

SEMINOLE COUNTY

ANIMAL CONTROL BOARD

REGULAR MEETING

DECEMBER 10, 2015

SHERIFF'S OFFICE/PUBLIC SAFETY BUILDING

COMMUNITY ROOM (ROOM #1-152)

100 BUSH BOULEVARD
(Seminole County Operations Center)

SANFORD, FLORIDA 32773

ANIMAL CONTROL BOARD
SEMINOLE COUNTY, FLORIDA

REGULAR MEETING AGENDA

Thursday December 10, 2015 7:00 PM

Sheriff's Office/Public Safety Building
Community Room (Room #1-152)
100 Bush Boulevard
(Seminole County Operations Center)
Sanford, Florida 32773

- I. Call to Order.
- II. Roll Call.
- III. Minutes: September 10, 2015
- IV. Public Commentary.
 - o Limited to 3 Minutes Per Speaker
 - o Speaker Request Form Required
- V. Old Business.
 - A. Follow up discussion(s) on previous ACB requested items (Bob Hunter to review items).
- VI. New Business.
 - A. Introduction of New Board Member (John McGrath)
 - B. Animal Services Initiatives, (Fee Resolution).
 - C. Upcoming Animal Services and Community Events.
 - D. Future Agenda Items.
- VII. Reports.
 - A. Kennel Statistics (Intakes & Outcomes).
 - B. Pet Data, Inc. Statistics. – County Tag/License Purchases.

- C. Current Rescue Groups
- D. Cisco Phone Reports

VIII. Confirmation of Next Meeting(s).

- o Thursday March 10, 2016
- o Thursday June 9, 2016
- o Thursday September 8, 2016
- o Thursday December 8, 2016

IX. Adjournment.

FOR ADDITIONAL INFORMATION REGARDING THIS NOTICE, PLEASE CONTACT BOB HUNTER, ANIMAL SERVICES MANAGER, AT 407-665-5202. PERSONS WITH DISABILITIES NEEDING ASSISTANCE TO PARTICIPATE IN ANY OF THESE PROCEEDINGS SHOULD CONTACT THE HUMAN RESOURCES DEPARTMENT ADA COORDINATOR 48 HOURS IN ADVANCE OF THE MEETING, AT 407-665-7941.

PURSUANT TO FLORIDA LAW, THE PUBLIC HAS THE RIGHT TO BE HEARD ON ALL PROPOSITIONS. PUBLIC COMMENT TIME ON PROPOSITIONS SHALL BE THREE (3) MINUTES FOR INDIVIDUALS AND SIX (6) MINUTES FOR GROUP REPRESENTATIVES. PROPER DECORUM WILL BE OBSERVED.

PERSONS ARE ADVISED THAT, IF THEY DECIDE TO APPEAL ANY DECISION MADE AT THESE MEETINGS/HEARINGS, THEY WILL NEED A RECORD OF THE PROCEEDINGS AND FOR SUCH PURPOSES, THEY MAY NEED TO INSURE THAT A VERBATIM RECORD OF THE PROCEEDINGS IS MADE, WHICH INCLUDES THE TESTIMONY AND EVIDENCE UPON WHICH THE APPEAL IS TO BE BASED, PER SECTION 286.0105, FLORIDA STATUTES.

PLEASE NOTE THAT WHILE MEETINGS OF THE ANIMAL CONTROL BOARD ARE SUBJECT TO THE SUNSHINE LAW AND ALL ARE WELCOME TO ATTEND, NEITHER THE FACILITY NOR, IN MANY CASES, THE MATTERS DISCUSSED BY THE BOARD ARE SUITABLE FOR YOUNG CHILDREN. WE WOULD REQUEST THAT, UNLESS YOUR CHILDREN ARE TESTIFYING

BEFORE THE BOARD, THEY REMAIN EITHER AT HOME OR OUTSIDE THE HEARING ROOM, WITH APPROPRIATE ADULT SUPERVISION.

SECTION 20. FEE RESOLUTIONS

20.5 ANIMAL SERVICES PROGRAM

A. PURPOSE. To establish fees for licensing, impoundment, and such other fees as necessary to carry out the duties and responsibilities of the Animal Services program.

