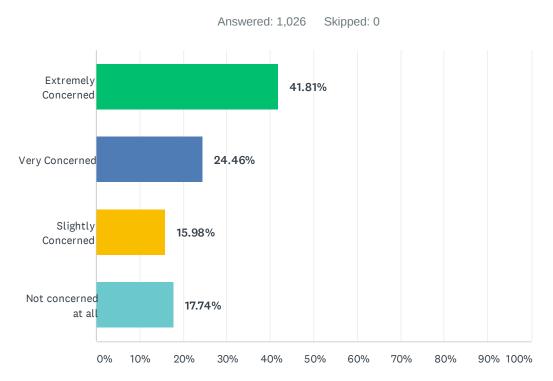
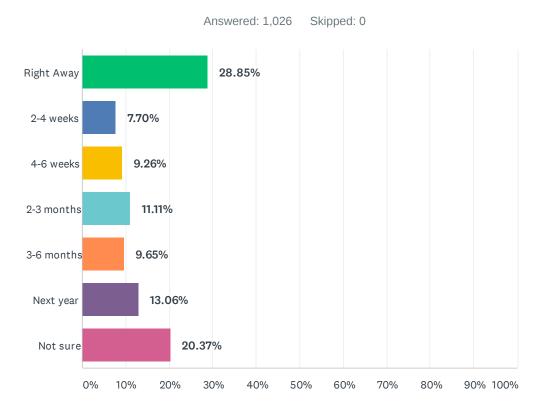
Q1 How concerned are you about businesses enforcing social distancing guidelines and other COVID-19 prevention health protocols such as wearing masks/face coverings or checking temperature?



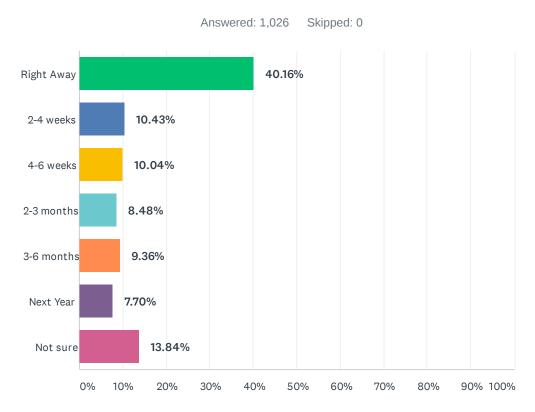
| ANSWER CHOICES | RESPONSES | |
|----------------------|-----------|-------|
| Extremely Concerned | 41.81% | 429 |
| Very Concerned | 24.46% | 251 |
| Slightly Concerned | 15.98% | 164 |
| Not concerned at all | 17.74% | 182 |
| TOTAL | | 1,026 |

Q2 At what point would you be comfortable dining in at a restaurant?



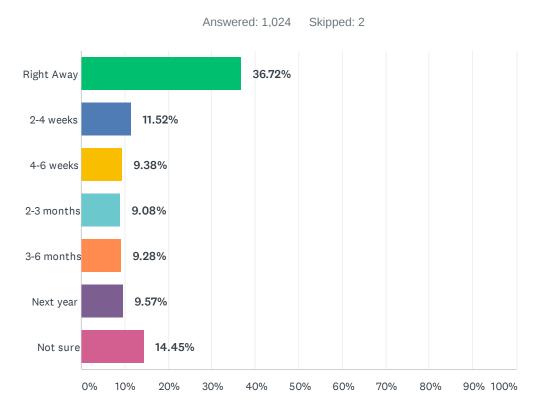
| ANSWER CHOICES | RESPONSES |
|----------------|------------|
| Right Away | 28.85% 296 |
| 2-4 weeks | 7.70% 79 |
| 4-6 weeks | 9.26% 95 |
| 2-3 months | 11.11% 114 |
| 3-6 months | 9.65% 99 |
| Next year | 13.06% 134 |
| Not sure | 20.37% 209 |
| TOTAL | 1,026 |

Q3 At what point would you consider shopping in-person at a local retail store (not including grocery stores)?



