

## If You Believe Your Rights Have Been Violated...

- HUD or a State or local fair housing agency is ready to help you file a complaint.
- After your information is received, HUD or a State or local fair housing agency will contact you to discuss the concerns you raise.

Where to mail your form or inquire about your claim:

**SEMINOLE COUNTY LOCAL OFFICE**  
Community Legal Services of Mid-Florida  
315 Magnolia Ave.  
Sanford, FL 32771  
Phone (407) 322-6673 • Fax (407) 324-3868  
Web site: [www.clsmf.org](http://www.clsmf.org)

*For Alabama, the Caribbean, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee:*

**SOUTHEAST/CARIBBEAN OFFICE**  
Fair Housing Hub • U.S. Dept. of Housing and Urban Development  
Five Points Plaza  
40 Marietta Street, 16th Floor  
Atlanta, GA 30303-2808  
Phone (404) 331-5140 or 1-800-440-8091  
Fax (404) 331-1021 • TTY (404) 730-2654  
E-mail: [Complaints\\_office\\_04@hud.gov](mailto:Complaints_office_04@hud.gov)



  
**COMMUNITY SERVICES DEPARTMENT**  
wants you to know that  
**FAIR HOUSING IS YOUR RIGHT!**  
IF YOU HAVE BEEN DENIED YOUR HOUSING RIGHTS...  
YOU MAY HAVE EXPERIENCED UNLAWFUL DISCRIMINATION.



For More Information About  
Seminole County's Community Services  
Programs, Please Visit:  
[www.seminolecountyfl.gov/comsrvs/](http://www.seminolecountyfl.gov/comsrvs/)  
or Call 407-665-2380



ARE YOU A  
VICTIM OF  
**HOUSING?**  
DISCRIMINATION ?



INFORMATION PROVIDED BY:

  
**COMMUNITY SERVICES DEPARTMENT**



## What is FAIR HOUSING?

Fair Housing refers to laws and regulations that make it illegal to discriminate on the basis of a protected class in many activities which relate to the sale, lease or rental of housing.

**It is illegal to discriminate in housing based on the following:**

- *Race*
- *Color*
- *National Origin*
- *Sex*
- *Religion*
- *Physical or mental disability*
- *Familial status (the presence of children under the age of 18 or a pregnant female)*

Federal and state laws protect you against housing discrimination and intimidation within the home. These laws apply to activities which include the following:

- *Renting*
- *Buying*
- *Advertising*
- *Financing*
- *Purchasing property*
- *Insurance*
- *Building accessible housing*

Harassment of a person enforcing fair housing rights is prohibited.

## *It may be housing discrimination if ...*

- you are told the apartment is not available to inspect, but a “for rent” sign is displayed.
- the owner tells you that your children must have separate bedrooms.
- the manager takes your application and promises to call you, but your phone never rings.
- you have a service animal (such as a guide dog) and you are told “No pets allowed.”
- the landlord explains why another place would be better for you.
- the real estate agent steers you away from the neighborhood you requested.
- your condo or homeowners association won’t let you make physical modifications to your unit to meet your disability.
- you are told that all first floor units are rented and children aren’t allowed on upper floors.
- a lender imposes different terms and conditions on a mortgage loan (such as interest rates or application procedures).

## *What to do if you experience housing discrimination.*

- Keep a written record of all attempted and actual contacts and conversations with the manager, landlord, owner, real estate agent, loan officer, mortgage officer, insurance agent and others involved.
- Keep all documents, including leases, receipts, applications, letters of denial and other materials related to the discrimination.
- You should contact the:  
**HUD Housing Discrimination Hotline**  
**1-800-669-9777**  
**For the hearing impaired, please call TTY 1-800-927-9275**  
**e-mail: [fheowebmanager@hud.gov](mailto:fheowebmanager@hud.gov)**

To file your complaint online, go to [www.hud.gov/fairhousing](http://www.hud.gov/fairhousing)