B. SERVICES.

(1) Provides an Adoption Sterilization Program with contracted veterinarians located within Seminole County.

(2) Provides use of nuisance animal traps for domestic cats and dogs to County residents at no charge. Residents returning damaged traps that must be replaced by the County shall be charged a replacement fee of \$75.00 per cat trap and \$250.00 per dog trap.

(3) Provides microchip identification for animals adopted from the shelter to as part of the adoption fee, and also microchip implantation of owned animals for a service fee of \$10.00. These combined efforts facilitate reuniting any of these lost pets with their owners should they become lost, thus reducing euthanasia rates.

C. LICENSE FEES.

(1)	Annual License Fee for a sterilized dog, cat, or ferret	\$ 5.00
(2)	Annual License Fee for an unsterilized dog, cat, or ferret	25.00
(3)	Rabies Vaccination fee	10.00
(4)	Annual Commercial Kennel License fee	150.00
(5)	Late fee for failure to renew annual Commercial Kennel License fee	
	(a) First month	25.00
	(b) Additional late fee, second month	50.00
	(c) Additional late fee, third and each succeeding month	75.00
(6)	Duplicate Kennel License for lost or damaged license	5.00
(7)	Replacement license tag for lost or damaged tag	2.00
(8)	Certificate of Registration for Dangerous Dog Annual Fee	300.00

D. WAIVER. The Division Manager or designee may waive any written warnings, fees or costs (in part or in full) that may be issued or assessed to residents by the Division, to include issued citations when such action is necessary in order to increase the number of animal adoptions and to reduce the County's euthanasia rate. The Division Manager may waive any citation issued for violations of the County's codes only when those citations have been issued in error or when any assessed citation fee would affect the redemption of the animal(s) involved with same.

E. REDEMPTION FEES.

- (1) Redemption of a dog, cat or other like-size animals:
 - (a) Impoundment fee, each animal \$50.00
 - (b) additional board, per day \$10.00

- (2) Redemption of livestock* (horse, cow, swine, goat or like-size animal)
 - (a) If picked up and impounded during normal working hours Monday through Saturday (8:00 a.m. – 5:00 p.m.):
 - (i) impoundment fee, each animal 75.00
 - (ii) additional board, per day 20.00

 - (b) If picked up and impounded outside normal working hours including Sunday and Holidays:
 - (i) impoundment fee, each animal 100.00
 - (ii) additional board, per day 20.00

* It is the owner's responsibility to provide safe and adequate transportation for redemption of livestock. Under no circumstances will Animal Services personnel provide transportation for redeemed livestock.

F. ADOPTION FEES.

- (1) Dog: Fees may include microchip, vaccines, heartworm testing and sterilization.
 - (a) requires sterilization (male or female) 80.00
 - (b) existing sterilization (male or female) 20.00

- (2) Cat: Fees may include microchip, vaccines, feline leukemia testing and sterilization.
 - (a) requires sterilization (male or female) 60.00
 - (b) existing sterilization (male or female) 10.00

- (3) Livestock:
 - (a) weighing under 350 pounds 35.00
 - (b) weighing 350 pounds or more 125.00

- (4) Small animals/livestock (i.e. rabbit, gerbils, etc) 5.00

- (5) Pet Pals Program: Qualifying Seminole County residents must be present to adopt and license a pet of their choice: \$5.00
 - (a) residents with disabilities or their family caretaker;

- (b) residents 65 years of age or older;
- (c) residents who are active duty military; or
- (d) residents who are military veterans.

This program provides adoptions for a one-time reduced fee, which will reflect the established Annual County Pet License Fee for a sterilized dog, cat or ferret.

The reduced fee includes the costs of adoption, first year pet licensing, spaying or neutering, required vaccinations and an implanted microchip for identification.

This opportunity is limited to a one (1) time pet adoption per household, and requires government issued photo identification to verify residency. An exception may be made by the Division Manager or designee in the event that any pet adopted under this program as become diseased.

