the event for our community, and his willingness to go above and beyond, helped make the food drive a tremendous success. We were able to collect 2,283 pounds of food that will be distributed to families in need across Central Florida.

I hope that FM Ippolito's outstanding level of community service demonstrated for our event will not go unnoticed. FM Ippolito made sure that the safety and well being of others was first and foremost, and that the event had an element of security for the attendees and all of our youth from Lake Brantley Drama Dept.

> - Lynda Miller, Real Estate Agent, Watson Realty









FIRE STATIONS



Customer Feedback

Just a note of special thanks to the excellent group who made a very "upsetting time" seem so pleasant and normal! I've never "passed out" before and when I finally woke up, the crew made it all seem so normal. I actually enjoyed my emergency vehicle ride.

They took me to my room and stayed until the staff came in to see about me. Not something I want to repeat, but since it had to be, it will always be a good memory of a bad time.

- Sara Fitzpatrick

Station 11 - Serving Altamonte Springs

175 Newburyport Avenue • Altamonte Springs

Unit Responses:

Engine 11 – 1,893 Rescue 11 – 2,161

Major Alarms: 14

Community Outreach/Education Citizen Contacts – 2,785

Training Hours: 5,128

Residential Structure Fires:

- 801 Wavne Ave
- 206 Jackson St
- 1950 Ronald Regan Blvd

Commercial Structure Fire:

• 217 Boston Ave Assisted Living Facility

Other:

- MVA / Entrapment / Extrication 800 Hermits Trail / E Altamonte
- Boat Fire-Lake Orienta, Altamonte Springs
- Train vs Pedestrian-S Ronald Regan Blvd





Customer Feedback

My mother, Novella Cable, wanted you to know how much she appreciated how well she and her sister were treated when they fell on November 9th at the rest area. She could not say enough good things about the way they were treated.

She is doing well now with most of the bruises gone now. She appreciates your help and God Bless you is our prayers.

- Novella Cable and daughter Pat Biddix

Station 12 - Serving Altamonte Springs

325 Douglas Avenue • Altamonte Springs

Unit Responses:

Major Alarms: 11

Citizen Contacts – 6,571

Residential Structure Fires:

Commercial Structure Fires:

Training Hours: 5,661

• 719 Trailwood Dr

• 151 Douglas Ave

• 315 Wymore Rd 1000 Douglas Ave

Community Outreach/Education

Engine 12 – 3,904 Rescue 12 – 3,346

Tower 12 – 1,554

Battalion 1 – 1,060

Other:

- EMS Shooting- 482 E. Altamonte Dr
- Submerged Vehicle / Dive Call-928 Lake **Destiny Rd**
- Tree through Roof- 604 Spring Valley Rd
- Event Standby- Red Hot & Boom Cranes Roost Park
- MVA w/ Entrapment- E MM 98 I4







Customer Feedback

The patient wanted to thank the crew for the incredible care she received. She had a terminal condition, but is the primary caretaker for her elderly mother and did not wish to be transported due to that. She conceded after going unresponsive for a few moments. After arriving at the hospital she was able to contact a neighbor to check on her Mom and her Mom said she couldn't talk because she had several good looking young men with her. The crew had gone to check on her Mom and take her a meal to ensure that she was taken care of. The crew was phenomenal in that they listened, they cared and served not only her, but for her Mom as well.

- Jennifer

Station 13 - Serving Forest City/Bear Lake

3860 E State Road 436 • Apopka

Unit Responses: Engine 13 – 3,319 Rescue 13 – 2,815

Community

Major Alarms: 15

Community Outreach/Education Citizen Contacts – 7,170

Training Hours: 5,145

Residential Structure Fires:

- 938 Vineridge Run
- 1222 W SR 436
- 1045 Martex Dr

Commercial Structure Fire:

• 473 Jordan Stuart Cir Apopka

MVAs:

- W SR 436 / N SR 434- Fatality / Entrapment / Multiple Vehicles – 7 Pts
- W SR 436 / SR 434- 3 vehicles / Trauma Alert

Other:

- 1350 McNeil Rd- Gas Leak in school
- 897 West Town Pkwy Electrical Arcing







Station 14 - Serving Altamonte Springs

600 Hattaway Drive • Altamonte Springs

Unit Responses:

Engine 14 – 1,944 Rescue 14 – 857 (in service 9-5, M-F)

