

**SECTION 20. FEE RESOLUTIONS****20.45 WATER AND SEWER CONNECTION FEES AND USER CHARGES**

**A. PURPOSE.** To set rates, fees, and other charges for services furnished by the Seminole County Water and Wastewater System ("Systems") that are just and equitable to all classes of consumers served and properties benefited by the Systems, and to reasonably recover the costs of serving the various classes of consumers and properties benefited thereby.

**B. CONNECTION FEES AND GENERAL CONDITIONS.** Connection fees for water and wastewater service are established based upon the estimated amount of water usage and wastewater flow generated by a development on an average daily basis as computed for a one (1) year period as proposed by the consumer and agreed to by the Department of Environmental Services ("Department") in accordance with Water and Wastewater Service Capacity Guidelines set forth in Exhibit "A," attached hereto and incorporated herein. Connection fees for water and wastewater service shall not be waived for any reason or condition; provided, however, that no connection fees shall be assessed for the construction, alteration or expansion of a private school or public school. For the purpose of assessment of fees and charges, "Applicant" shall be defined as any consumer requesting service, including, but not limited to, developers and contractors.

**C. WATER SERVICE CONNECTION FEES.** The water connection fee is a one time charge for water predicated on the costs of treatment, transmission, plant capacity, and associated capital costs. Water service connection fees shall be computed based upon estimated average daily consumption utilizing the capacity factors as approved by the Department and outlined in Exhibit "A". The minimum amount of purchase shall be one (1) equivalent residential connection (ERC). The fee shall be \$3.01 per gallon. If water service is to be provided from an entity other than the County, the County may require a fee in addition to the water service connection fees to recoup the actual cost of the service provided by the other entity.

**D. WASTEWATER SERVICE CONNECTION FEES.** The wastewater service connection fee is a one time charge for wastewater predicated on the costs of treatment plant capacity, effluent disposal systems, and associated capital costs. Wastewater connection fees shall be computed based upon estimated average daily flows utilizing the capacity factors as approved by the Department and outlined in Exhibit "A". The minimum amount of purchase shall be one (1) ERC. This is equivalent to the capacity requirements of a standard single family residence. The fee shall be \$7.43 per gallon. If service is to be provided from an entity other than the County, the County may require a fee in addition to the wastewater connection fees to recoup the actual cost of the service provided by the other entity.

**E. PAYMENT OF FEES.** An Applicant may apply to the Department to purchase water service capacity, wastewater capacity, or both. Based upon the amount of water and

wastewater service demand estimated by the Applicant and agreed to by the Department, the Department shall allocate water service capacity, wastewater service capacity, or both, and reserve capacity to the Applicant pursuant to a Conditional Utility Agreement for Water or Sewer Service between the parties. The Applicant shall pay a connection fee for said allocation within two (2) years of final plan approval or building permit issuance, whichever occurs first, with regard to all other development; provided, however, that the applicant may opt to defer payment until the Building Department either authorizes an inspection for electrical power or approves final electrical power, whichever occurs first. Additional connection fees may be assessed in accordance with the terms and conditions of the Rate Ordinance.

**F. INDUSTRIAL WASTEWATER DISCHARGE PERMIT FEES.** Some industrial users may be required to obtain a permit pursuant to Seminole County Code, Chapter 270, Part 8, Seminole County Wastewater System User Rules (“Industrial Pretreatment”). Such users shall apply for a permit and pay a permit fee according to the schedule set forth in Exhibit “B,” attached hereto and incorporated herein.

**G. WATER SERVICE INSTALLATION CHARGES.**

(1) Potable and Non-Potable Service Connections for Single Family Residential Service.