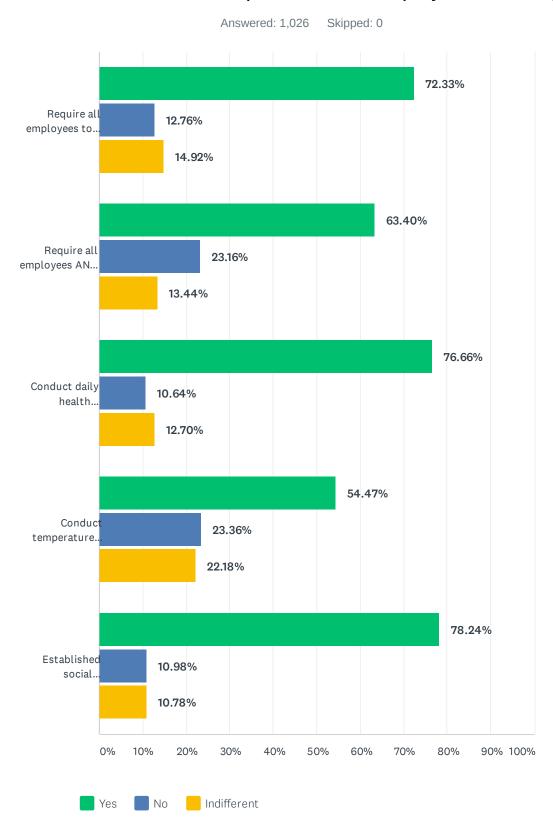
| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-------|
| Right Away | 40.16% | 412 |
| 2-4 weeks | 10.43% | 107 |
| 4-6 weeks | 10.04% | 103 |
| 2-3 months | 8.48% | 87 |
| 3-6 months | 9.36% | 96 |
| Next Year | 7.70% | 79 |
| Not sure | 13.84% | 142 |
| TOTAL | | 1,026 |

Q4 At what point would you feel comfortable engaging in business or personal services that involve close contact for extended periods of time (haircut/barber, car sales, signing real estate/banking documents in person, etc.)?



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------|
| Right Away | 36.72% | 376 |
| 2-4 weeks | 11.52% | 118 |
| 4-6 weeks | 9.38% | 96 |
| 2-3 months | 9.08% | 93 |
| 3-6 months | 9.28% | 95 |
| Next year | 9.57% | 98 |
| Not sure | 14.45% | 148 |
| TOTAL | 1 | ,024 |

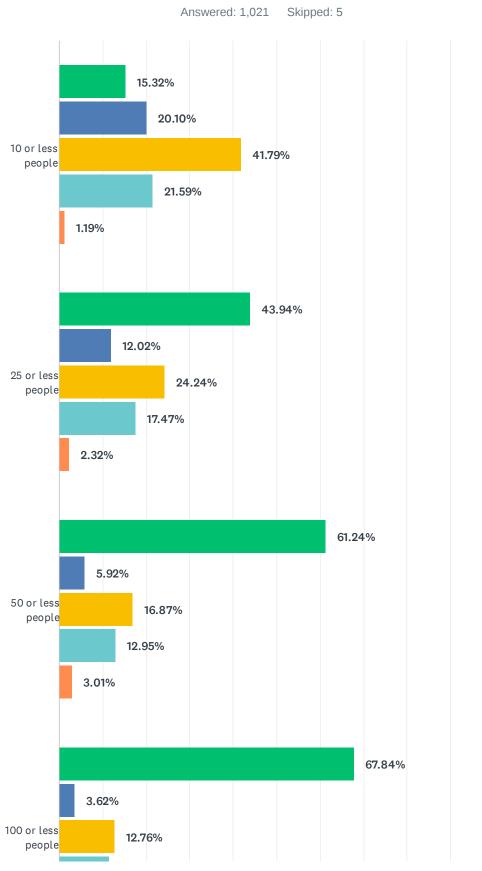
Q5 Are you more likely to shop at a local store or dine at a restaurant if they enforce the below health protocols for employees and/or patrons?



