



C E L E B R A T I N G



100 YEARS

IN THE MAKING

HONORING THE PAST,
POSITIONING FOR THE FUTURE



YOUR 2013 COMMISSIONERS

DISTRICT 1

BOB DALLARI, CHAIRMAN

407-665-7215, BDallari@seminolecountyfl.gov

DISTRICT 2

JOHN HORAN, VICE CHAIRMAN

407-665-7205, JHoran@seminolecountyfl.gov

DISTRICT 3

LEE CONSTANTINE, COMMISSIONER

407-665-7207, LConstantine@seminolecountyfl.gov

DISTRICT 4

CARLTON HENLEY, COMMISSIONER

407-665-7201, CHenley@seminolecountyfl.gov

DISTRICT 5

BRENDA CAREY, COMMISSIONER

407-665-7209, BCarey@seminolecountyfl.gov

The County Commission

Making A Difference

The Seminole County Board of County Commissioners (BCC) is elected at-large and represents residents in five commission districts. Serving four-year, staggered terms, the Board functions as Seminole County's legislative branch in which individual Commissioners serve as both legislative officers and fiscal representatives of the County.

The Board meets regularly at the Seminole County Services Building, 1101 East First Street in Sanford, on the second and fourth Tuesday of each month. Meeting agendas are posted on the County's Web site, www.seminolecountyfl.gov, during the week before the meeting. Minutes are recorded for all Commission meetings, work sessions and public hearings and are made part of the record in the County Commission Records Office. All meetings are also televised live on Seminole Government Television (SGTV) Bright House Networks cable Channel 199 and streamed to the County Web site. Regular BCC meetings are replayed at 11 a.m. on the Sunday following the meeting and at 7 p.m. on the Tuesday following the meeting. Archived video of the Commission meetings, agendas and minutes are available online at www.seminolecountyfl.gov.

The Board of County Commissioners serves as your ambassadors on many local, regional and state boards and committees. These boards and committees cover a variety of important matters affecting Seminole County residents and businesses including: the economy, transportation, regional and local planning, the environment, tourism, juvenile issues and the arts.

The Board of County Commissioners is actively engaged in working for the good of the community.



From Left to Right: Lee Constantine, Brenda Carey, John Horan, Bob Dallari and Carlton Henley

A Message from the County Manager

To the Board of County Commissioners, the Citizens and the Businesses of Seminole County:

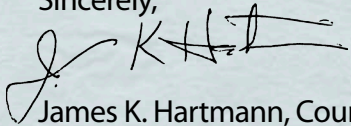
I am pleased to present to you the County Manager's Annual Report for Fiscal Year 2013, "100 Years in the Making: Celebrating the Past, Positioning for the Future."

Each year, this report provides a forum to highlight the County's accomplishments of the past year, and to acknowledge the challenges and opportunities that lie ahead for our community. I hope the report is informative and conveys how well Seminole County is accomplishing its responsibilities.

Seminole County Government is well prepared for the future. Our programs are efficient and well run and the projects delivered to the community meet the expected high quality standards. In the coming year, we will continue to develop and implement plans to enhance our quality of life and be of value to our community. We will continue to embrace the many partnerships with the seven municipalities, schools, business community, and citizens.

Our employees and I stand ready to serve you in a responsible and understanding manner, to continually improve what we do, and be the results-oriented county government you expect.

Sincerely,



James K. Hartmann, County Manager



Fast Facts & Statistics

OUR SEVEN CITIES

Altamonte Springs, Casselberry, Lake Mary, Longwood, Oviedo, Sanford, and Winter Springs

OUR STATISTICS

Founded in April 25, 1913
Land Area (square miles): 308
Land and Water Area (square miles): 344

OUR DEMOGRAPHICS

Total Population (BEBR Estimate):	431,074
Homeownership rate, 2008-2012	71.0%
Households, 2008-2012	148,635
Persons per household, 2008-2012	2.82
Median Household Income, 2008-2012	\$58,577
% Persons below poverty level, 2008-2012	10.8%
Business Count (Sem Co Bus.Tax Receipts)	20,625
Registered Voters (Elections Office Data)	272,489

LISTED BELOW ARE MANY OF THE BENEFICIAL SERVICES SEMINOLE COUNTY PROVIDES TO THE ENTIRE COUNTY, INCLUDING THE SEVEN CITIES:

- *A countywide library system (Five Public Libraries)*
- *Community parks and the Natural Lands and Trails Program*
- *Economic and tourism development*
- *The landfill and transfer station*
- *Animal control services*
- *Emergency management including the Emergency Operations Center*
- *The 911 system and 800 MHz communications system*
- *Arterial and collector road construction and maintenance*
- *Court facilities and services*
- *The County jail which is the responsibility of the Board of County Commissioners, but is operated by the Seminole County Sheriff's Office.*
- *Mosquito Control Program*

OTHER INTERESTING FACTS ABOUT SEMINOLE COUNTY:

- *Seminole County Public School system (K - 12) is an "A" rated school district.*
- *Seminole State College is the 8th largest of the 28 colleges in the Florida College System.*
- *Orlando Sanford International Airport served more than 1.8 million passengers in 2012.*
- *Unemployment rate: 5.3 percent, the lowest in the region, State of Florida and nation (December 2013 data).*
- *Seminole County will be served by four SunRail stations (Sanford, Lake Mary, Longwood & Altamonte Springs).*
- *Sales of existing Seminole County homes in 2013 were up 5% compared to 2012 sales.*



Celebrating the Past

Seminole County's Centennial 100 Days of Celebration

Seminole County turned 100 years old on April 25, 2013. This centennial benchmark was commemorated through "Seminole Celebrates – A Century of Success," a 100-day celebration from January 16 to April 25, 2013.



"Seminole Celebrates" highlighted the County's five "Points of Pride," which include **Agriculture, Education, Historic Preservation, Quality of Life, and Transportation**. Centennial events were planned to celebrate each of these themes. Seminole County Government Television (SGTV) also produced Centennial-themed videos that featured significant historical facts and events that shaped the County that we know today. Collaboration among the business community, faith-based organizations, art and historical societies, civic groups, and educational institutions provided the County's residents with numerous fun, family-oriented events and activities over the 100 days of celebration.



★ ★ CELEBRATING OUR FIVE POINTS OF PRIDE ★ ★



Celebrating the Past

Centennial
Celebration
Pole Barn
Ribbon Cutting



Casselberry Elementary School students celebrate
Seminole County's 100th Birthday



Entertainer
at the
Sunshine
Storytelling
Festival

Agriculture

Seminole County's agricultural roots were critical to laying a strong foundation for the community. The early settlers of the County made their living in various industries including cattle, celery, citrus, commercial fishing, fernery, forestry, and turpentine industries. At one time Sanford was known as the "Celery Capital of the World."

Working with 4-H, the University of Florida Institute of Food and Agricultural Science, Extension Services, and various members of the agricultural community, the County kicked off its 100 days of celebration on January 16, 2013, with the opening of the museum exhibit "100 Years of Agriculture in Seminole County: Our Stories" at the Museum of Seminole County History. This event included a ribbon cutting for a newly installed pole barn and an "Old-Florida" themed BBQ with local entertainment. More than 250 community members, historic preservationists, elected officials, and sponsors participated in the event.

Education

The artistic, musical and creative writing talents of Seminole County's students were celebrated throughout the 100 days with various competitions, displays and performances.

- All Seminole County educators, including private and home school teachers, administrators, and staff were invited to participate in a Seminole Centennial collaborative event with the University of Central Florida Public History Center and Seminole County Public Schools. This complimentary interactive event was held in January. Participants toured the Public History Center, experienced hands-on learning with history, collaborated with peers to develop partnership opportunities, and learned how their curriculum could be supported through Seminole County's Centennial Celebration.
- This year's Seminole County Public School History and Science Fairs were both Centennial-themed with special awards for students in a variety of categories.
- Seminole County Public Libraries hosted the Sunshine Storytelling Festival in March. Hundreds of children were delighted by professional entertainers, including: Florida Folktales with Katie Adams; the Giving Tree Drum Circle led by Steve Turner; and Florida Cracker Tales & Music with Kim Rivers and Nancy Crockford. Families were able to make and take a Florida-themed craft, and food trucks were on-site to offer snacks.