G. DISPOSAL FEES.

- (1) Euthanasia/Disposal Fees (excludes livestock):
 - (a) private domestic
 - (i) euthanasia 15.00
 - (ii) disposal 10.00
 - (b) commercial
 - (i) euthanasia 30.00
 - (ii) disposal 10.00

H. COLLECTED FEES. All fees collected are to be deposited in the General Fund to help offset the operations of Animal Services.

I. AUTHORITY. Resolution 2005-R-14 adopted January 25, 2005
 Resolution 2014-R-182 adopted September 23, 2014
Resolution 2015-R-_____ adopted

Follow Up Items from Seminole County Animal Services (SCAS) Division
ACB Meeting (12/10/15)

- 1) Dolly's Foundation Reunion Program: An update on the success of this program will be provided by SCAS staff during the ACB Meeting.
- 2) PetSmart Adoption Partner Agreement: Over the last 6 months, SCAS staff have been pursuing a partnership with PetSmart, to adopt out shelter animals at the Casselberry location during special events. The County submitted proposed revisions pursuant to agreements with a municipality, but there've been 3 subsequent changes in PetSmart corporate personnel which delayed this process. SCAS staff will continue to pursue this opportunity in order to increase adoption rates.
- 3) 2015 Tag Day: On 10/25/15, Seminole County held a 'Tag Day' event. SCAS staff was able to survey approx. 99 people (of the 120 attendees) in order to obtain feedback on the event, to include SCAS marketing efforts. Through this event, SCAS was able to license 34 unaltered animals and 157 altered animals, and 62 microchips were purchased through T.E.A.R.S.
- 4) Pet Rescue Agreements: The current list of Pet Rescue Groups under contract with the County has been shared as part of the 12/10/15 ACB Meeting Agenda. However, this list is now available on the County's website and interested parties can refer to that list using the following link for all future updates:

<http://www.seminolecountyfl.gov/departments-services/public-safety/animal-services/pet-resources.shtml>

- 5) Ordinance Changes: As discussed during prior ACB Meetings, revisions are required for County Ordinance Chapter 20 Parts II (Enforcement of Animal Control Ordinance) & III (Illegal Harvest of Deer or Other Wildlife), before any revisions to main portion of the code under Part I (Animal Control) can be considered. These revisions are under review by the County Attorney's Office, and would subsequently be shared with both the ACB and public before being presented to the Seminole County Board for review.

This effort would include administrative changes to ensure citations are issued in compliance with the County's Chapter 53 (Code Enforcement) and the removal of redundancies such as repeating lists of possible violations (from Part I). These revisions would also include the removal of Part III in its entirety, as that section covers spotlighting wildlife for hunting purposes which is actually regulated by the State.

- 6) Meeting Proceedings: Feedback was received from meeting audience members with regard to the audio for the ACB Meeting. The existing audio equipment only provides an external speaker on the recording unit itself, which can't be used while recording due to causing interference with the microphones. SCAS staff has since purchased a Bluetooth speaker to address this issue.
- 7) Local Educational Outreach/Tours: As suggested by ACB Member Dr. Wiseman, SCAS staff reached out to the Rotary Club of Oviedo but there aren't any open dates in the immediate future. SCAS staff will continue to pursue this opportunity, along with providing educational classes to local schools and home owners associations. Since the prior ACB Meeting, ACB Members have been able to take recent tours of the shelter, but SCAS staff has continued to provide tours to other organizations.

Contact Service Queue Activity Report

10/1/2015 12:00:00 AM - 12/3/2015 12:00:00 AM

* Calls handled by workflow script or another CSQ.