Major Alarms: 4 Community Outreach/Education Citizen Contacts – 107,160 Training hours: 2,285

MVAs:

- MM 93 I-4 East Bound Multiple Vehicles and Patients / Entrapment / Extrication
- 928 Lake Destiny Road- Submerged Vehicle at Boat Ramp





FIRE STATIONS





Station 16 - Serving Wekiva Springs/Sabal Point

930 Wekiva Springs Road • Longwood

Unit Responses: Engine 16 – 1,483 Rescue 16 – 1,646 Woods 16 - 9

Major Alarms: 8

Training hours: 3,424

Community Outreach/Education Citizen Contacts – 4,432

Residential Structure Fire:

• 844 Sweetwater Island Cir

Other:

- 222 Palmetto Concourse Sweetwater Beach Park- Boating Accident Jet Skis Multiple Pts
- 1014 Miami Springs Dr Animal Attack Alligator Amputation of limb





Customer Feedback It is with much gratitude that I (aka 2015 Santa Run coordinator) express my appreciation to all of you and your families for volunteering your time and efforts towards bringing holiday cheer to the residents of Casselberry during the 2015 Santa Run. Your dedication brought smiles, joy, happiness and exclamations of "Santa! Santa!" from young and old, as they delighted in hearing the sirens and seeing the dazzling light display of police cars and the fire truck whisking Santa, Mrs. Claus & all of their elves on their festively lit sleighs through the City streets bringing holiday merriment.

Through the support of the City Commission, this event is made possible by the hard work and dedication of you, the employees of the City of Casselberry. It is an experience to behold and, to me, brings to mind the true meaning of the holidays – to share the gifts you have with others. Thank you for giving and Merry Christmas!

- City of Casselberry

Station 21 - Serving Casselberry 681 Seminola Boulevard • Casselberry

Unit Responses: Engine 21 – 1,992 Rescue 21 – 2,349

Community Outreach/Education Citizen Contacts – 2,237

Training hours: 8,312



• The addition of Station 21 was a result of the merge with Casselberry Fire Department.





Customer Feedback

Thank you! Today I was waiting for my flight with my three year old son and 3 of your employees pulled over and got out! What your guys did next was one of the greatest things I have ever seen! You asked my little boy if he wanted to sit in the truck and look around. They even went out of the way to get him a hat! This is what I call a hero not only because you save lives you also took the time out of your day to make two other people feel special and that made my son and myself look up to you even more!

- Brittany Waggoneer

Station 22 - Serving Fern Park

7122 US Highway 17-92 • Casselberry

Unit Responses:

Engine 22 – 1,911 Rescue 22 – 2,106

Major Alarms: 10

Community Outreach/Education Citizen Contacts – 2,630

Training hours: 5,564

Residential Structure Fire:

130 Normandy Rd

Commercial Structure Fire:

• 8245 S US Highway 17-92 / Fern Park -Meth Lab Fire in a hotel

Other:

 Anchor Rd / E Altamonte – Police assist persuing suspect in Pond







Customer Feedback

Our Mother passed away on June 1, 2015, under the care of hospice, in her home. Numerous times, fire rescue has been there and one time I was present, December 26, 2015, the crew of amazing first responders were truly amazing. I know my siblings would want each truck member whose runs brought them to their home, to know how grateful we are to all of them. While there is no estate, I personally wanted to make sure this was paid.

Thank them all for us.

- Jennifer Allen

Station 23 - Serving Howell Branch

4810 Howell Branch Road • Winter Park

Rescue 23 – 2,003

Major Alarms: 14

Community Outreach/Education Citizen Contacts – 2,903

Training hours: 3,798

Residential Structure Fires:

- 1850 Viburnum Ln (2) Pet Fatalities
- 5224 Ardmore Dr
- 1550 Viburnum Ln (RV in driveway)

Commercial Structure Fire:

2734 Chaddsford Cir

MVAs:

- Tuscarora Trail
- Lake Howell Lane / SR 436 (Multiple Pts)
- 7361 Grand Ave

Other:

• 3500 S Tuskawilla Rd Special Rescue-Downed 500,000 volt high tension line / Multiple Houses affected / Boat used to rescue inaccessible Pts



Unit Responses: Engine 23 – 1,855



FIRE STATIONS



Customer Feedback

Thank you for your service to the community and thank you very much for changing the tire on my truck.