Celebrating the Past

Historic Preservation

- SGTV worked with representatives from many of the historical societies and organizations in the County to produce a video series exploring Seminole County's rich history and offered a glimpse into Seminole County's future. A [Centennial YouTube Channel](#) was created for viewing the "Centennial Minutes" online.
- Sponsored by the Sanford Airport Authority, the Seminole County Historical Society contracted with Donning Publishers to produce a full color, 128-page hardbound "Collector's Edition" souvenir book celebrating 100 years of pride and progress in Seminole County. The book was written by local author and historian, Jim Robison, and is available for [sale online](#) as well as at the Museum of Seminole County History.
- Residents were invited to explore Seminole County's heritage sites on "Centennial Saturdays" using an exclusive passport which was available at participating locations. Each site stamped the passport upon entering as proof of visitation, and after a minimum of six site visits, names were entered into a drawing for a chance to win great prizes. Participating Heritage Sites Included: the Museum of Geneva History; the Historic Sanford Welcome Center; the Lake Mary Historical Museum; Creative Sanford, Inc.; the Sanford Museum; the Rural Heritage Center; the Goldenrod Historical Society Museum; the Museum of Seminole County History; The Oviedo Preservation Project; the Oviedo Historical Society; the Goldsboro Museum; and the Public History Center.
- Black History Month was celebrated in Seminole County with an exciting and uplifting series of activities in February. The Goldsboro Welcome Center hosted two screenings of the documentary "Goldsboro: An American Story," produced by Anthony Major. Following the documentary screening, the Public History Center opened the Crooms Oral History Exhibit for a program honoring alumni. The Seminole High School Gospel Choir performed in honor of the occasion.



Celebrating the Past

Historic Preservation (Continued)

- The Sallie Harrison Chapter of the Daughters of the American Revolution along with Seminole County's Research Librarians conducted an amazing research project that allowed the Centennial Celebration to reach even more individuals who were instrumental in the creation of Seminole County. Utilizing their skills in genealogical research, they identified living descendants of every Seminole County Commissioner from 1913 to present. Descendants were invited to join in the opening ceremonies of the Centennial Festival and were treated to a VIP reception in the Agricultural Extension Auditorium.

Quality of Life: ENVIRONMENTAL INTEGRITY

There is a reason Seminole County is considered "Florida's Natural Choice." One of the ways Seminole County's commitment to environmental integrity reveals itself is through the thousands of acres of natural lands that have been preserved for future generations.

After the tragic loss of "The Senator" in January of 2012, community members sought to commemorate this remarkable landmark. For 3,500 years, this massive Cypress tree was witness to the history of Seminole County spanning from the time of the Native Americans all the way to the twenty-first century. Before The Senator's demise, thousands of residents and tourists walked through the wetlands of Seminole County each year to gaze at this artifact of nature. Thanks to the amazing work of science teachers from a variety of classrooms, including those at the University of Florida, small limbs from The Senator that contained reproducible genetic material were grafted into the root stock of other cypress trees. For over fifteen years these Senator "clones" were nurtured and tended to by tree specialists. To honor The Senator, and celebrate the 100 year anniversary of Seminole County, one of these offspring came home to Big Tree Park. In recognition of Seminole County's commitment to environmental integrity, as part of the Centennial celebration, Seminole County elementary school students in grades 3 - 5 were invited to participate in a contest to name The Senator's successor. The winning student, May Frangoul, a fourth-grader at Geneva Elementary was recognized at the dedication of the new tree, named "The Phoenix" in March.



Photos from the Centennial Clone Naming Celebration at Big Tree Park. The Clone's Name is "The Phoenix"



Celebrating the Naming of The Senator's Clone
From left to right: US Congressman John Mica, Comm. Brenda Carey, May Frangoul, Comm. John Horan, Geneva Elementary Principal Dr. Tina Erwin, & BCC Chairman Bob Dallari



Celebrating the Past

Quality of Life: SOCIAL AND CULTURAL VITALITY

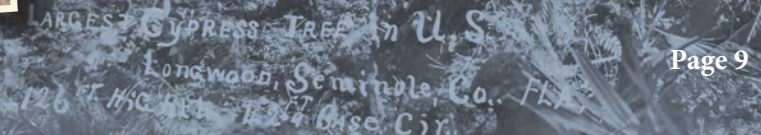
“Seminole Celebrates – A Century of Success” culminated in a community-wide Centennial Festival that took place on Saturday, April 20, 2013, at Seminole County’s Five Points Complex in Sanford. The festival was a free event that included entertainment; activities for kids; food trucks; vendors; artwork from area artists and Seminole State College; a farmer’s market; gardening demonstrations; an area dedicated to historical groups and information; farm equipment and vehicle displays; and informational booths manned by County Departments, local public and non-profit agencies, and business sponsors. Approximately 3,500 citizens enjoyed the festival, which featured all of the key elements of Seminole County’s Centennial five Points of Pride.



Photos from the Centennial Festival



[Click Here](#) to See a Video of the Centennial Festival Celebration



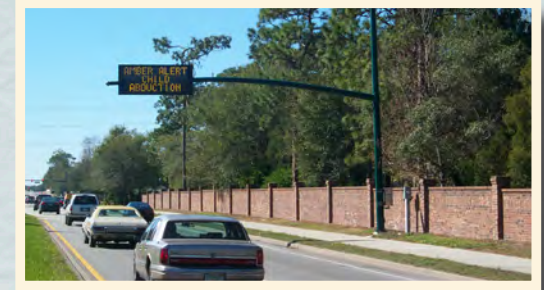
Celebrating the Past

County Employees Participated in the Bike from Work Event.



Transportation

Many of the Centennial events encouraged County residents to take an exciting “look toward the future” of transportation in Seminole County while celebrating the historic vision that laid the foundation for that future. The Centennial “transportation working group” included representatives from [LYNX](#), [SunRail](#), [ReThink](#), and [MetroPlan Orlando](#). Two notable transportation-oriented Centennial activities that took place were:



- The Seminole County Board of County Commissioners, Seminole County Public Schools, and LYNX recognized and celebrated the artwork of talented Lake Howell High School AP art students and their design for the Seminole Centennial-themed “wrap” for a “Centennial LYNX Bus.” The bus was unveiled with the help of the students, the Seminole County Board of County Commissioners, the Seminole County School Board, and representatives of LYNX, at the Seminole County Services Building in January. The bus was utilized on Seminole County bus routes throughout the year.
- In March, Seminole County had its first Bike from Work event. Seminole County, ReThink, MetroPlan Orlando, LYNX, and the East Central Florida Regional Planning Council joined together as Seminole County residents biked from International Parkway to the Lake Mary SunRail station. This event celebrated the award-winning Seminole County trail system, the County’s investments in its road network, and connections to new transportation options.

Lake Howell High Students and Teacher Pose with LYNX Bus.



The Year 2013 in Review

Successes from 2013, our Centennial Year

Agriculture

Seminole County's agricultural roots were critical to laying a strong foundation for our community, and are still evident today. Agricultural and related industries in Seminole County generate:

- 40,619 jobs (17.2% of total) in Seminole County;
- \$2 billion in revenues;
- 11.4% contribution to gross regional product (*Based on a 2011 UF study*); and
- \$10 to the community for every \$1 invested in agricultural research and extension (*Based on a 2007 USDA study*).

Education

Seminole County government was active in a number of educational activities for citizens and Seminole County students such as:

- [Extension Services](#) - a cooperative partnership between Seminole County Government and the University of Florida in Gainesville. The education programs provided include [4-H](#), [Florida Yards and Neighborhoods](#), [family and consumer science](#), [Master Gardener](#) and urban horticulture programs, and [commercial horticulture/agriculture programs](#) which help commercial growers and livestock producers;
- Life-long learning at [Seminole County Public Library](#)'s computer classes - this service provides an opportunity to learn the skills needed to apply for jobs, access electronic information and connect in a digital world;
- Early Literacy I-Pads - learning is made fun for children with literacy "apps" on the new Early Literacy I-Pads available at all library branches, made possible with funding from the Friends of the Library and the Oviedo Women's Club;



Experience Seminole County's agricultural industry firsthand at Extension Service's annual Farm Tour.