<u>CSQ Name</u> (<u>Call Skills</u>)	<u>Calls Presented</u>	<u>Avg / Max Queue Time</u>	<u>Calls Handled</u>	<u>Avg Speed of Answer</u>	<u>Avg / Max Handle Time</u>	<u>Calls Abandoned</u>	<u>Avg / Max Time to Abandon</u>	<u>Avg / Max Abandon Per Day</u>	<u>Calls Dequeued</u>	<u>Avg / Max Time to Dequeue</u>	<u>Calls Handled by Other *</u>
ASDispatchQ	3,172	0:00:34 0:53:27	2,879	0:00:27	0:01:50 0:19:24	199	0:02:38 0:51:18	3.11 16	0	0:00:00 0:00:00	94
ASQ	3,358	0:00:20 01:01:23	3,222	0:00:15	0:01:46 0:30:20	136	0:02:26 0:27:04	2.13 13	0	0:00:00 0:00:00	0
CSQueue	264	0:00:09 0:03:55	261	0:00:09	0:02:30 0:14:14	3	0:01:06 0:03:12	0.05 2	0	0:00:00 0:00:00	0
CSQueue	3,043	0:00:14 0:41:22	2,940	0:00:12	0:02:08 0:35:08	64	0:01:44 0:41:22	1.00 6	0	0:00:00 0:00:00	39
Overflow (Overflow)	1	0:00:04 0:00:04	0	0:00:00	0:00:00 0:00:00	1	0:00:04 0:00:04	0.02 1	0	0:00:00 0:00:00	0
SCTCQ	28,995	0:00:41 0:11:14	27,090	0:00:41	0:01:28 0:21:16	1,904	0:00:49 0:08:33	29.75 221	0	0:00:00 0:00:00	1
SwitchboardQ (switchboard)	1	0:00:04 0:00:04	0	0:00:00	0:00:00 0:00:00	1	0:00:04 0:00:04	0.02 1	0	0:00:00 0:00:00	0
WSQueue	11,627	0:01:32 0:36:19	10,367	0:01:31	0:03:23 0:45:21	1,018	0:01:45 0:36:19	15.91 180	0	0:00:00 0:00:00	242

Kennel Statistics Report
Intakes from 10/01/14 to 9/30/15

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
BORN IN THE SHELTER	5	0	0	49	5	8	67
DISPOSAL REQUESTED	291	110	0	0	866	0	1267
EUTHANASIA REQUESTED	133	236	0	1	6	0	376
FOSTER	88	29	0	233	0	14	364
OWNER SURRENDER	529	386	2	233	108	27	1285
PROTECTIVE CUSTODY	28	58	0	1	4	2	93
QUARANTINE	54	112	0	7	31	2	206
RETURN	44	154	0	6	1	5	210
STRAY	2714	1523	5	410	1144	112	5908
FERAL	1032	0	0	2	0	0	1034
TRANSFER	0	1	0	0	0	0	1
TOTAL	3886	2609	7	940	2165	170	9777

Kennel Statistics Report
Outcomes from 10/01/14 to 9/30/15

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	420	972	0	362	27	84	1865
DIED	39	8	0	31	53	1	132
DISPOSAL	316	130	0	3	876	0	1325
EUTH	2886	559	1	266	601	2	4315
FOSTER	73	25	0	239	0	15	352
LOST/ESCAPED	0	0	0	0	0	0	0
MISSING	1	0	0	0	2	0	3
RELOCATE	0	0	0	0	43	0	43
RTO	100	797	0	7	6	13	923
TRANSFER	92	156	6	13	563	11	841
TOTAL	3927	2647	7	921	2171	126	9799

	CAT	DOG
TOTAL INTAKE	4826	2779
TOTAL ADOPTION	782	1056
TOTAL RECLAIMED	107	810
TOTAL EUTHANIZED	3152	561

Kennel Statistics Report
Intakes from 10/01/15 to 9/30/16

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
BORN IN THE SHELTER	0	0	0	0	0	0	0
DISPOSAL REQUESTED	31	11	0	0	87	0	129
EUTHANASIA REQUESTED	11	29	0	0	3	0	43
FOSTER	7	2	0	52	0	0	61
OWNER SURRENDER	88	66	0	31	15	2	202
PROTECTIVE CUSTODY	23	8	0	0	0	0	31
QUARANTINE	13	15	0	0	3	0	31
RETURN	6	26	0	3	0	3	38
STRAY	420	240	0	56	109	11	836
FERAL	152	0	0	0	0	0	152
TRANSFER	0	0	0	0	0	0	0
TOTAL	751	397	0	142	217	16	1523

