Mission

To deliver premium service through open access communication and innovative technology.

Business Strategy

Administration provides direction and oversees department wide programs, cultivates teamwork between departments, managers, and external users, provides efficient countywide open access technology solutions, and strives to deliver enhanced customer services.

Objectives

The Information Technologies Department provides technical support and solutions to the County that includes general responsibilities as well as emergency services support, systems and networks. The following is a list of the major services provided:

Information Services	Telecommunications
Database Programming	Countywide Switchboard Operators
Digital Imaging	Customer Support Services
Geographic Information Services	Cable Franchising Administration
Help Desk Services	Seminole Government Television (SGTV)
Leasing/Software Centralization	Local and Wide Area Network Services
Networking and Server Managemet	County-Wide Radio Services and Maintenance
PC and Server Support	County-Wide Telephone Services and Maintenance
Technical Training	Private Microwave Networks
Web Development	Infrastructure Installation and Maintenance

Department: INFORMATION TECHNOLOGIES
Division:
Section: ADMINISTRATION

Seminole County
FY 2001/02
FY 2002/03

	1999/00 Actual Expenditures	2000/01 Adopted Budget	2001/02 Adopted Budget	Percent Change 2001/02 Budget over 2000/01 Budget	2002/03 Approved Budget	Percent Change 2002/03 Budget over 2001/02 Budget
EXPENDITURES:						
Personal Services	183,394	148,278	154,343	4.1%	164,163	6.4%
Operating Services	47,758	10,643	13,771	29.4%	16,918	22.9%
Capital Outlay	0	0	0		0	
Debt Service	0	0	0		0	
Grants and Aid	0	0	0		0	
Reserves/Transfers	0	0	0		0	
Subtotal Operating	**231,152**	**158,921**	**168,114**	**5.8%**	**181,081**	**7.7%**
Capital Improvements		0	0		0	
TOTAL EXPENDITURES	**231,152**	**158,921**	**168,114**	**5.8%**	**181,081**	**7.7%**
FUNDING SOURCE(S)						
General Fund	231,152	158,921	168,114	5.8%	181,081	7.7%
TOTAL FUNDING SOURCE(S)	**231,152**	**158,921**	**168,114**	**5.8%**	**181,081**	**7.7%**
Full Time Positions	3	2	2		2	
Part-Time Positions	0	0	0		0	

New Programs and Highlights For Fiscal Year 2001/02

The Information Technologies Department provides technical services and solutions that are both effective and cost efficient. The Senior Management Team along with all of the members of the department prides themselves on their attention to detail, their accomplishments, and their everyday customer service.

We have developed a strategic plan that focuses on the evolution of technology. It is our goal to work with our internal and external customers to provide services and solutions that capitalize on the use of technology while remaining sensitive to insure customer friendly applications leading to customer satisfaction.

We will partner with all our customers, the business and vendor community and the citizens of our County to develop services that are useful, that are available 24 hrs-a-day and provide value. The County's e-Government initiative is focused on providing services that will allow you to do as much business as possible with the County at your convenience. We hope to provide services that will keep you on-line instead of in-line.

New Programs and Highlights For Fiscal Year 2002/03

Capital Improvements	**2001-02**	**2002-03**	**2003-04**	**2004-05**	**2005-06**
Total Project Cost	0	0	0	0	0
Total Operating Impact	0	0	0	0	0