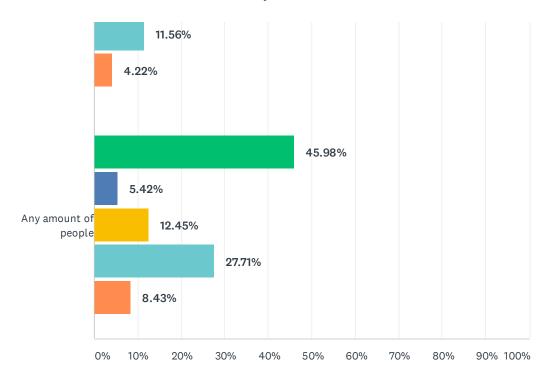
Seminole County Consumer Confidence

| | YES | NO | INDIFFERENT | TOTAL | WEIGHTED AVERAGE |
|-----------------------------------------------------------------------------------------|---------------|---------------|---------------|-------|---------------------|
| Require all employees to wear masks/face coverings at all times | 72.33% 737 | 12.76% 130 | 14.92% 152 | 1,019 | 1.43 |
| Require all employees AND patrons to wear masks/face coverings at all times | 63.40% 646 | 23.16% 236 | 13.44% 137 | 1,019 | 1.50 |
| Conduct daily health screenings of employees, including checking temperature | 76.66% 785 | 10.64% 109 | 12.70% 130 | 1,024 | 1.36 |
| Conduct temperature checking of patrons entering the business | 54.47% 555 | 23.36% 238 | 22.18% 226 | 1,019 | 1.68 |
| Established social distancing protocols, limiting number of patrons within the business | 78.24% 798 | 10.98% 112 | 10.78% 110 | 1,020 | 1.33 |

Q6 If all safety and health precautions were taken, what size gathering would you be comfortable attending in the next 2-6 weeks?



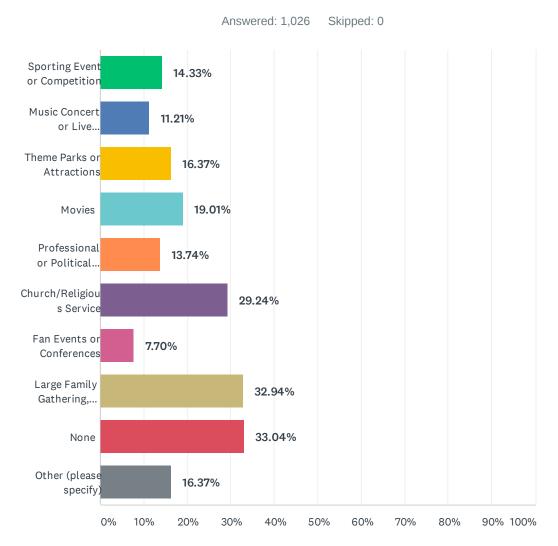
Seminole County Consumer Confidence





| | NOT COMFORTABLE ATTENDING | SOMEWHAT COMFORTABLE ATTENDING | COMFORTABLE ATTENDING | DEPENDS ON CIRCUMSTANCES | NOT SURE | TOTAL | WEIGHTED AVERAGE |
|----------------------------|---------------------------------|--------------------------------------|--------------------------|-----------------------------|-------------|-------|---------------------|
| 10 or less people | 15.32% 154 | 20.10% 202 | 41.79% 420 | 21.59% 217 | 1.19% 12 | 1,005 | 2.73 |
| 25 or less people | 43.94% 435 | 12.02% 119 | 24.24% 240 | 17.47% 173 | 2.32% | 990 | 2.22 |
| 50 or less people | 61.24% 610 | 5.92% 59 | 16.87% 168 | 12.95% 129 | 3.01% | 996 | 1.91 |
| 100 or less people | 67.84% 675 | 3.62% 36 | 12.76% 127 | 11.56% 115 | 4.22% 42 | 995 | 1.81 |
| Any amount of people | 45.98% 458 | 5.42% 54 | 12.45% 124 | 27.71% 276 | 8.43% 84 | 996 | 2.47 |

