Hoopla
(PC/MAC, Most Mobile Devices)

Hardware:

>PC or Mac
>Apple Mobile device with Hoopla App
>Android Mobile device with Hoopla App
>Kindle Fire HDX 7 or 8.9 devices with Hoopla App

Set Up:

- For computers, go to https://www.hoopladigital.com
- For mobile devices, go to Apple App or Google Play store to download the free hoopla digital app.
    1. Select "Sign up now".
    2. Select "Seminole County Public Library."
    3. Create an account with your email, password library card number, and PIN. Then select "Sign Up Now".

Browse and Checkout:

- Browse or use the search box to find a feature-length movie, television show, full-length album, ebook, comic book, or audiobook of your choice. When you find a title, click "Borrow."
- Each cardholder can check out up to 4 titles per month.
- There are never any waiting lists. See a title and check it out!
- After borrowing the item, click on the Hoopla logo, then play or listen to your title.

Frequently Asked Questions:

- Checkout Periods are as follows: Movies, TV Shows & Videos: 72 hours (3 days); Music albums: 1 week (7 days); Audiobooks: 3 weeks (21 days); Ebooks & comics: 3 weeks (21 days)
- How many titles can I check out? You can check out up to 4 titles per month (any mix of movies, music or audiobooks). Counter resets on the 1st of the month.
- How do I know how many titles I have left this month to check out? Click on the Hoopla logo, and all account information will be displayed which includes: Current titles checked out with the amount of time remaining on the loan, how many titles you can still check out, and your favorites.
- Do I have to return my titles? Are there overdue fines? Don't worry about overdue fines. At the end of your checkout period, the item is returned automatically and you won't be able to play it.
- Can I view titles offline? With the Apple or Android apps, you can temporarily download titles to access offline. If you watch on a computer, you'll need an internet connection for the entire performance.
- Does Hoopla work on the XBox 360, PS3, Roku or Chromecast? Hoopla does not currently support these devices/platforms. However, Hoopla is working on increasing compatibility with more devices - check back for updates.

Still need help?

- Go to: https://www.hoopladigital.com/support
- Contact Hoopla directly by clicking on https://www.hoopladigital.com/contactus
- Contact your local library branch.

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