The Year 2013 in Review

Education (Continued)

- [Small Business Assistance](#) - in partnership with the Seminole County Small Business Development Center, Seminole County Public Library continued to offer seminars such as “Business Start-up 101,” “Business Plans,” and “Marketing your Business.” These seminars were attended by 204 prospective entrepreneurs and small business owners;
- The [Seminole Education, Restoration and Volunteer \(SERV\)](#) Program – this program’s mission is to actively restore, preserve, and protect the natural areas of Seminole County through education and volunteer projects. The SERV Program emphasizes public education and provides free presentations to school (K-12, college) and community groups on watershed awareness, water quality, and conservation. These efforts are complemented by SERV’s participation in educational fairs such as Earth Day celebrations and Water Festivals in which educational literature and information about upcoming volunteer activities are distributed;
- Staff in the [Roads-Stormwater Division](#) conducted teach-ins, mentored and promoted Science, Technology, Engineering and Math (STEM) careers to Seminole County students; and
- [Natural Lands Programs](#) - the County’s Greenways and Natural Lands Division held many outreach events, hikes, and camps to help educate citizens about the County’s natural environment. In 2013 alone, 12,347 students and citizens attended education and outreach programs.

Historic Preservation

Exhibits, artifacts, maps, documents, photographs, and special events at Seminole County’s [Museum of Seminole County History](#) tell the stories of Seminole County’s inhabitants, their lives, lineages, and local legends. All artifacts housed in the Museum have been donated by residents. Special events, lectures, and exhibits are held at the Museum throughout the year.

Small
Business Start-Up
Classes
at the Libraries



SERV Volunteers
at Work



Kids Enjoying a Natural Lands
Eco Camp.

The Year 2013 in Review

In an effort to maintain the integrity of the County's historical treasures, throughout 2013, the Building Division met with owners of historic structures, and their building contractors, to help determine the best way to preserve the historic significance of their homes and businesses, while achieving today's code requirements.

Artisans also created artwork from the remains of "The Senator," to commemorate and preserve what was left of the historic "Big Tree" that was burned in 2012. Many of these art pieces will be installed in County buildings for the public to enjoy.

Quality of Life

Keeping Citizens Safe

Every day residents, visitors, and the business community in Seminole County are exposed to potential man-made or natural occurrences that could impact their quality of life. For example, a traffic accident snarls traffic for hours, or the release of a hazardous material may impact thousands of individuals and devastate the environment. Each and every emergency response and the actions to mitigate these impacts is important.

Seminole County's [Public Safety Department](#) provides services to keep the public safe through the [Fire Department](#), the [Emergency Management Office](#), [911](#) and [Addressing, Emergency Communications](#), the [Adult Probation Division](#), and the [Animal Services Division](#). Below are the highlights of Public Safety's endeavors in 2013:

- Public Safety completed the infrastructure for the county-wide radio system that supports all local government police and fire agencies in the county. The "cut-over" event is scheduled for March 31, 2014;
- The longest Emergency Operations Center (EOC) operation in the State of Florida history took place during the George Zimmerman trial;
- Mobile Data Terminals were deployed for all Emergency Medical Service (EMS)/ Fire/Rescue units in the County to maximize the use of available technology;
- The [Seminole County Probation Division](#) was recognized as one of the premier agencies in the State of Florida;
- EMS/Fire/Rescue was recertified as an accredited ambulance provider nationwide; and
- The ISO insurance rating was improved allowing for a reduction in insurance premiums for qualifying residents.

Did You Know?

Every 12 hours there are **100 requests for Emergency Services**, Fire and EMS.

There are **100 Firefighter/Paramedics on duty, 24 hours a day**, serving the unincorporated areas of the County as well as Winter Springs and Altamonte Springs.

There are more than **100 dogs and cats** available for adoption at any time through Animal Services!

Animal Services receives **100 stray animals every 4 days**. Remember to *spay/neuter your pets!*



The Year 2013 in Review

Quality of Life (Continued)

Bringing Cost Effective Government Services to You

In 2013, the Seminole County [Information Services](#) Department:

- Launched a mobile-friendly version of the County's website, enabling citizens to locate the nearest park, library, and government service facility based on the citizen's current location;
- Completed 12,932 work orders in 2013, which is a 6.2% increase over the prior year, without increasing staffing;
- Upgraded the County's Internet filtering technology, a move that will save in excess of \$110,000 over the life of the equipment; and
- Implemented a tiered cellular telephone plan which is producing a \$13,000 annual savings to citizens.

On Just One Day, January 30, 2013, at our Libraries...

- 5,480 items were checked-out;
- 3,530 people visited the libraries;
- 1,809 customers got answers to their questions;
- 632 people used a computer;
- 254 children attended a program;
- 254 students were helped;
- 26 new library cards issued;
- 110 got help with government sites; and
- 89 job seekers got help.

Stimulating Social and Neighborhood Revitalization and Helping At-Risk Youth

The [Community Services Department](#) had a very busy year in 2013. Activities that occurred include:

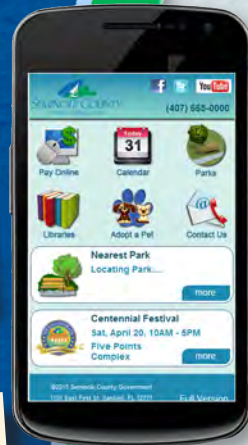
- Proclaimed April as Fair Housing Month in Seminole County;
- Celebrated National Homeownership Month in June;
- Helped to coordinate the Seminole County Homeless Veterans Stand Down;
- The Community Services Block Grant (CSBG) Summer Camp Program;



Student
Using Free Wifi
at the Library



Getting Help at
Central Branch
Library



Enjoying a Library Special
Program Just for Kids

The Year 2013 in Review

- The Homeless to Home initiative; and
- The Civil Citation Program initiated for youth offenders.

Community Development

Through the [Community Development](#) programs, Seminole County improved County neighborhoods with the following activities:

- 25 homeowners received “Immediate Needs” improvements;
- 6 homes were rehabilitated or reconstructed;
- 15 families received purchase assistance and became homeowners;
- Under the Neighborhood Stabilization Program, 22 homes were acquired to be rehabilitated and made available to qualified homebuyers;
- 2.5 miles of new sidewalks were constructed to benefit 261 people;
- 0.83 miles of sewer line were installed benefitting 1,751 persons;
- 13.3 miles of street lighting were installed; and
- 4 dilapidated structures were demolished to improve neighborhoods.

Financial Assistance

[Financial Assistance](#) provides multiple programs to assist our community in health, education, and living environment. In total, this group manages ten programs that range from rental and utility assistance to training programs:

- More than 900 Seminole County households received some form of financial assistance, with over 1,500 receiving some type of public service assistance during the year;
- 257 indigent individuals received assistance with hospital or dental bills;
- 697 households received some form of assistance that ended or prevented homelessness;
- The Community Assistance Division partners with the Florida Department of Economic Opportunity to provide tuition, books, and training supplies for eligible clients, allowing them to attain the skills, knowledge, and experience to achieve self-sufficiency. In 2013, 24 students received training scholarships to attend a vocational or secondary education institution.

Did You Know?

100 households received housing assistance in one year.

100 new partners worked with the Community Development Division to help deliver affordable housing.

100 children received child protection services last year.



Seminole County Supports
the *Communities for a
Lifetime Initiative*
with a Committee
on Aging.



Teen Court in Action

The Year 2013 in Review

Quality of Life (Continued)

Stimulating Social and Neighborhood Revitalization and Helping At-Risk Youth

Financial Assistance (Continued)

- The [Financial Assistance](#) and [Veterans Services](#) teams engaged in 45 agency presentations and community events including weekend events hosted by organizations and agencies serving 2,207 individuals in the community;
- Veterans Services supported 716 clients with 16,981 contacts that resulted in \$14,817,633 in additional Veterans Affairs funding for Seminole County veterans; and
- The Financial Assistance team initiated and hosted the Seminole County Social Services Forum which brought together a collaboration of local community organizations and agencies with 62 individuals representing these community groups.

Prosecution Alternatives for Youth

[Prosecution Alternatives for Youth](#) (PAY) provided diversion services for approximately 900 youth offenders. These services include mental health, career, and substance abuse counseling, as well as life skills training. Eighty-seven (87%) of those clients successfully completed the program and only 7% reoffended within one year of completion.

- This past year more than 10,600 community service hours were provided by PAY clients in and over the \$6,500 in restitution that was paid back to victims.
- In partnership with the Seminole County Sheriff's Office, PAY began a Civil Citation Program in Seminole County. This initiative provides a mechanism for first time offenders to be held accountable for their crimes, but they come away without an arrest record, if all requirements are met. For the first year, 348 clients were served, with a 90% successful completion rate.