Kennel Statistics Report
Outcomes from 10/01/14 to 9/30/15

	CAT	DOG	FERRET	KITTEN	OTHER	PUPPY	TOTAL
ADOPTION	80	187	0	71	5	14	357
DIED	9	1	0	2	10	0	22
DISPOSAL	33	14	0	0	89	0	136
EUTH	462	98	0	11	61	0	632
FOSTER	6	0	0	50	0	0	56
LOST/ESCAPED	1	0	0	0	0	0	1
MISSING	0	0	0	0	0	0	0
RELOCATE	0	0	0	0	6	0	6
RTO	8	108	0	0	1	3	120
TRANSFER	34	13	0	2	46	0	95
TOTAL	633	421	0	136	218	17	1425

	CAT	DOG
TOTAL INTAKE	893	413
TOTAL ADOPTION	151	201
TOTAL RECLAIMED	8	111
TOTAL EUTHANIZED	473	98

FY 14/15	PET DATA		SCAS	TOTAL
	Mail	Online	Lobby	
14-Oct	921	203	482	1606
14-Nov	920	335	472	1727
14-Dec	1118	334	531	1983
15-Jan	1217	371	590	2178
15-Feb	1337	390	596	2323
15-Mar	1357	418	603	2378
15-Apr	1287	415	624	2326
15-May	937	324	616	1877
15-Jun	1289	488	647	2424
15-Jul	976	380	609	1965
15-Aug	1098	459	588	2145
15-Sep	892	395	491	1778
Total	13349	4512	6849	24710

	Unaltered		Altered		TOTAL
	Unaltered	Altered	Unaltered	Altered	
14-Oct	90	1034	66	416	
14-Nov	64	1191	49	423	
14-Dec	100	1352	53	478	
15-Jan	82	1506	74	516	
15-Feb	108	1619	87	509	
15-Mar	108	1667	71	532	
15-Apr	95	1607	64	560	
15-May	81	1180	89	527	
15-Jun	112	1665	75	572	
15-Jul	84	1272	88	521	
15-Aug	99	1458	70	518	
15-Sep	90	1197	72	419	
	1113	16748	858	5991	24710

FY 14/15	PET DATA		SCAS	TOTAL
	Mail	Online	Lobby	
15-Oct	987	302	693	1982
15-Nov				0
15-Dec				0
16-Jan				0
16-Feb				0
16-Mar				0
16-Apr				0
16-May				0
16-Jun				0
16-Jul				0
16-Aug				0
16-Sep				0
Total	987	302	693	1982

	PET DATA		SCAS		TOTAL
	Unaltered	Altered	Unaltered	Altered	
15-Oct	80	1209	91	602	
15-Nov					
15-Dec					
16-Jan					
16-Feb					
16-Mar					
16-Apr					
16-May					
16-Jun					
16-Jul					
16-Aug					
16-Sep					
	80	1209	91	602	1982

A New Beginning	http://awos.petfinder.com/shelters/anewbeginning.html
ADL Service Dog & Training	http://www.adlservicedogs.com/
American Bullmastiff	http://bullmastiff.rescueme.org/Florida
Aristocrats	http://aristocats.rescuegroups.org/
Boston Terrier Rescue of Florida	www.bostonterriertn.org
Buddies for Life	http://awos.petfinder.com/shelters/buddiesforlife.html
Cavalier Rescue of Florida	http://www.cavalierrescueoffloridainc.com/
CFL Pug Rescue	http://cfpugs.org/
CFL Samoyed Rescue	www.flamoyedrescue.org/
Costal Poodle	http://www.coastalpoodlerescue.org/
Doglando	http://www.doglandofoundation.org/
Eskie Rescuers	http://www.eskierescuers.org/
Ewenity Farm Herding Dog Haven	http://ewenityfarmsbch.com/
Fallin Pines	http://fallinpinesrescue.org/
Florida Boxer Rescue	www.flbr.org
Florida Dachshund Rescue	www.fldr.org
Florida Little Dog	http://www.floridalittledogrescue.com/
Golden Retriever Rescue	www.grrmf.org
Greyhound Pets	www.greyhoundpetsorlando.org
Internet Miniature Pinscher Rescue	http://www.minpinrescue.org/
Labrador Retriever Rescue	www.labradorrescue.net
Mid Florida Sheltie Rescue	http://www.midflsheltierescue.com/
New Spirit 4 Aussie Rescue	http://www.ns4ar.org/
Papillon Haven Rescue	http://www.paphaven.org/
Pet Rescue by Judy	http://www.petrescuebyjudy.com/