(a) There shall be a charge collected in advance from each Applicant requiring a potable service connection from the County associated with the installation of a water meter and connection from the County associated with the installation of a water meter and connection (service tap) to the County Water System. The installation charges shall be in addition to the Water Connection Fees and the established monthly charges for service. If the service tap has already been installed by an entity other than the County, and subsequently dedicated to and accepted by the County, the Applicant shall be charged only the meter installation charge. If the service tap is to be or has been installed by the County prior to the installation of the meter, the Applicant shall be charged for the service tap. If the Applicant performs the installation of the meter assembly, meter service box, backflow prevention device, and keyed curb stop for connection up to and including one inch (1”), the Applicant may purchase the materials from the County. For installation greater than one inch (1”), the Applicant shall be billed for the actual cost of the materials, as determined by the County. The water service installation and other charges are outlined in Exhibit “B”.

(b) For County installed connections requiring installation of a meter and backflow prevention devices of one inch (1”) or less, the charges for installation or connection to the County Water System can be increased when any size connection or meter and backflow prevention device installation requires larger than typical service lines, or service connections require the crossing of streets, roads, easements, or highways, or it has been determined by the Department that the cost of installation is extraordinary or not typical in nature. The County shall base the increased charges on the additional construction costs incurred or determined on the basis of additional cost

of materials, inspection, and overhead required to perform the installation. A County installed connection shall be defined as those requests for connection from an Applicant for the purpose of providing water service to a single residence.

(c) For connections requiring an installation of a meter size greater than one inch (1") the charges for installation or connection to the County Water System shall be based on the actual cost of materials, labor, and overhead, as determined by the Department. The Applicant requesting the installation and connection shall pay an estimated charge for the connection of service as required by the Applicant and shall be charged or refunded an amount equal to the difference between the actual cost of the installation and the estimated charge. An Applicant may elect to purchase the meter elsewhere if the required meter size exceeds two inches (2"); provided, however, that such meter must be approved by the Department prior to installation. The Applicant shall be responsible for separately purchasing an approved backflow prevention device for pipe diameters larger than one inch (1").

(d) The charge for separate irrigation meters shall be determined based upon the location of the property provided the service. The costs of meter installation shall include, but not be limited to, the meter set fee, materials, labor, and other expenses incurred for installation of the meter. An Applicant for irrigation meter(s) shall be responsible for the purchase and installation of approved backflow prevention devices as approved by the department.

(2) Potable and Non-Potable Connections for Commercial Service.

(a) Each Applicant shall be responsible for the design, permitting, construction, and inspection of the service connection, including, but not limited to, the water main tap, service line, valves, corporation stop, meter, meter box, curb stop, and backflow prevention assembly by a plumber or certified underground utilities contractor and any construction requiring street, road, or highway crossing. Connections to the County's potable or reclaimed Water Systems or any construction within County easements, property, or rights-of-way shall be performed by properly licensed and qualified individuals or contractors as determined by the County.

(b) A site plan, including details, shall be submitted to the Development Review Division of the Planning Department for approval prior to application for service. The site plan shall include a site location map and show the location of the proposed connection point, the property line, tap size, service line size, meter size, backflow prevention assembly size and type, meter set location, and any other information requested by the Department to facilitate review and approval. The details and materials of construction shall conform to applicable Seminole County Water and Wastewater standards.

(c) Irrigation meters, including reclaimed water irrigation meters, shall be installed by the Applicant at the Applicant's expense utilizing the criteria set forth in Sections 6(b)(1) and (2) above by a plumber or certified underground utilities inspector.

**H. METER TESTING.** Meter testing shall be performed at the Applicant's request in accordance with the following guidelines:

(1) Meter Test Request. When an Applicant requests a field test of the water meter requiring a field visit to the Applicant's service location, the County shall apply a charge to defray the cost of testing in accordance with Exhibit "B".

(2) The charge shall be retained by the County if the test shows that the meter registers within the acceptable accuracy limits as established by the Department. If the meter is determined by the County to register above the acceptable accuracy limits, the meter test field service charge shall be refunded, an adjustment made to the bill for the proper amount of water consumption, and the meter replaced by the County at no charge to the Applicant.

(3) For a test of meters not performed as a field service visit, the County shall charge for the test based upon actual costs incurred as determined by the Department.