Teen Court volunteers, serving as attorneys, clerks and bailiffs, contributed over 5,600 community service hours. These hours can also be credited toward the requirements for high school graduation and college scholarships.

The Year 2013 in Review

Taking Care of the Homeless

On June 12, 2012, the Board of County Commissioners approved the Community Services Homeless Plan and allocated approximately \$1.4 million to address homelessness in Seminole County. This year the County partnered with Harvest Time International to implement the Homeless Prevention Plan. The Plan includes case management that focuses on housing stability and placement, with an emphasis on the arrangement, coordination, monitoring, and delivery of services related to housing needs and improving housing stability for persons who are homeless. In addition, financial assistance resources such as, but not limited to, short-term (up to 7 months) and medium-term (up to 21 months) rental subsidies, rental security deposits, utility assistance, emergency housing vouchers, and job training/education will be used as resources to assist in serving homeless individuals/families that are most in need and that are most likely to achieve stable housing.

Partnering with Community Agencies

The Community Services Agency (CSA) Partnership Program collaborates with community organizations in assisting needs for County residents. The program provides funding to qualified nonprofit agencies, the majority of available funding being allocated for Essential Life Services, which is defined as services that meet the basic needs for daily survival. The remaining funds are for Supportive Services which have been defined as services that enhance quality of life for residents. Currently, a total of \$919,000 is being allocated to 18 local nonprofits that provide services to the Community such as emergency shelter, emergency food, childcare services, homelessness prevention, child abuse prevention, and service for special needs children.

Did You Know?

*Prosecution Alternatives for Youth (PAY) clients provided **100 hours of community service** to Seminole County non-profit agencies every four days.*

***100 walk-in customers** come through the front door of the Community Services Department every two days, and **100 customer service calls** are received every three days.*

The Year 2013 in Review

Quality of Life (Continued)

Environmental Integrity

There is a reason Seminole County is considered “Florida’s Natural Choice.” One of the ways the County’s commitment to environmental integrity reveals itself is through the thousands of acres of natural lands that have been preserved for future generations. In addition, Seminole County is committed to providing quality water, conserving the water supply, treating wastewater effectively, providing effective trash removal and recycling, and improving the quality of our lakes, rivers and streams. Below are statistics that show the importance of the natural environment to Seminole County government.

- Seminole County’s passive parks had an estimated 1,800 visits per park/per location per month totaling approximately 450,000 visitors annually;
- 6,634.2 acres of [Natural Lands](#) are maintained for uses such as hiking, biking, horseback riding and camping;
- Greenways and Natural Lands maintained the aesthetics and safety of 21 un-manned park locations, approximately 40+ miles of the County’s interconnected system of paved trails, including some of the pedestrian bridges and underpasses; and
- Greenways and Natural Lands coordinated and supervised the maintenance of 60+ miles of landscaped medians throughout the County.

Environmental Services - Water and Sewer Services:

- The [Environmental Services Department](#) established a “311 App” to report water and wastewater line leaks and watering restriction violations from any electronic device;
- The County’s [Water Conservation Program](#) partnered with the St. Johns River Water Management District to provide County water customers over 423 “Toilet Rebates,” giving the resident \$100 back for each low flow toilet that replaced a high flow toilet;
- 1,023 irrigation evaluations were provided to residents at no cost to save money and conserve water;
- 902 residential rain sensors were installed to conserve water on rainy days;

Overlook on the Seminole Wekiva Trail, Part of the Seminole County Trail System



Seminole County Parks, Trails and Wilderness Areas Offer Many Places to “Get Away.” Click [Here](#) to Learn More.



Environmental Services Promotes Water Conservation at a Local Festival.

The Year 2013 in Review

- The Environmental Services Department provided 100 gallons of water to residents each second, and treated 1,343,644 gallons of wastewater in an eight hour timeframe;
- Serving more than 45,000 customers, the Environmental Services Department distributed more than 6 billion gallons of drinking water; treated more than 1.43 billion gallons of wastewater; and treated 1.27 billion gallons of reclaimed water;
- Currently, the Environmental Services Department is undertaking the “Small Meter Change Out Program,” replacing older meters with new [Automatic Meter Reading](#) meters for faster read times and efficient billing. This past year the County changed out approximately 4,700 meters;
- The County, in partnership with the [St. Johns River Management District](#), gave out 5,800 Energy Conservation Kits to its citizens in 2013 to assist with energy and water conservation;
- Staff trained on the advanced water treatment process equipment at the newly expanded Southeast Regional Water Treatment and Country Club Water Treatment Facilities. The advanced Ozone and Granular Activated Carbon technology will provide utility customers with better water quality; and
- The County sold the Dol Ray water distribution system to the City of Altamonte Springs and entered into a new water wholesale agreement with the City for the Druid Hills and Apple Valley subdivisions in its continuing effort to explore lower cost alternatives in conducting our business.

The [Solid Waste Management Division](#) processed the following in 2013:

- 292,000 tons of municipal solid waste;
- 52,000 tons of yard waste;
- 18,000 tons of residential recyclables;
- 250 tons of waste tires recycled;
- 16,000 gallons of household hazardous waste and used oil; and
- 320,000 pounds of e-scrap.

Did You Know?

- *The Environmental Services Department **collects 100 drinking water bacteriological samples** within 20 hours to ensure your drinking water is safe.*
- *The Environmental Services Department Customer Service Team sets up an average of **100 new accounts** per week, **serves 100 walk-in customers** every 2 days, **answers 100 calls** before noon on any given day, and **saved 100 sheets of paper daily** using electronic faxes.*

The Year 2013 in Review

Quality of Life (Continued)

Environmental Integrity

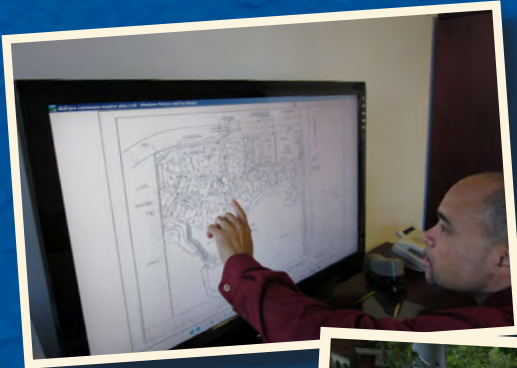
Development Services ePlan Paperless Review Process

Though its [ePlan Review System](#), Seminole County continued to make positive strides toward a paperless development and permitting review environment. While not completely paperless, the ePlan Review System has put a significant dent in the cost of and amount of paper being consumed in our environment. For example, prior to reviewing site plans and subdivisions in this new nearly paperless environment, the review of an average size subdivision request could consume over 100 lbs of paper if the review went through several review cycles. Now, the only papers required are the application documents and payment.

Public Works Programs:

- The [Watershed Management Division](#) worked with SERV volunteers to: plant native plants along lake shores, remove invasive plant species, mark stormdrains, and have litter cleanups with the Adopt-A-Road and Adopt-A-River Programs;
- The County's Water Quality Program monitored:
 - 77 waterbodies for water chemistry and biology;
 - 145 waterbodies are monitored regularly for hydrologic data; and
 - 15 weather stations, located in each of the major watersheds, collect meteorological data used not only for watershed assessments but for emergency management purposes;
- The [Roads-Stormwater Division](#) maintained approximately 700 retention ponds that capture sediment and pollutants before they enter our lakes and streams; and
- [Mosquito Control Program](#) continued to provide environmentally safe, effective and economically responsible mosquito control for all residents of Seminole County.

Planner Reviews
New Project Using
ePlan System.



SERV Volunteers
Help Mark
Stormdrains.



Roads-Stormwater Clears Clogged
Retention Pond.

The Year 2013 in Review

Creating Economic Prosperity

Seminole County is “Open for Business”

To foster partnerships with the development community and other planning entities, the Board of County Commissioners signed on to the [Open for Business](#) initiative in November of 2012. In 2013 the County was focused on implementing the Open for Business key actions. The [Planning and Development Division](#) undertook improvements in the areas of customer service, including: streamlining the pre-application review process, establishing a Development Services Ombudsman, instituting a “Time Is of the Essence” policy, and minimizing approval steps.