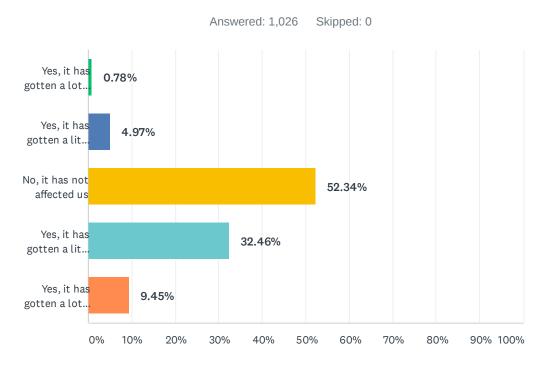
Q7 What type(s) of gathering are you most likely to attend in the next 2-6 weeks, provided that all safety/health precautions were taken?



Seminole County Consumer Confidence

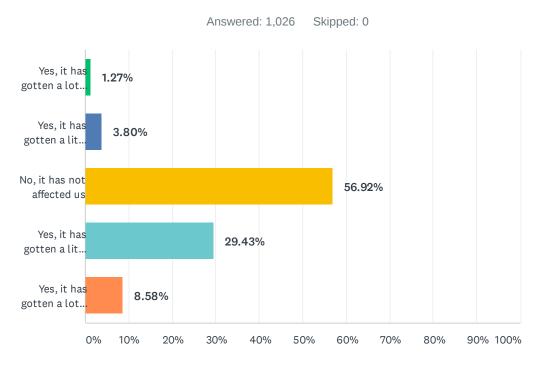
| ANSWER CHOICES | RESPONSES | |
|-------------------------------------------------------------------|-----------|-----|
| Sporting Event or Competition | 14.33% | 147 |
| Music Concert or Live Performance | 11.21% | 115 |
| Theme Parks or Attractions | 16.37% | 168 |
| Movies | 19.01% | 195 |
| Professional or Political Gathering | 13.74% | 141 |
| Church/Religious Service | 29.24% | 300 |
| Fan Events or Conferences | 7.70% | 79 |
| Large Family Gathering, Wedding, or Funeral (More than 10 people) | 32.94% | 338 |
| None | 33.04% | 339 |
| Other (please specify) | 16.37% | 168 |
| Total Respondents: 1,026 | | |

Q8 Has COVID-19 affected your family's overall economic situation in Seminole County?



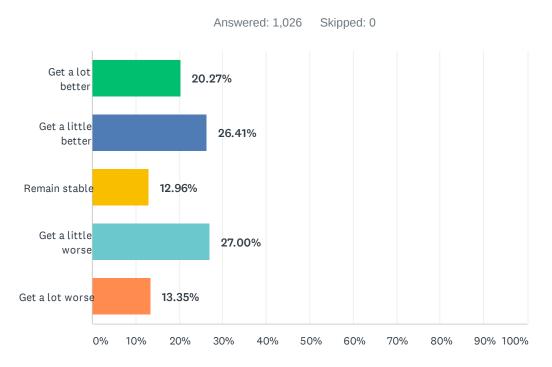
| ANSWER CHOICES | RESPONSES |
|------------------------------------|------------|
| Yes, it has gotten a lot better | 0.78% |
| Yes, it has gotten a little better | 4.97% 51 |
| No, it has not affected us | 52.34% 537 |
| Yes, it has gotten a little worse | 32.46% 333 |
| Yes, it has gotten a lot worse | 9.45% 97 |
| TOTAL | 1,026 |

Q9 Has COVID-19 affected your family's overall standard of living in Seminole County?