Thank you,

- Barbara Hawke

Station 24 - Serving Winter Springs

102 Moss Road North • Winter Springs

Unit Responses:

Engine 24 – 1,537 Rescue 28 - 865 Tech 1 - 954

Major Alarms: 9

Community Outreach/Education

Citizen Contacts – 3,965

Residential Structure Fires:

211 N Alderwood St- Cat Rescued

Training hours: 4,599

 680 Blenheim Loop 693 Bayou Dr

Rescue 24 – 1,519 • W SR 434 / Tanker 24 – 53

MVA:

Fountaintree Dr - Entrapment Power Lines Down







Station 25 - Serving Casselberry

1055 Red Bug Lake Road • Casselberry

Unit Responses: Rescue 25 – 1,998

Tower 25 - 2,349

Community Outreach/Education Citizen Contacts – 1,287 Training hours: 7,809

Growth & Change in 2015

• The addition of Station 25 was a result of the *merge with Casselberry Fire Department.*







Customer Feedback

In April 0f 2015 my brother walked into Station 26 complaining of chest tightness radiating to his shoulders. He was transported as a STEMI patient and received 7 stents. Not only did the crews assist him, they made provisions for his car and dog that had to be left at the station. This was the the second time SCFD saved his life!

- Debbie Owens

Station 26 - Serving Winter Springs/Tuscawilla

850 Northern Way • Winter Springs

Unit Responses: Engine 26 – 1,027 Rescue 26 – 1,145

Major Alarms: 6

Community Outreach/Education Citizen Contacts – 3,620

Training hours: 4,551

Residential Structure Fires:

- 1019 Antelope Trail
- 1102 Ontario Way

Commercial Structure Fire:

 130 Tuskawilla Rd – Winter Springs High School

MVA:

• E SR 434 / Tuscora — Multiple Vehicle Accident and Fire





Customer Feedback

I wanted to commend your team that was dispatched to the Tuskawilla Town Center apartments where someone on my floor had left their gas stove going. Every member of the team was courteous, professional, and just overall great to deal with and had everything under control. Thanks for all that you do!

- Chris Kintner

Station 27 - Serving Winter Springs/Red Bug

5280 Red Bug Lake Road • Winter Springs

Unit Responses:

Engine 27 – 1,833 Rescue 27 – 2,144 Tower 27 – 1,117 Woods 27 - 40 Battalion 2 - 636

Major Alarms: 14

Community Outreach/Education Citizen Contacts – 14,798

Training hours: 7,357

Residential Structure Fires:

- 3501 Premier Dr Casselberry
- 2938 Willow Bay Ter
- 3749 St. Lucie Ct Winter Springs

Commercial Structure Fire:

• 1989 Summer Club Dr Oviedo

MVAs:

- 7015 Red Bug Lake Rd Multiple vehicles/ Entrapment
- Red Bug Lake Rd / Plaza Entrance Vehicle Entrapment
- Red Bug Lake Rd / Citrus Ave Entrapment/ Extrication

Other:

• Missing Person – 7131 Red Bug Lake Rd





Station 34 - Serving Paola/Sanford

4905 Wayside Drive • Sanford

Unit Responses:

Engine 34 – 2,051 Rescu Woods 34 – 45 Tanke

51 Rescue 34 – 1,853 Tanker 34 - 38

Major Alarms: 13

Community Outreach/Education Citizen Contacts – 4,450

Training hours: 3,215

Residential Structure Fires:

- 4955 Shoreline Cir- Pt. Severe Burns
- 2529 River Tree Cir- 1 Fatality

Commercial Structure Fire:

• 1930 Bobby Lee Pt - Multiple RV's on Fire

Other:

- 501 Yankee Lake Rd- Brush Fire 144 Acres Burned
- 7261 Lake Drive-Explosion Traumatic Amputation
- N New York St / Michigan Injured Hiker / Boat Rescue



Customer Feedback

On behalf of Egrets Landing Subdivision, I would like to thank you for having the Easter Bunny taken through the neighborhood. We have called upon SCFD for many years to assist with the Easter Egg Hunt and Santa run! Thank you for making this a well attended event for our community!