The results of this initiative are evident in the last year’s metrics for permit review and inspections. In the first quarter of Fiscal Year 2012/13, the number of rezone and Land Use Amendment applications surpassed the entire previous year. Now, in less than 100 days, the Current Planning team can take the rezone of a property from application all the way to approval. This timeframe includes the review of the project for compliance with the [Seminole County Land Development Code](#) and [Comprehensive Plan](#), a [Development Review Committee](#) Meeting, a public hearing with the Planning and Zoning Board and a public hearing with the Board of County Commissioners. In support of the Open for Business Initiative, the Comprehensive Planning Team updated and simplified the Comprehensive Plan Amendment application to make it easier for our customers, reducing submission requirements, and enabling electronic applications.

Through a joint effort of the Information Services Development Team, the Development Service’s Building and Planning Divisions and the County Clerk’s Office, the ability to take credit card payments for building permits and planning projects arrived in March 2013. The technology developed is being cloned to bring this secure, reliable, easy-to-use credit card payment solution to other County Divisions including Environmental Services, Animal Services, and Probation.



Did You Know?

Mosquito Control Facts:

- In one day, **100 mosquito breeding sites** are inspected.
- **100 mosquito larviciding treatments** are conducted per week.
- **100 mosquito service requests** are received per month.
- **100 green pools** are treated per year.
- A female mosquito lays **100 eggs** each time it reproduces.

The Year 2013 in Review

Quality of Life (Continued)

Creating Economic Prosperity

Economic Development:

In 2013, Seminole County's [Economic Development Division](#) assisted nine businesses to expand operations or relocate to Seminole County. These projects will cumulatively create 1,631 new jobs, and result in \$99 million in new capital investment to enhance the Seminole County economy. Below are the companies providing these new jobs in Seminole County.



Seminole County Tourism Impacts in 2013:

The [Convention and Visitors Bureau](#) actively markets to event organizers to bring visitors to Seminole County. From soccer to softball to tennis, Seminole County was the host to multiple tournament or championship sporting events that resulted in additional dollars infused into the local economy. Below is a snapshot of last year's numbers:

- 14 Tourism Development Council funded events;
- 12,289 hotel room nights;
- \$1,180,560 in hotel revenue; and
- \$11,000,000 estimated economic impact to the County.

Visit www.visitseminole.com to find great things to do and see in Seminole County.



In April of 2013, Verizon Broke Ground on a 220,000-square-foot Corporate Finance Operations Hub in Lake Mary, that is Expected to Bring 750 New Jobs to Seminole County by 2016.



For the Fourth Consecutive Year, the Elite Club National League (ECNL) Girls Soccer Tournament Came to Seminole County, Generating an Economic Impact of \$2.5 Million In 2013.

The Year 2013 in Review

Transportation

The County knows how important it is to have a safe and efficient transportation system for citizens and businesses. Last year the [Public Works Department](#) maintained:

- Approximately 1,900 lane miles of pavement;
- 61 bridges;
- 820 miles of sidewalks;
- 145 miles of canals/ditches;
- 324 miles of culverts;
- 375 traffic signals;
- 350 miles of a Fiber Optic Network that serves multiple agencies; and
- an Advanced Traffic Management System.

Much of Seminole County's transportation infrastructure can be attributed to Seminole County voters who approved two sales tax referendums – the first in 1991, and the second in 2001. The [extra penny sales tax](#) was used to finance road and sidewalk improvement projects in the County.

Between 1991 and 2011, Seminole County collected over \$750 million in sales tax funding, resulting in approximately **860 total new capital projects including approximately 170 miles of reconstructed roadways**. This revenue source permitted the County to leverage over \$140 Million in Federal and State grant funds during this period. The extra penny sales tax expired on December 31, 2011, however, 2013 was the last year for road infrastructure funding derived from the sales tax referendum.

Did You Know?

To maintain our roads and stormwater facilities:

- It takes 2.8 hours to clean **100 feet of roadside swale**;
- 16.5 hours to install **100 square feet of concrete sidewalk**;
- 163 hours to repair **100 potholes**;
- 4.3 hours to clean **100 feet of canal**;
- 3.1 hours to flush and vacuum **100 feet of storm pipe**;
- 14.9 hours to excavate **100 cubic yards of vegetation from a pond**.

To keep traffic flowing:

- Signal timing technicians modify timings at more than **100 signals** every month;
- Technicians respond to **100 signal trouble calls** every 3 months;
- Sign technicians maintain (clean, straighten, replace, etc.) **100 signs** every 3 days.

Seminole County Fire Department Engaged in Training Activities.



Improvements are Planned for Boat Ramps at: Cameron Wight Park, C.S. Lee Park and Mullet Lake Park.



The County is Working on Preventing Drug Misuse Among Youth.



Looking Toward the Future

Quality of Life

Seminole County is committed to improving the quality of life for citizens and businesses alike. Here are a few of the important endeavors that will help provide effective services in the future.

Information Services Department will improve County services by:

- Building the next-generation web and mobile applications that will create a 24/7, customer-friendly tool for Citizen access to County government's services online;
- Working side-by-side with other County departments and agencies to implement automated processes to streamline workflows and create a more efficient workforce;
- Coordinating a County-wide installation of a standardized Work Order Asset Management system that provide citizens and employees an easy-to-use, web accessible automated system for tracking work requests and asset management;
- Coordinating a paperless work environment, that results in a greener work force; and
- Collaborating with the Seminole County Clerk of the Courts to increase workforce efficiency through the use of a state-of-the-art Enterprise Resource Planning system.

Other Future Improvements:

- National Accreditation for the Seminole County Fire Department and Emergency Management Office will be completed in 2014.
- Prosecution Alternatives for Youth is working in partnership with the Seminole Prevention Coalition to address prescription drug misuse among young people in this County. Staff will be getting insight into what is being done at a national level to address this growing problem, and will initiate strategies to combat it.
- Seminole County residents can look forward to improvements at three of our wilderness areas and our public boat ramps.

Looking Toward the Future

Increasing Tourism Development:

- Tourism will create a strategic plan for promoting Seminole County as a destination to drive more visitation and more economic impact through sports, groups, and leisure travel into our community.
- Construction of the new Seminole County Sports Complex, a state-of-the-art 100 acre facility near Orlando Sanford International Airport will commence in 2014. This facility is anticipated to generate a substantial amount of tournaments and events which will generate a tremendous economic benefit by bringing thousands of additional visitors into Seminole County.

Transportation

- In 2013, the County's Comprehensive Planning Team participated in the 'kick off' of the two planning studies intended to establish policies for guiding development in the areas adjacent to the Altamonte Springs and Sanford SunRail stations to determine the best way to create economic prosperity within the adjacent neighborhoods. These studies are being funded through a grant from the Federal Housing and Urban Development Department and also supports the 'How Shall We Grow' Regional Vision. The Plan is scheduled for completion in 2014 with at least three public outreach meetings that will be held in 2014.
- The Red Bug Lake Road Flyover, a road improvement at SR 436 and Red Bug Lake Road that will help reduce travel times for motorists by approximately 57%, should be completed in the early part of 2014.
- Seminole County is also looking toward the future with an exciting new transportation option when SunRail starts operation in May of 2014.
- Construction of the Wekiva Parkway is slated to begin in 2015. Construction is scheduled to be complete by 2021. This project will complete the beltway around Central Florida, and the project itself is expected to create as many as 17,000 construction-related jobs. The Parkway will provide an alternative to I-4, and relieve traffic congestion ultimately improving access between Orange, Lake and Seminole Counties.

Did You Know?

- **100 acres** were purchased in 2013 to build a new sports complex.
- In 2013, **100 people** visited County parks every two hours.
- In 2013, **100 books** were checked out every thirty minutes from County libraries.
- In 2013, **\$100 was contributed** every five minutes to the County's economy by tourists visiting Seminole County.

Fiscally Sound Government

Our Budget

Seminole County takes pride in delivering public services that are responsive to the needs of our community, at a level that sustains the quality of life we all enjoy. Throughout the Great Recession, the Board of County Commissioners along with staff and the Constitutional Officers worked diligently to transform the organization to better adapt to new fiscal realities. Through long-term planning and prudent actions, the County put itself in a strong financial position that endured the economic downturn and allowed for tax relief to its citizens when they needed it the most. Moving forward, revenue growth will be more moderate than experienced in the past, yet we will adapt to this new normal and align expenditure levels with moderate revenue growth while growing reserves for future contingencies.

