

LIBRARY ADVISORY BOARD MINUTES

May 21, 2018, 5:30 p.m.

Members Present: Anne West /Chair, Raychel Garcia, G.K. Sharman, Beverly Courtney

Members Absent: Barbara Hilderbrand, Margaret Wells

Staff: Christine Patten, Library Services Division Manager, Joe Abel, Leisure Services Director

- A. Ms. West called the meeting to order at 5:30 p.m. Ms. West noted that there was a quorum for the May 21, 2018 Library Advisory Board Meeting. Motion was made to accept the official minutes from April 30, 2018 meeting. Ms. West made a motion, which was seconded by Ms. Sharman and approved by unanimous vote.
- B. Mr. Abel discussed the County's plan to request proposals to outsource the library staff and operations. He said that the County is looking for ways to cut cost ahead of the expansion of the Homestead Exemption that will be on the November ballot. Mr. Abel informed the Library Advisory Board that he wants to have a work session with the County Commissioners, July 24, 2018 which will include an opportunity for public input.

Ms. Anne West asked what other County Divisions or operations are being considered for outsourcing and Mr. Abel said that there were none that he knew of.

Ms. Beverly Courtney said that the Friends of the Library would not continue to fund the Library, if the County outsources to a private company.

Ms. Patten provided a summary of statistics from the Florida Dept. of State, Division of Library Services with data comparing the Seminole County Library and Osceola County Library which is outsourced to Library Systems and Services (L&LS). The data for the Osceola County Library demonstrated a steady decline in registered borrowers, circulation, visits, and programs for the public under outsourcing to LS&S.

- C. Ms. Patten and the Library Advisory Board members decided to postpone discussions of the remaining agenda items due to limited time.
- D. The Library Advisory Board discussed and made suggestions for the Library Customer Satisfaction Survey which will be presented in paper and electronic format in April 2018.
- E. The floor was opened for any discussion under the Good of the Order.
- F. Next Library Advisory Board meeting is scheduled for June 25th at 5:30 PM in the gallery at the Central Branch Library at 215 N. Oxford Rd., Casselberry.
- G. Ms. West adjourned the meeting at 6:30 PM.

PUBLIC LIBRARY OUTSOURCING

Comparison Data from the Florida Dept. of State, Division of Library Services

*Data through 2017

Library Budget Comparison 2017

Seminole County Public Library — \$6,622,325 Osceola County Library — \$6,266,645

Library Use / Visits	2011	2012	2013	2014	2015	2016	2017
Osceola County Library	1,199,195	1,012,472	1,048,030	1,166,639	1,153,731	997,550	848,149
Seminole County Public Library	1,088,510	1,047,966	1,016,563	1,413,458	1,451,855	1,561,292	1,628,057

The Osceola County Library was outsourced December 2011.
29% Decrease in Annual Library Visits under the management of LS&S.

Osceola County Library System		Circulation of Adult Materials				
2011	2012	2013	2014	2015	2016	2017
1,118,827	1,033,060	816,633	712,961	646,980	595,352	553,785

Over 50% decrease in circulation of books and materials for adults
33% decrease in total circulation 2011-2017 under LS&S management

	Expenditures per capita	Annual visits per capita	Cost per visit
Seminole County	\$10.19	3.52	\$2.89 per visit
Osceola County (LS&S)	\$23.17	3.23	\$7.17 per visit
Orange County	\$31.37	3.26	\$9.62 per visit
State Average	\$26.67	3.49	\$7.64 per visit

How Does Seminole County Public Library Compare?

Seminole	Osceola
1.40 books / materials per capita	0.71 books / materials per capita
\$10.19 per capita expenditures	\$23.17 per capita expenditure
73% per capita registered borrowers	31% per capita registered borrowers
Open 7 days per week	Open 7 days per week
2017 funding from cash donations \$51,525	2017 funding from cash donations \$7,727
21,924 Number of total volunteer hours	823 Number of total volunteer hours