- Evelyn Cohen

Station 35 - Serving Sanford/Five Points

201 West County Home Road • Sanford

Unit Responses:

Engine 35 – 1,142 Rescue 35 - 1,338 Squad 2 – 875 Woods 35 - 22

Major Alarms: 11

Training hours: 7,035

Community Outreach/Education Citizen Contacts – 5,815

Residential Structure Fires:

- 4425 Frances Drive 101 Driftwood Ln
- 1805 Landing Dr

Hazmat:

- 2690 Adele PI Gas Leak 120 gal Propane Tank Burn Off
- CR46A/SR417- Fuel Spill 90 gals diesel

• I-4 St. Johns Bridge- Fuel Leak after accident -75 gals pumped off

MVAs:

- 6075 N. Ronald Reagan Blvd- 2 Pt Ejection
- Lake Mary Blvd / SR417- Entrapment







Customer Feedback

Yes, I was that Mother tonight. I saw a fire truck in my neighborhood, put the babies in the car (they just happened to be wearing firefighter pjs) followed the truck until it pulled over and asked if the babies could meet the crew and see the truck! Thank you Station 36 in Seminole County! They were so friendly!

- Martha Sugalski



Station 36 - Serving Lake Mary/Heathrow

6200 West Lake Mary Boulevard • Lake Mary

Unit Responses:

Engine 36 – 1,744 Rescue 36 – 1,493 Battalion 3 - 728

Major Alarms: 8

Community Outreach/Education Citizen Contacts – 1,985

Training hours: 4,446

Residential Structure Fires:

- 3930 Wimbledon Dr Lake Mary RV / House Impingement
- 1870 Bridgewater Dr Total Loss, Fully Involved

Commercial Structure Fire:

• 120 International Pkwy

MVA:

 SR46/ Glade View Dr- Rollover w/ Entrapment / Extrication

Other:

 Submerged Vehicle / Body Recovery – 1055 AAA Dr Lake Mary







Station 41 - Serving Midway

3355 East State Road 46 • Sanford

Unit Responses:

Engine 41 – 702 Rescue 41 – 890 Woods 41 – 31 Battalion 4 - 305

Major Alarms: 5

Community Outreach/Education Citizen Contacts – 900

Training hours: 3,528

Residential Structure Fires:

- 1111 1St Road- Structure Fully Involved
- 1327 Elliott
- 810 West 25th Street

Other:

• Bomb Scare- 601 King St













Station 42 - Serving Geneva

320 West SR 46 · Geneva

Unit Responses:

Engine 42 – 507 Rescue 42 – 428 Woods 42 – 70 Tanker 42 - 57

Major Alarms: 14

Community Outreach/Education Citizen Contacts – 4,560

Training hours: 3,194

Residential Structure Fires:

- 2704 Shad Lane Geneva- Fully Involved 2 Story House
- 1585 Bay Blossom Run Geneva

MVAs:

• East Osceola Rd / Liberty Lane – Vehicle vs

Motorcycle AirCare 3 utilized

- SR46 @ Mullet Lake Park Rd- Dump Truck / Car Heavy Entrapment
- Ridge Rd/W SR 46- Heavy Entrapment

Other:

- Boating Accident St. Johns River / Mullet Lake Park Air Boat Collision Multiple Pts.
- Brush Fire- 741 Winona Drive Alert 1 Air Drops
- Boating Accident- St. Johns River Near Lemon Bluff 1 ALS 1 BLS
- Rubbish Fire- 1930 E Osceola Road
- Fall out of a moving vehicle 1930 E Osceola Rd (1ALS Unstable) Holding on to a mattress in the back of a fast moving pickup.



Customer Feedback

On behalf of the Seminole County Sheriff's Office, I would like to extend my thanks to you for the hard work, dedication and professionalism your staff showed while assisting a disabled motorist with a flat tire recently on SR 46 and Morgan Alderman Road. While paramedics were attending to a passenger in the vehicle, others took it upon themselves to change the tire for the disabled motorist, thus ensuring a safe journey. They exemplify the kind of community service we find so valuable in our community.

- Sheriff Donald F. Eslinger

Station 43 - Serving Chuluota

110 East 7th Street • Chuluota

Unit Responses:

Engine 43 – 568 Rescue 43 – 488 Woods 43/11 – 83

- Search and Rescue / Missing Hiker -1350 Snow Hill Rd Geneva
- Animal Rescue/ Horse in Mud 1350 Snow Hill Rd Geneva

Major Alarms: 5

Community Outreach/Education Citizen Contacts – 565

Training hours: 2,973

Residential Structure Fire:

• 560 E 5th St

Other:

Search and Rescue / Trail Rescue- 342
 Osprey Lakes Cr/Jones Trail Head







Customer Feedback

Thanks to your Fire & Rescue team, I was tended to within 10 minutes of our 911 call for a suspected heart attack based on early symptoms. The competence of your team is so reassuring. To have the competence of rescue services at the door in 10 minutes is just plain overwhelming. May God bless you all and, from the bottom of our hearts, thank you, thank you, thank you.