Seminole County's [Fiscal Year 2013/14 Adopted Budget](#) outlines an annual spending plan that is fiscally responsible to ensure the financial well-being of the County. The annual budget totals \$718M for all governmental and proprietary activities of the County, and is comprised of an operating plan of \$447.3M; inclusive of \$68M for capital infrastructure improvements. The County's General Fund reserve for economic stabilization provides at least two months of operating support, and emergency reserves at 10%. The County maintains a high credit rating of AA.

Continued process improvement and operational needs assessments resulted in budget reductions of \$1.6M in operating costs. Countywide workforce reductions have saved the county \$93M in personal service costs since fiscal year 2006/07 with ongoing annual savings of \$18M. Although property valuations are increasing, a homesteaded property owner in unincorporated Seminole County with an average single family home pays approximately \$2,066 in property taxes (57% to the School Board; 43% to the County; and 2% to the St. Johns River Water Management District - see chart on the right).

The foundation for the County's budget process includes the following guiding principles:

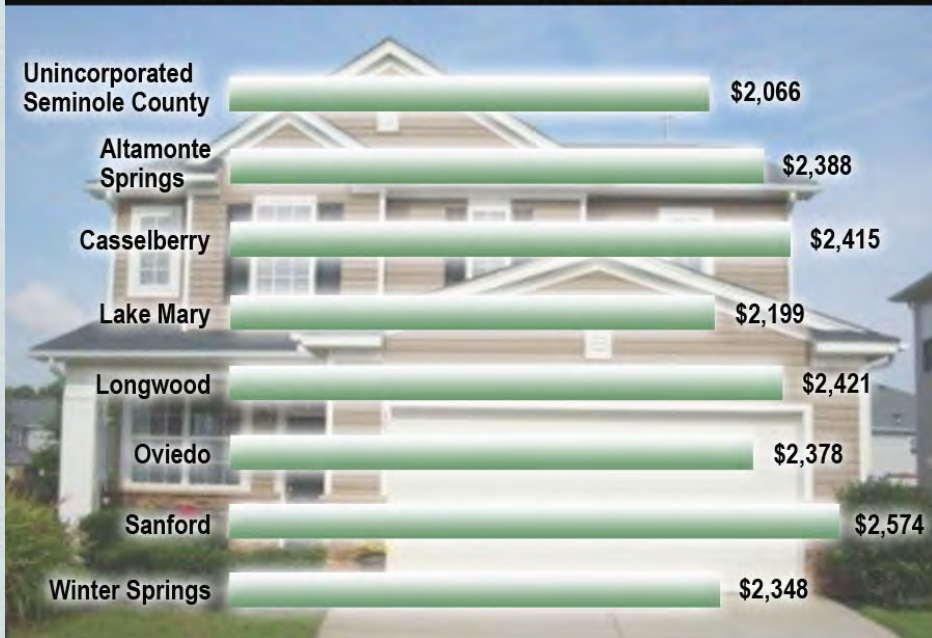
- No new taxes or increases to tax rates;
- Continued rightsizing of workforce, primarily through natural attrition;
- Reduction of operating costs where possible through operating efficiencies; and
- Utilize reserves in a responsible manner, facilitating a reasonable transition to structural balance.



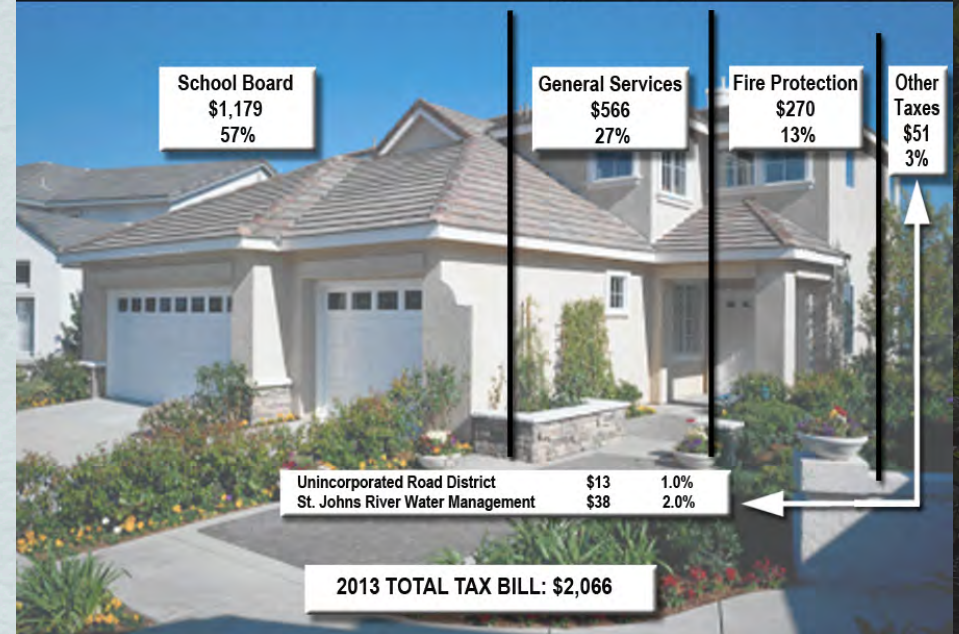
Promotes Affordable Living

Charts Represent a Single Family Residence with an Average 2013 Assessed Value of \$166,000 and includes a \$50K Countywide and \$25K School Board Homestead Exemption.

Where Your Taxes Go



FY 2013/14 Property Taxes



SEMINOLE COUNTY PROVIDES SE



SERVICES 24 HOURS A DAY, 7 DAYS A WEEK

7:00 PM

Public Works

Road operations crews patch potholes in road.



2:00 PM

Resource Management

Purchasing and Contracts team has Bid Opening for a County road project.

6:00 PM

Public Works

Lake Management meets with Home Owners' Assoc. to provide lake information.

4:00 PM

Environmental Services

Compliance staff takes bacterial water samples to maintain safe drinking water quality.

8:00 PM

Public Works

Mosquito Control Program operates mosquito fogging missions.



10:00 PM

Leisure Services

Players conclude their softball game at the Seminole Softball Complex and the lights are turned off for the night!



11:00 PM

Information Services

PC/Telephone Technician responds to a page from the Emergency Communications Center regarding telephone issues. Problem solved remotely.

3:00 PM

Leisure Services

Several branch libraries hold special crafting events for T'weens and Teens to enjoy.

5:00 PM

Environmental Services

Central Transfer Station staff processes incoming garbage and yard waste from citizens.

6:30 PM

Leisure Services

Twenty five adults participate in a class on how to start your own vegetable garden at the Seminole County Extension Auditorium.

9:00 PM

Development Services

Planning and Zoning Commission meeting ends. Several rezonings were presented by County planning staff for approval.



12:00 PM

Public Safety

18 fire stations and 100 personnel are available to respond to emergencies in unincorporated Seminole County, Winter Springs and Altamonte Springs. We never close for business! The Emergency Communications Center is supporting all EMS/Fire operations but is also the point of contact for all other county departments.





Seminole County
is Estimated to
Have 38,067
Veteran
Residents.

4-H Teaches Good
Nutrition with the
Healthy Kids
Cooking Program.



Watershed
Management
Shows Kids
How a Lake
Works.

Seminole County Delivers...

WHAT YOU HAD TO SAY ABOUT...

COMMUNITY SERVICES - VETERANS' SERVICES

“We were so fortunate to have had your guidance through the VA claims application process. With Bob receiving full benefits, we owe much to you, and always felt we had a friend in you. With our many emails and appointments you never let us down and gave us the much needed confidence to move forward. With a grateful heart, thank you.” – Veteran that resides in Seminole County

LEISURE SERVICES DEPARTMENT

EXTENSION SERVICES: “I usually don’t eat mixed foods but this is delicious!” “It’s like a vegetable rainbow!” – Child in the 4-H Healthy Kids Cooking Program

NATURAL LANDS PROGRAM: “Both of my children love coming to Eco Camp. The counselors are absolutely wonderful. This is their favorite camp to come to. They look forward to coming back each time, and I never have to hear complaining about something they didn’t like - because they liked it all!” – Eco Camp Parent

LIBRARY SERVICES: “I am a disabled veteran with severe vision problems. This library has wonderful CDs/books on tape and the staff is incredible. They are so helpful and friendly with smiles all the time.” – Mary M.