Pixel's Posse	http://www.thepixelfund.org/
Poodle & Pooch	http://www.poodleandpoochrescue.org/
Project paws	https://www.facebook.com/ProjectPawsFL
RAIN Inc	http://rescuinganimalsinneed.org/
Royal Animal Rescue	https://www.facebook.com/Royal-Animal-Rescue
Schnauzer Love Rescue	www.schnauzerloverescue.net
Scottish Terrier	www.scottiesoutheast.org
SE German Shorthaired Pointer Rescue	http://www.segsprrescue.org/florida/
Siberian Husky Rescue of Florida	http://www.siberrescue.com/
Sophie's Circle	www.sophiescircle.com
Suncoast Basset Rescue	www.suncoastbassetrescue.org
Tears Inc	http://tearsofseminolecounty.org/

SEMINOLE COUNTY
ANIMAL CONTROL BOARD
REGULAR MEETING MINUTES

September 10, 2015
7:00 PM

MEMBERS PRESENT: Bryan Wilson
Marianne King
Therese Dickinson
Stephen Browne
Dr. Stephen Wiseman, DVM

MEMBERS ABSENT: Gayle Hair
Heather Smith

OTHERS: Bob Hunter, Animal Services Manager
Ann Colby, Assistant County Attorney
Denise Sims, Clerk to the Board

The following is a non-verbatim transcript of the Seminole County Animal Control Board meeting held September 10, 2015 at 7:00 PM, at the Sheriff's Office/Public Safety Building, 100 Bush Boulevard, Sanford, Florida.

I. Call to Order.

Stephen Browne called the meeting to order at 7:00 PM.

II. Roll Call.

Roll Call was taken by the Clerk. A quorum was met.

III. Minutes: June 11, 2015.

Stephen Browne called for review of the minutes. Therese Dickinson motioned to approve the minutes. Marianne King seconded the motion. Motion passed unanimously and the minutes were approved.

IV. Public Commentary.

Stephen Browne announced that the Board would take public commentary and called for the first speaker.

Nick Maas, 4872 Shoreline Cir, Sanford, spoke before the Board about reducing euthanasia rates in Seminole County, through other avenues such as live release, adoption, and rescue groups.

Andy Ayoob, 572 Seminole Woods Blvd, Geneva, spoke before the Board about Spay-n-Save statistics for low cost spay/neuter and how spay/neuter helps to lower the intake for Animal control. He provided the Board with graph charts for visual reference.

Belle Swaim, 300 Cherokee Ct, Altamonte Springs, spoke before the Board and referred to high euthanasia statistics in Seminole County as compared to Lake County and Brevard County.

Phyllis Ayoob, 572 Seminole Woods Blvd, Geneva, spoke before the Board referenced the Million Cat Challenge, and provided handouts with links to Maddie's Fund information.

Carla Wilson, 702 Heather Ln, Winter Springs, spoke before the Board and referenced statistical changes and an on-line petition with 2000 citizen's signatures.

Christine Morgan, 300 Rose Dr, Sanford, spoke before the Board and referenced the work Seminole County Animal Services Kennel Staff has done to lower the euthanasia statistics, and increase adoption statistics.

Erica Daniels, (Dolly's Foundation), 383 Old Geneva Rd, Geneva, spoke before the Board about statistics of Spay/Neuter in most needed areas of Seminole County, and the effects on intakes at Seminole County Animal Services. Also mentioned the RTO program in partnership with Seminole County and Dolly's Foundation.

Judy Sarullo, (Pet Rescue by Judy), 401 S Laurel Ave, spoke before the Board against TNR, and cited Community acceptance and poor management as the cause of injury and illness among cats.