- Dave Halloran

Station 65 - Serving UCF/Carillon

4999 North Orion Boulevard • Orlando

Seminole County EMS/Fire/Rescue and Orange County Fire Rescue have a joint station at the Orange/Seminole County border. The station sits on the edge of the University of Central Florida across from the Knights football stadium. The two agencies have a first response agreement allowing them to respond seamlessly into each other's jurisdiction.

Unit Responses:

Seminole County Rescue 65: 2,440 Orange County jurisdiction - 1,821 Seminole County jurisdiction - 625 **Orange County Engine 65: 2,234** Orange County jurisdiction - 1,607 Seminole County jurisdiction - 632

Major Alarms: 8

Community Outreach/Education Citizen Contacts – 3,000 Training hours: 1,721

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- Fires:
- 4054 Sugar Palm Ter Oviedo
- 1456 Portofino Pt (Commercial)





2015 AWARDS, PROMOTIONS & RETIREMENTS



AWARD WINNERS

Annual Award Winners

- Anthony Bowman, EMT of the Year
- David M. Helenthal, Paramedic of the Year
- John Thibert, LT of the Year
- Christopher Cahill, Firefighter of the Year
- Kevin Hatton, Rookie of the Year
- Bryon Chaney, Chief Officer of the Year
- Leeanna Mims, Special Recognition

Unit/Team Citation Awards

- Jet Ski Accident Kevin M. Hatton, Reid M. Seemann
- Lost Hikers in the Woods Grady R. Scott, Cory A. Goodblood, Daniel L. Holder, Chad A. Chorak, Kenneth M. Dehle, Brian C. Bessett, Brian P. Kiley, Carlton T. Epple, John E. Hansen, Donald L. McBryde, Kevin E. Beavers, Corey S. Green
- Cardiac Arrest Ryan M. Lucas, David Gomez, Timothy M. Palmer, Steven W. Laib, Nicholas T. Stram
- Cardiac Arrest at Publix Terry N. Myers, Joel J. Herrera, Jonathan D. Walker, Kyle S. Forrest, Gavin A. Schmidt, David S. Thomason, Charles D. Morales
- Breathing Problems Kevin J. Maxwell, David C. Buskirk, Brian T. Colley, Anthony J. Bowman, John G. Jones

Life Saving Awards

- Cardiac Arrest at Lake Brantley High School – John R. Schneider, James F. DePierro, Christopher L. Torres, James F. Harter, Jeffry J. Vining, Edward J. Ruping
- Cardiac Arrest at Publix Terry N. Myers, Joel J. Herrera, Jonathan D. Walker, Kyle S. Forrest, Gavin A. Schmidt, David S. Thomason, Charles D. Morales
- Cardiac Arrest Susan L. LaFond, Ryan J. Harlan, Anthony R. Everett, Harry L. Johnston, Thomas J. Martin
- Cardiac Arrest Justin J. Piediscalzo, Leonard R. Thompson, Steven J. Rettew, Christopher A. Freeman, Christopher M. Tulip, Troy K. Todak, Andrew M. Johnson

PROMOTIONS/RETIREMENTS

Promotions 2015 **Battalion Chiefs**

- Corey Green
- Phil Kennedy

Jeremy Glynn

John Wilson

Lieutenant

- Matthew Jaynes
- Jonathan Haberjan
- Thomas Martin

Deputy Fire Marshal

Chris Autorino

Retired 2015

- Kim Allen
- Robin Butler
- Melvetta Crews
- Beverly Gribbin
- Leeanna Mims
- William Mills
- Ivan Mustafa
- Timothy









SCFD

- Sally
- Romano



2015 ANNUAL REPORT • A YEAR OF CHANGE & GROWTH

STATISTICS FROM 2015





2015 RESPONSE TYPES





FIVE YEAR AVERAGE RESPONSE



Average Response Time for Emergency Responses. Includes responses for Engines, Rescues and Tankers







CONNECTING IN 2015

















2015 ANNUAL REPORT *A YEAR OF CHANGE & GROWTH*





SEMINOLE COUNTY FIRE DEPARTMENT

