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**MAKING HOUSE CALLS TO REDUCE 911 CALLS:
SEMINOLE COUNTY FIRE DEPARTMENT SHARES EARLY SUCCESS
OF ITS COMMUNITY PARAMEDICINE PROGRAM**

Seminole County, Fla. (June 8, 2022) – 30-year-old Seminole County resident Jordan Migliacci became paralyzed after a hit-and-run car crash and he has had challenges finding help with home care. He frequently called 911 because of those challenges. Winter Springs resident Marilyn Logan is a full-time caregiver to her husband who has dementia and frequently falls.

Jordan and Marilyn are just some of the many residents who have utilized [Seminole County Fire Department's \(SCFD\) Community Paramedicine Program](#), which was soft launched in late December 2021.

Since that time, 47 residents have enrolled in the program and the Community Paramedicine Team has made more than 455 visits throughout the County. The program is free for Seminole County residents to use.

What is Community Paramedicine? It is relatively new and proven, proactive approach and solution that offers quality care and preventative services – right in your home.

“This kind of proactive program is greatly needed in Seminole County, especially by senior adults and caregivers,” said Marilyn Logan. “The team always treats my husband with such respect and dignity, and they bring not only genuine concern and help, but joy to our home.”

“I know that when Seminole County Fire Department's Community Paramedics are here that they truly care about me and my welfare,” said Jordan Migliacci. “It's comforting to have this type of advocacy and kindness.”

Community Paramedicine targets residents who currently lack access or need help accessing primary care services, those residents who consistently use 911 services as well as those who may seek hospital readmission.

Typical visits can range from ensuring that residents understand the proper usage of their diabetic medications to helping connect residents with the right resources to prevent falls if there's an uneven floorboard or another home hazard. The type of visit depends on the needs of the individual being helped.

“We have a variety of goals with this program and it's not a one-size-fits-all approach,” said Lt. Curtis Halcom, who leads the SCFD Community Paramedicine Team. “We listen and learn about their needs and challenges. Then we work to address those challenges. Ultimately, we want to ensure residents have their basic needs met and avoid unnecessary hospital visits.”

Lt. Halcom leads a trained team of paramedics with one full-time paramedic and three rotating shift paramedics. Currently, the program is funded through the American Rescue Plan Act (ARPA) dollars and was a priority for the Seminole County Board of County Commissioners.

“We are proud to support this rapidly evolving field of Community Paramedicine that is individual-centric to best serve our residents,” said Seminole County Board Chairman Bob Dallari. “This proactive health model not only helps residents, but it helps save money and avoids unnecessary strain on our first responders, emergency rooms and other care partners by alleviating some of those issues by helping people in their homes.”

To learn more about Seminole County Fire Department's Community Paramedicine Program or request a visit, contact **407-665-5144** or email **SCFD_CP@seminolecountyfl.gov** or visit www.seminolecountyfl.gov/paramedicine or contact for more information.

[About the Seminole County Fire Department \(SCFD\):](#) The Seminole County Fire Department proudly serves a County-wide population in Seminole County, Florida of nearly a half-million residents with 20 fire stations. SCFD is [ISO Class 1](#) rated and provides emergency services to the unincorporated areas of the County and in the Cities of Altamonte Springs, Winter Spring and Casselberry. The Department has first response agreements in place with the Cities of Lake Mary, Longwood, Sanford and Oviedo. Follow SCFD on social on [Facebook \(@SCFD.1974\)](#), [Instagram](#) and [Twitter \(@SCFDPIO\)](#). For more information, visit www.seminolecountyfl.gov/firedepartment.