PARKS AND RECREATION: “...here is a picture I took tonight of the guys on Bob’s Monday night team. Nice guys....great season. The team they beat had some of Bob’s best friends on it and the game wasn’t over until 10:00 pm. The new scoreboard is very nice and meaningful for them. I like that it has the time on the bottom. Thanks for making softball work for these guys. As we know, exercise at play is good for all ages and keeps us young.” – Flo Arnold

TOURISM: “In December 2010, Elite Clubs National League descended on Seminole County for the inaugural ECNL Winter National Event. Since the inaugural event in 2010, the event has grown from 112 teams and a sprinkling of hotels to the Super Bowl of Seminole County. We love working with the Seminole County team and the community; and we look forward to a continued relationship. The event is an opportunity to engage and unite the local community while providing a unique and unforgettable experience leaving a lasting impression on visitors, while maximizing our ability to reduce overall ECNL costs.” – Sarah Kate Noftinger, Commissioner, Elite Clubs National League

Quality Customer Service

PUBLIC WORKS - ROADS STORMWATER & WATERSHED MANAGEMENT DIVISIONS

- “ Thank you for your quick response in cleaning the curb on Anna Drive. ” – Roy Morrison
- “ The crew should be commended and I am grateful for the superior customer service. ”
– John Cirincione, Sylvan Woods Drive sod repair
- “ I am extremely impressed with how fast the crew responded, cut up the tree, and removed it with the clam truck. Thank you for doing a good job. ”
– Dave, Bird Song Court debris removal
- “ Thank you for going to all the trouble you did at my property. You not only put in a lovely berm but also resodded the areas which the tractor had plowed. It looks so much better now, and I really appreciate your efforts. ” – Marie Brandes, Bay Hammock Lane
- “ On behalf of BSA Troop 242, I'll like to say it was a great experience to help with the air potato raid at Sunshine Park this year. The boys had a lot of fun while also helping to preserve the environment. ”
– Paul Courtemanche, Assistant Scoutmaster, Troop 242 Lake Mary
- “ UCF students really enjoy working on these outdoor projects because the change that we make can instantly be seen, and it's really important that students realize the difference that they can make in their own community... ” – Shelby Olson, Health Director of Volunteer UCF
- “ All future generations of Seminole county residents wish to thank all of you for paying attention to the needs of the lake. Together you are making a difference. ” – Robert King, Friends of Lake Jesup
- “ I wanted to thank you for your excellent presentation to our HOA on lake and waterway health at Spring Lake Hills on 19th November. I know the residents appreciated learning more and are willing to get involved. ”
– Steve Arthurs, Spring Lake Hills HOA President
- “ Thanks to all of you for your work and professionalism on the Lake Pickett MSBU. We do appreciate it very much! ” – W.Jay Zembower, Lake Pickett Community Association Liaison
- “ I wanted to thank you again for coming out and teaching the children about the pros and cons of keeping our environment safe and clean. The teachers all expressed satisfaction and appreciation for your efforts and patience with the children. We really loved the [enviroscape] model. I hope we can put you on our schedule next year. Thank you so much for doing an A+ job. ”
– Cynthia Jones, 3rd grade teacher, Bentley Elementary School

Did You Know?

In the last **100 days of 2013:**

- The Planning & Development Division processed 865 development service applications; and
- The Building Division had 2,915 customers sign in at the front counter; completed 10,846 inspections; completed 2,606 plan reviews and issued 3,879 permits.

Every 100 minutes, Information Services:

- Answered 60 telephone calls;
- Closed 10 Information Services Work Orders; and
- Had 12,000 Internet Web site “hits” and 1,400 iPhone web “hits.”



Master Gardeners
Annual Plant Sales

Helping Out at
Animal Services
Adoption Events



Removing
Invasive Plants
in the Annual
Air
Potato Raid



Thanking Our...

In 2013, our volunteers and advisory boards helped us deliver better services and programs. We could not have done what we did in 2013 without the help of citizens that are passionate about animals, natural lands, waterways, libraries, parks, etc. The volunteers who helped with the Centennial Events were citizens or County employees that were proud of Seminole County's history and past successes. **THANK YOU** to our volunteer groups and advisory boards that made a difference in Seminole County. The list below is an attempt to identify all who helped in 2013.

COMMUNITY SERVICES

- *Affordable Housing Advisory Board*
- *Committee on Aging*
- *Community Services Block Grant Advisory Board*
- *PAY Hearing Officers*
- *Teen Court youth and adult volunteers*

DEVELOPMENT SERVICES

- *Board of Adjustment*
- *Code Enforcement Board*
- *Planning and Zoning Commission*

ENVIRONMENTAL SERVICES

- *Central Florida Water Initiative*

INFORMATION SERVICES

- *Central Florida Geographic Information Systems*

LEISURE SERVICES

- *Centennial Festival Volunteers (citizens and County employees)*
- *Extension Service Volunteers (donated approximately 17,000 hours of their time)*
- *Extension Services Advisory Board Members*
- *Greenways and Natural Lands Volunteers (donated approximately 1,411 hours)*
- *Greenways and Natural Lands Advisory Boards*
- *Historical Commission*

Volunteers & Advisory Boards

LEISURE SERVICES (Continued)

- *Library Volunteers (92 volunteers per month, averaging 15,406 for the year)*
- *Library Advisory Board*
- *Natural Lands Subcommittee*
- *Parks and Preservation Advisory Committee*
- *Tourism Development Council*
- *Trails, Blueways & Bike Paths*

PUBLIC SAFETY

- *Animal Control Board*
- *Animal Services citizen volunteers*
- *CERT*
- *Fire Corp*
- *Seminole HEART - Home-based Emergency Assistance Response Team*
- *TEARS - Together Every Animal Receives Support - supports Seminole County Animal Services*

PUBLIC WORKS

- *Adopt-A-Road*
- *Adopt-A-River*
- *LAKEWATCH Volunteers*
- *SERV - Seminole Education Restoration Volunteer Program*

Did You Know?

- **100 waterbodies** are monitored every quarter;
- **100+ lake levels** readings are collected each month;
- Every **100 hours of stormdrain marking** results in the labeling of 853 stormdrains and the distribution of 1,029 educational door-hangers;
- In the **100 days of Spring in 2013**, 60 education & restoration events resulted in the planting of 56,500 native plants to help the County's waterways.



Get Involved

We're Just a Click Away

Log on to the Seminole County Web site, www.seminolecountyfl.gov, or use your smartphone or tablet to reach our mobile site and find everything you need to know about our programs and services. Pay your water bill, fill out an employment application, read about upcoming events or watch Seminole Government Television ([SGTV](#)), which is streamed live 24-hours per day.

Donate Your Time

At Seminole County there's something for just about everyone when it comes to volunteering. Whether you love getting hands-on with dogs and reptiles, walking through the beautiful outdoors, cleaning our local lakes and rivers or making a difference in the life of a child, we can provide you with an opportunity. Visit the Web site at www.seminolecountyfl.gov/guide/volunteer.aspx.

Be a Spectator

Visit a library, attend public meetings, participate in [County-sponsored events](#) and see how your understanding and appreciation of your community grows. Throughout the year, the County offers many programs and events for your education and enjoyment, including 4-H programs, gardening classes in Extension Services, Safe Kids car seat safety checks, the Library summer reading program, Animal Services adoption events and night hikes through our natural lands.

Get into the Action on an Advisory Board or Committee

Citizens who want to make an active difference in the community are encouraged to apply for one of our many advisory boards or committees. Board members should have an interest or experience in the area of service desired and the necessary expertise to accomplish the goals and objectives of that Board. Anyone interested in serving on a Board or Committee must complete an **Appointment Information Form** (<http://www.seminolecountyfl.gov/bcc/boardAppointmentForm.aspx>). Board and committee descriptions and the application form can be found on the County's Web site at <http://www.seminolecountyfl.gov/bcc/advisory.aspx>. Interested parties can also call 407-665-7201.