**I. DEPOSITS FOR WATER SERVICE, RECLAIMED WATER SERVICE AND WASTEWATER SERVICE.**

(1) An Applicant shall pay an initial deposit prior to the initiation of water service, reclaimed water service, or wastewater service for each equivalent residential unit to be serviced as set forth in Exhibit "B".

(2) Applicants such as building contractors using fire hydrants as a water supply shall pay an initial deposit for utilization of the temporary hydrant meter prior to initiation of service as outlined in Exhibit "B".

(3) Customers with good payment history accounts for the previous twelve (12) month period shall be entitled to a refund of deposits. For purposes of this Section, a "good payment history" shall be defined as an account with:

- (a) no disconnections for non-payment;
- (b) no non-sufficient funds checks charged to the account; or
- (c) no delinquent payment notices.

(4) Customers whose accounts have been disconnected for non-payment three (3) or more times, or have issued to the Department two (2) or more non-sufficient fund checks within a twelve (12) month period, shall pay an additional deposit as set forth in Exhibit "B" prior to restoration of service.

**J. INITIATION AND SERVICE CHARGES FOR WATER SERVICE, RECLAIMED WATER SERVICE AND WASTEWATER SERVICE.**

(1) An Applicant shall be charged to initiate utility service at a new location or to reestablish utility service at an existing location. These charges shall appear on the

first bill for utility service. The reestablishment of utility service at an existing location does not include the turn on of an account ordered discontinued because of non-payment of amounts due. The initiation of service charge shall be in accordance with the schedule of fees shown on Exhibit "B".

(2) At the request of the Applicant, a turn on or turn off service charge applicable to active accounts shall be charged prior to the initiation or discontinuation of service on a temporary or seasonal basis. The fees for these services shall be in accordance with Exhibit "B".

(3) When service is discontinued by the Department because of non-payment of amounts due, the County shall charge a service disconnection charge to reconnect the discontinued service as set forth in Exhibit "B". The charges for the reestablishment of service shall be paid by the Applicant prior to initiation of service.

**K. WATER SERVICE CHARGES.**

(1) Customers shall pay a monthly water service charge in addition to a volumetric rate based on metered water consumption for such service as set forth in Exhibit "B".

(2) Homebuilders and contractors shall pay a monthly capacity reservation charge per ERC in accordance with Exhibit "B" for construction water service capacity upon issuance of a building permit until such time as the account shall be transferred to a customer or tenant.

(3) Homebuilders and contractors using fire hydrants as a water supply shall meter the consumption pursuant to County requirements and pay a volumetric service charge as set forth in Exhibit "B". A meter and backflow preventor assembly device shall be provided by the County upon application for hydrant service and payment of the temporary hydrant meter deposit. Deposits shall be refunded if the meter and backflow assembly device are returned undamaged and in good condition.

(4) Commercial private fire lines shall incur a monthly service charge associated with the cost of providing back-up facilities in the Water System.

(5) An Applicant who reserves water service capacity shall incur a monthly service charge per ERC. Such charge shall be assessed for each remaining unit or ERC not transferred to a resident or tenant within twenty-four (24) months from the date that infrastructure is accepted by the County or the date of final inspection with regard to private systems.

(6) Wholesale water fees shall be based upon metered consumption and the wholesale water rate in accordance with Exhibit "B".

(7) In the event the County adopts a resolution pursuant to Part 5, Chapter 270, Seminole County Code or its successor, declaring a water shortage by the St. Johns River Water Management District or regulating water supplies or conservation programs as deemed necessary, a surcharge as set forth in Exhibit "B" shall apply to the schedule of water service charges for residential units. Accordingly, multi-family units, apartments, condominiums, motels, hotels, and any and all other dwelling units, per unit, and commercial users shall be charged by the County pursuant to Exhibit "B" for consumption over ten thousand (10,000) gallons per month or any fraction thereof.

**L. WASTEWATER SERVICE CHARGES.**

(1) Customers shall pay a monthly wastewater service charge in addition to a volumetric rate based upon metered meter consumption and costs for such services as set forth in Exhibit "B". In the event of no consumption, the minimum bill for wastewater service shall be charged.