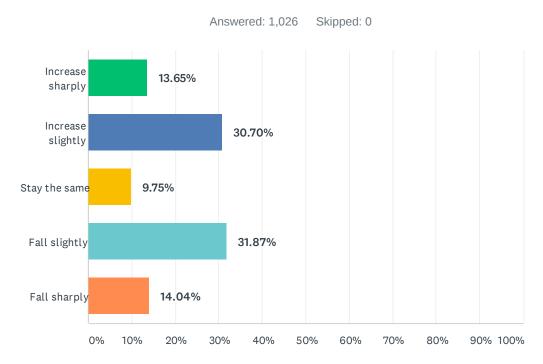
| ANSWER CHOICES | RESPONSES |
|------------------------------------|------------|
| Yes, it has gotten a lot better | 1.27% |
| Yes, it has gotten a little better | 3.80% 39 |
| No, it has not affected us | 56.92% 584 |
| Yes, it has gotten a little worse | 29.43% 302 |
| Yes, it has gotten a lot worse | 8.58% 88 |
| TOTAL | 1,026 |

Q10 How do you foresee Seminole County's economic situation evolving over the next twelve (12) months? Do you believe the local economy will:



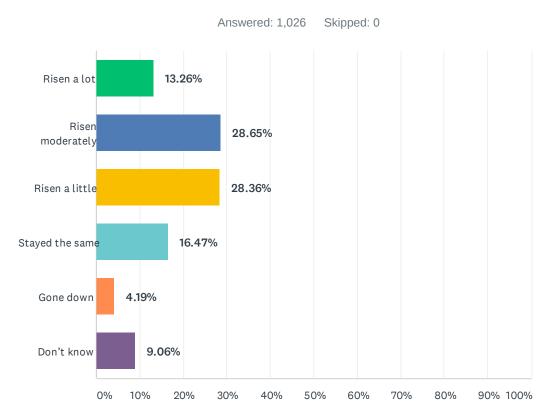
| ANSWER CHOICES | RESPONSES | |
|---------------------|-----------|-------|
| Get a lot better | 20.27% | 208 |
| Get a little better | 26.41% | 271 |
| Remain stable | 12.96% | 133 |
| Get a little worse | 27.00% | 277 |
| Get a lot worse | 13.35% | 137 |
| TOTAL | | 1,026 |

Q11 How do you foresee employment levels changing in Seminole County over the next six (6) months? Do you believe that current unemployment numbers will:



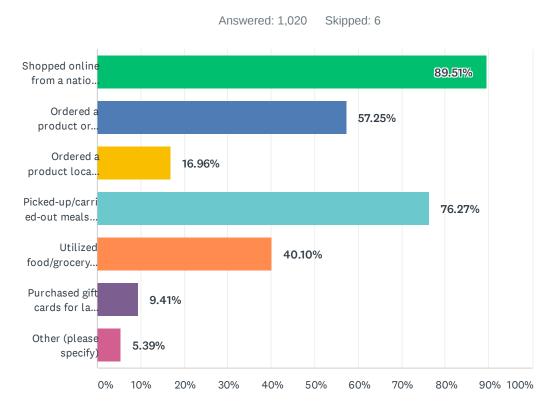
| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|----|
| Increase sharply | 13.65% 14 | 10 |
| Increase slightly | 30.70% 31 | L5 |
| Stay the same | 9.75% 10 |)0 |
| Fall slightly | 31.87% 32 | 27 |
| Fall sharply | 14.04% | 14 |
| TOTAL | 1,02 | 26 |

Q12 Have you noticed any changes in prices for typical weekly purchases (excluding gasoline) during the past two months? Have they...