Jennifer Ferguson, 113 Lakeridge Cir, Sanford, spoke before the Board and referenced animal statistics from Lake County and the influence Seminole County has on those statistics.

V. Old Business.

A. Discussion of Roles and Responsibilities of the Animal Control Board Members

- Ann Colby, Attorney to the Board, gave a summary review of "The Florida Sunshine Law, Ethics and Public Records Law" as it pertained to the Animal Control Board. Ann Colby passed out a copy of an upcoming bill in the Florida Legislature that referenced their duties for Dangerous Dog Hearings.

A. Follow up of Animal Services initiatives.

- Bob Hunter discussed follow up on the Animal Control Board requested items from previous meeting which was included within the agenda backup.
- Bryan Wilson questioned Mr. Hunter with regard to the three (3) amended rescue agreements. Mr. Hunter explained that this was due to offsite housing of the animals for adoption events.
- Bob Hunter updated the Board on the acceptance of credit card donations via the internet, and that Animal Services is currently accepting credit card donation in the office during normal business hours.
- Bob Hunter discussed the new design for renewal of tags post card through Pet Data, and these post cards will be in use as soon as current stock has been depleted
- Bob Hunter also spoke to the Board about the request for a Shelter Tour, and informed the Board that they would benefit more from a tour during regular business hours and could contact him to arrange it. The Board members agreed to individual tours.

VI. New Business

A. Introduction of New Board Member.

- Board was introduced to the new member of the Board, Dr Stephen Wiseman, DVM.

B. Animal Services Initiatives (Bob Hunter).

- Addressed the Board regarding Animal Services' new Cisco phone system and provided statistics for the amount of calls

received on the new system since the installation for areas of the Front Office and Dispatch Office

- Also spoke of upcoming HSUS Animal Cruelty Training opportunities for Animal Control Personnel
- Also spoke of the pending Tag Day (10/25) that he was awaiting approval from County Manager's Office.

C. Community Events (Diane Gagliano).

- Spoke regarding the upcoming event with TEARS, Sit – Sip – Stay in Lake Mary to raise funds to assist with animals in need of extra medical.
- Spoke regarding TEARS partnering with Seminole County Animal Services, during the Subaru Home Town Charity Event.
- Spoke of the success of the most recent adoption event (17.76). The Board asked for the statistics from that event, which will be provided at a later time.
- Spoke about the upcoming event to celebrate Pet Co 50th anniversary event with offsite adoptions.
- Spoke about a new upcoming event in October called 10/31, where cat adoptions would be \$10.00 and dog adoptions would be \$31.00.
- Gave the current stats for foster care, with 71 animals currently in 21 foster homes.
- She also spoke of the upcoming volunteer orientation that was taking place and invited anyone at the meeting to come and be a volunteer.

D. Future Agenda Items

- Bryan Wilson suggested the Board create a goal for Animal Services increasing live release rate to 90%. This suggestion was met with questions from Chairman Stephen Browne as to how this would be accomplished. After much debate it was determined that each member should research and bring possible suggestions to obtain a goal like this to the next meeting. Ideas were discussed as to volunteers helping with educational programs, and the increase of foster homes. Also the increase of community awareness (PR campaign).
- Bob Hunter reminded Board that Pet Rescue Agreements ensure that groups can properly care for transferred animals.
- Bob Hunter requested recognition for Animal Services Staff, who make an effort each day to help animals. Also commented that negativity via social media does not help in changing the perception of Animal Services.

- Dr Wiseman spoke regarding changes in Animal Services over the last 15 years since his previous time on the Board, and agreed the first thing is to change the image of what Animal Control is about, stating that previous bad publicity is what the public is stuck on.

VII. Reports.

A. Kennel Statistics (Intakes & Outcomes).

B. Pet Data, Inc. Statistics - County Tag/License Purchases.

VIII Confirmation of Next Meeting(s).

- Thursday December 10, 2015

Meeting dates were confirmed; no scheduling conflicts at this time.

IX. Adjournment.

Marianne King motioned to adjourn the meeting. Bryan Wilson seconded the motion. Motion passed unanimously and the meeting was adjourned at 8:35 PM.

Respectfully submitted,

Clerk to the Board