(2) Volumetric charges for sewage treatment shall be based on water consumption. Volumetric wastewater service charges shall not be assessed for residential units for water consumption in excess of fifteen thousand (15,000) gallons per month per ERC.

(3) Homebuilders and contractors shall pay a monthly capacity reservation charge per ERC for wastewater service capacity upon issuance of a building permit until such time as the account shall be transferred to a customer or tenant.

(4) An applicant who reserves wastewater service capacity shall incur a monthly service charge per ERC. Such charges shall be assessed for each remaining unit or ERC not transferred to a customer or tenant within twenty-four (24) months from the date that infrastructure is accepted by the County or the date of final inspection with regard to private systems.

(5) Wholesale wastewater treatment fees shall be based on metered wastewater flow and the wholesale wastewater rate in accordance with Exhibit "B".

**M. RECLAIMED WATER CHARGES.** The reclaimed water charges are established at the rates set forth in Exhibit "B". The volumetric rate shall be based upon metered consumption. Residential customers shall pay a monthly reclaimed water service charge.

**N. RECONNECTION CHARGES.** If a bill for water, wastewater, or reclaimed water service remains unpaid after thirty (30) days, service may be disconnected by the Department, and the customer whose bill is past due shall not have service reconnected until all charges are paid in addition to applicable reconnection fees as set forth in Exhibit "B".

**O. SURCHARGE FOR HIGH-STRENGTH WASTEWATER.** A surcharge shall be charged for disposal of wastewater with an abnormally high biochemical oxygen demand (BOD), total suspended solids (TSS), or other parameters as established by the Industrial Pretreatment Ordinance in accordance with Exhibit "B".

**P. INDUSTRIAL PRETREATMENT FINES AND PENALTIES.** Industrial users in violation of the Industrial Pretreatment Ordinance shall be subject to fines or penalties as set forth in Exhibit "B".

**Q. UNAUTHORIZED METER TURN ON CHARGE.** Unauthorized customers who restore water service previously discontinued by the County shall pay a fee in accordance with Exhibit "B". Service shall not be restored until all outstanding fees and charges are paid to the County.

**R. OTHER REIMBURSABLE EXPENSES.** In cases where customers request County utility personnel to perform specific utility services not the obligation of the County to perform, a fee shall be charged to recover those costs incurred by the County in performing such services. The fees for such specific services are reflected in Exhibit "B".

**S. RETURNED CHECKS.** A service charge shall be charged for a check returned for non-sufficient funds in accordance with Exhibit "B".

**T. AUTHORITY.** Approved by the BCC April 14, 1992  
Resolution 2004-R-116 adopted June 8, 2004  
Resolution 2006-R-73 adopted March 28, 2006  
Resolution 2006-R-260 adopted December 12, 2006  
Resolution 2007-R-199 adopted November 13, 2007  
Resolution 2008-R-251 adopted November 18, 2008  
Resolution 2009-R-14 adopted January 13, 2009  
Resolution 2009-R-235 adopted November 10, 2009

**EXHIBIT "A"**

**SEMINOLE COUNTY WATER AND WASTEWATER SERVICE CAPACITY GUIDELINES**

**A. Water Meter Sizes And Erc Factor**

<u>Meter Sizes</u>	<u>ERC Factor</u>
3/4"	1
1"	3
1 1/2"	5
2"	8
3"	17
4"	30
6"	63
8"	80

**B. Capacity Factors**

<u>Establishment</u>	<u>Unit</u>	<u>Water gpd</u>	<u>Wastewater gpd</u>
<u>Residential</u>			
Single Family	Dwelling Unit	350	300
Multi-Family (1-2 bedrooms)	Dwelling Unit	275	250
Multi-Family (3+ bedrooms)	Dwelling Unit	335	300
Mobile Homes (1-2 bedrooms)	Dwelling Unit	275	250
Mobile Homes (3+ bedrooms)	Dwelling Unit	335	300

Note: The above water consumption on multi-family units includes installation of irrigation meters. Multi-family units without irrigation meters will be assessed a higher usage to be determined by the Director.