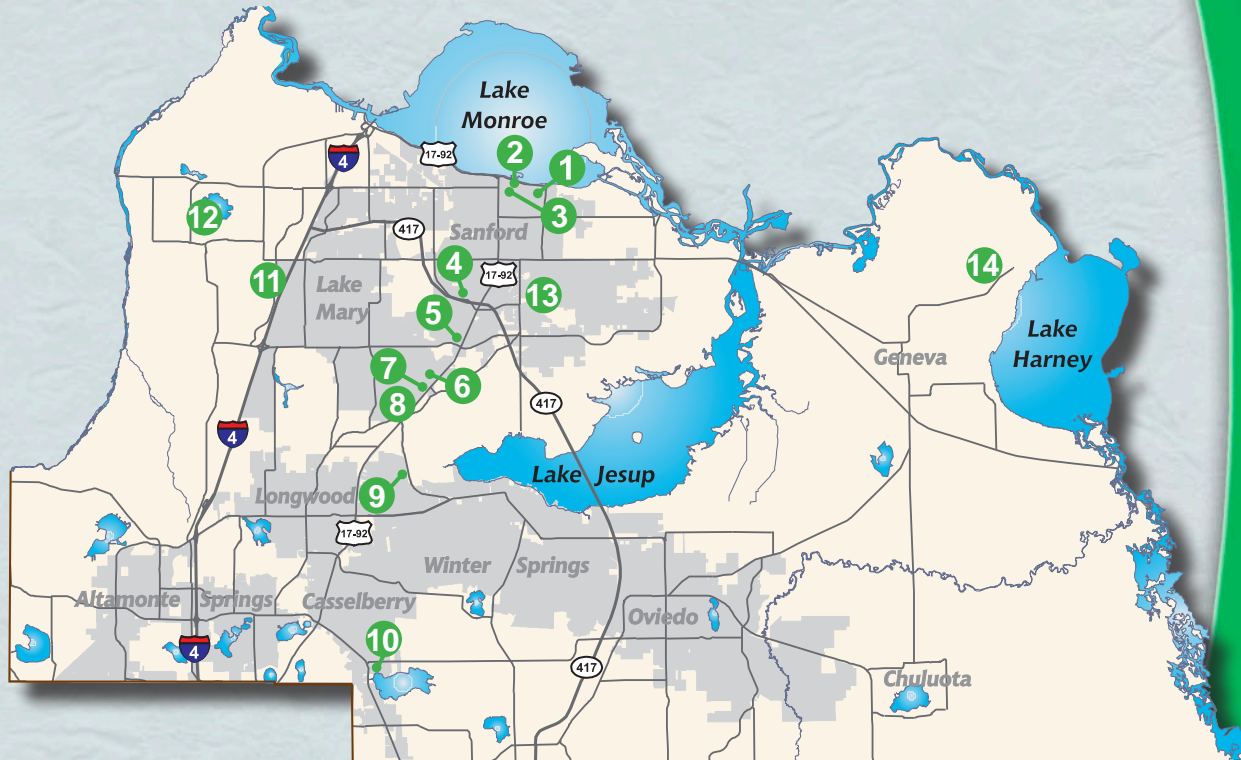
Invite Us for a Talk

Let us do the work for you. The Seminole County Speakers' Bureau is available to provide highly professional and knowledgeable public speakers for your civic organization, church, club, Home Owners' Association or school, and it's free. There are more than 100 topics to choose from including: animal care, financial matters, health and wellness, gardening and water conservation. Visit the Web site at <http://www.seminolecountyfl.gov/cm/sbureau/index.aspx>, or call 407-665-7211 for more info.

Watch Us on Television

[SGTV](#), the County's 24-hour cable channel, is available on BrightHouse digital service, AT&T U-Verse systems, and online from the County's Internet home page as well as to mobile devices from the County's mobile Web site. The award-winning channel features live County meetings; an informational show on County programs and local events, [Seminole Scoop](#); State and Federal programs and original programming about the County's services and community events.

Location Map of County Facilities



- 1** **COUNTY SERVICES BUILDING** • 1101 East First Street, Sanford
Location for: Administration, Board of County Commissioners, Building Division (Permits), County Attorney, County Finance, Development Services, Human Resources, Information Services, Planning & Development, Property Appraiser, Resource Management, and Tax Collector (go to seminoletax.org for branch locations)
- 2** **CIVIL COURTHOUSE** • 301 North Park Avenue, Sanford
Location for: Court Functions - Civil Trials and Clerk of the Circuit Court (Marriage Licenses, Passports, Power of Attorney)
- 3** **ENGINEERING DIVISION OF PUBLIC WORKS** • 100 E 1st Street, Sanford
Location for: Engineering and Right-of-Way
- 4** **10** **HEALTH DEPARTMENT** • 400 West Airport Boulevard., Sanford (4), 108 Sausalito Boulevard, Casselberry (10) *Locations for: Health Services*
- 5** **REFLECTIONS PLAZA COMPLEX** • Northwest corner of Lake Mary Boulevard and Hidden Lake Drive, Sanford *Location for: Environmental Services, Community Services, Veterans' Services*
- 6** **SHERIFF & PUBLIC SAFETY** • 100 & 150 Bush Boulevard, Sanford
Location for: Seminole County Sheriff's Office and Public Safety Department
- 7** **CRIMINAL JUSTICE CENTER** • 101 Bush Boulevard, Sanford
Location for: Court Functions - Criminal Trials & Clerk of the Circuit Court (Traffic Tickets)
- 8** **FIVE POINTS OPERATIONS CENTER** • NW corner of County Home Road and U.S. 17-92, Sanford. *Location for: Animal Services, Extension Services, Museum of Seminole County History, Public Works Admin., Roads - Stormwater, Traffic Engineering & Watershed Mgmt.*
- 9** **CENTRAL TRANSFER STATION** • 1950 State Road 419, Longwood
Location for: Solid Waste Mgmt: Trash, Recycling, Household Hazardous Waste, Sharps Collection
- 11** **ECONOMIC DEVELOPMENT** • 1055 AAA Drive, Heathrow
CONVENTION & VISITORS BUREAU (TOURISM)
1515 International Parkway, Ste 1013, Lake Mary, FL 32746. *Location for Tourist Info.*
- 12** **SYLVAN LAKE PARK** • 845 Lake Markham Road, Sanford.
Location for: Leisure Services including Parks & Recreation
- 13** **SUPERVISOR OF ELECTIONS** • 1500 E. Airport Boulevard., Sanford.
Location for: Voter Registration
- 14** **COUNTY LANDFILL** • 1930 E. Osceola Road, Geneva.
Location for: Trash Collection



SEMINOLE COUNTY GOVERNMENT
1101 East First St. • Sanford, FL 32771
(407) 665-0311 or Dial 311 • www.seminolecountyfl.gov

www.seminolecountyfl.gov You can also find us on:



OTHER COUNTY GOVERNMENT AGENCIES:

CLERK OF THE CIRCUIT COURT
(407) 665-4330
www.seminoleclerk.org
Civil Courthouse • 301 North Park Ave.
Sanford, FL 32771



HEALTH DEPARTMENT
(407) 665-3000
www.seminolecohealth.com
400 West Airport Blvd.
Sanford, FL 32773



PROPERTY APPRAISER
(407) 665-7506
www.scpafil.org
1101 East First St.
Sanford, FL 32771



SHERIFF'S OFFICE
(407) 665-6600
www.seminolesheriff.org
100 Bush Blvd. • Sanford, FL 32773



SUPERVISOR OF ELECTIONS
(407) 708-7700
www.voteseminole.org
1500 E. Airport Blvd. • Sanford, FL 32773



TAX COLLECTOR
(407) 665-1000
www.seminoletax.org
1101 East First St. • Sanford, FL 32771



HELPFUL WEB NAVIGATION

SEMINOLE COUNTY WEB SITES:

Animal Services (including Adoptable Pets)
www.seminolecountyfl.gov/dps/ansrvs/

Apply for a Building Permit
www.seminolecountyfl.gov/gm/building/permit/

Apply for a County Job
<http://agency.governmentjobs.com/seminolecountyfl/>

Community Assistance
www.seminolecountyfl.gov/comsrvs/commasst/

Emergency Preparedness for Citizens
www.prepareseminole.org

Library Services
www.seminolecountyfl.gov/libraries

Parks and Recreation
www.seminolecountyfl.gov/parksrec/

Pay a Water Bill
www.seminolecountyfl.gov/envsrvs/billpay/

Volunteer
www.seminolecountyfl.gov/guide/volunteer.aspx

Water Atlas
www.seminole.wateratlas.usf.edu

OTHER AGENCY SITES:

LYNX - www.golynx.com • FEMA - www.fema.gov

SunRail - www.sunrail.com

State of Florida - www.myflorida.com