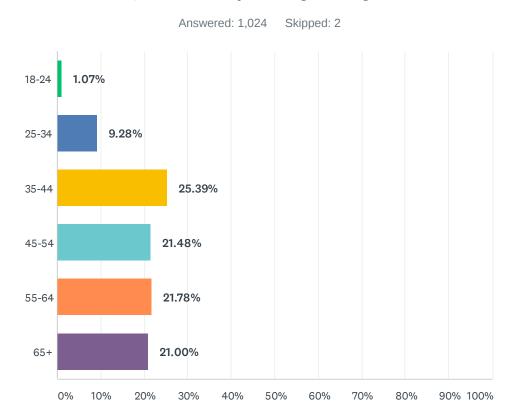
| ANSWER CHOICES | RESPONSES | |
|------------------|-----------|------|
| Risen a lot | 13.26% | 136 |
| Risen moderately | 28.65% | 294 |
| Risen a little | 28.36% | 291 |
| Stayed the same | 16.47% | 169 |
| Gone down | 4.19% | 43 |
| Don't know | 9.06% | 93 |
| TOTAL | 1 | ,026 |

Q13 In the absence of being able to visit local businesses/services in person, what alternative ways have you used to engage with businesses? (Please select all that apply)



| ANSWER CHOICES | RESPONSES | |
|---------------------------------------------------------------------------------------|-----------|-----|
| Shopped online from a national retailer (Amazon, Walmart, Target, etc.) | 89.51% | 913 |
| Ordered a product or service from a small business for local delivery or pick up | 57.25% | 584 |
| Ordered a product locally to deliver to a friend/family member as a gift | 16.96% | 173 |
| Picked-up/carried-out meals from local restaurants | 76.27% | 778 |
| Utilized food/grocery delivery services (Uber Eats, Doordash, Instacart, Shipt, etc.) | 40.10% | 409 |
| Purchased gift cards for later use | 9.41% | 96 |
| Other (please specify) | 5.39% | 55 |
| Total Respondents: 1,020 | | |

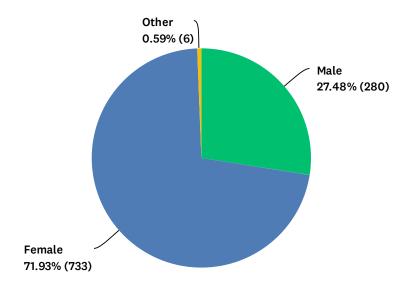
Q14 Select your age range



| ANSWER CHOICES | RESPONSES |
|----------------|------------|
| 18-24 | 1.07% |
| 25-34 | 9.28% 95 |
| 35-44 | 25.39% 260 |
| 45-54 | 21.48% 220 |
| 55-64 | 21.78% 223 |
| 65+ | 21.00% 215 |
| TOTAL | 1,024 |

Q15 Select your gender

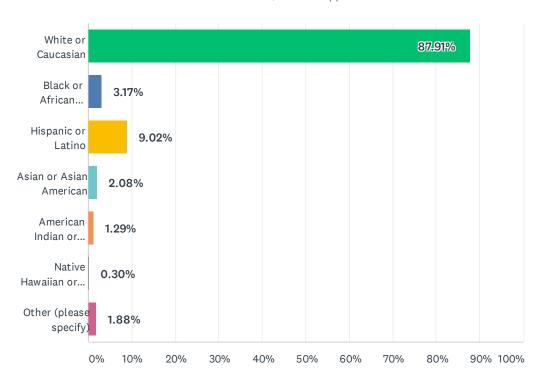
Answered: 1,019 Skipped: 7



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-------|
| Male | 27.48% | 280 |
| Female | 71.93% | 733 |
| Other | 0.59% | 6 |
| TOTAL | | 1,019 |

Q16 Select your ethnicity (select all that apply)





| ANSWER CHOICES | RESPONSES | |
|-------------------------------------------|-----------|-----|
| White or Caucasian | 87.91% | 887 |
| Black or African American | 3.17% | 32 |
| Hispanic or Latino | 9.02% | 91 |
| Asian or Asian American | 2.08% | 21 |
| American Indian or Alaska Native | 1.29% | 13 |
| Native Hawaiian or other Pacific Islander | 0.30% | 3 |
| Other (please specify) | 1.88% | 19 |
| Total Respondents: 1,009 | | |

Q17 What is your Seminole County residence zip code?

Answered: 1,009 Skipped: 17