Commercial

Barber Shop	Per Chair	100	100
Bowling Alley	Per Chair	100	100

Food Services

Restaurant	Per Seat	30	30
Restaurant (24 hour)	Per Seat	50	50
Restaurant (Fast Food)	Per Seat	25	25
Bar/Cocktail Lounge	Per Seat	30	30


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<u>Establishment</u>	<u>Unit</u>	<u>Water gpd</u>	<u>Wastewater gpd</u>
<u>Hotel/Motel</u>			
(without food services)	Per Bed	100	100
<u>Laundry</u>			
Self service	Per Machine	400	400
<u>Office Buildings/Shopping Centers</u>			
(without food service)	Per Sq. Ft.	.1	.1
<u>Stores</u>			
(without food service)			
Private Toilet	Per Employee	20	20
Public Toilet	Per Toilet Room	400	400
<u>Service Station</u>			
	Per Bay	300	300
	Per Wash Bay	960	960
	Per Toilet Room	300	300
<u>Theater</u>			
	Per Seat	5	5
<u>Dentist</u>			
	Per Dentist	250	250
	Per Wet Chair	100	100
<u>Doctor Office</u>			
	Per Doctor	250	250
<u>Hospital</u>			
	Per Bed	50	50
<u>Schools</u>			
Day Type	Per Student	15	15
Boarding	Per Student	75	75



(G) Water Shortage Surcharge

<u>Consumption</u> (gallons)	<u>Surcharge</u>
10,001 – 15,000	\$ 1.40 per 1,000 gallons
15,001 – 20,000	2.54 per 1,000 gallons
20,001 – 30,000	4.10 per 1,000 gallons
30,001 – 50,000	5.88 per 1,000 gallons
50,000 – over	7.97 per 1,000 gallons

Potable water service charges will be increased each October 1, as follows:

10/1/2010	11%
10/1/2011	3%
10/1/2012	3%
10/1/2013	3%
10/1/2014	3%

**II. Schedule of Sewer Service Charges**

(A)	(1)	Basic Service Charge	
		Single Family	\$15.92 per unit or ERC
		Commercial	15.92 per unit or ERC
		Multi-Family	
		(not master metered)	15.92 per unit or ERC
		Multi-Family	13.52 per unit or ERC
	(2)	Volumetric	\$ 3.62 per 1,000 gallons
(B)		Homebuilders and Contractors	\$12.41/ERC per month
(C)		Reserved Sewer Capacity Monthly Service Charge	\$12.41/ERC per month
(D)		Wholesale Sewer	\$ 3.31 per 1,000 gallons
(E)		Class I Industrial Users	
		Group A	\$ 0.75 per 1,000 gallons
		Group B	0.59 per 1,000 gallons

Sewer service charges will be increased each October 1, as follows:

10/1/2010	11%
10/1/2011	3%
10/1/2012	3%
10/1/2013	3%
10/1/2014	3%

**III. Schedule of Reclaimed Water Charges**

- (A) Basic Service Charge
  - Single Family \$ 4.18 per month
- (B) Volumetric – Single Family
  - 0 – 10,000 \$ 0.56 per 1,000 gallons
  - 10,001 – 20,000 \$ 0.94 per 1,000 gallons
  - 20,001 – 30,000 \$ 1.53 per 1,000 gallons
  - 30,001 – 50,000 \$ 2.52 per 1,000 gallons
  - 50,000 – over \$ 3.41 per 1,000 gallons
- (C) Volumetric – Commercial/Other \$ 0.56 per 1,000 gallons

Reclaimed water service charges will be increased each October 1, as follows:

10/1/2010	11%
10/1/2011	3%
10/1/2012	3%
10/1/2013	3%
10/1/2014	3%

**IV. Miscellaneous Service Charges**

- (A) Initiate Service
  - Regular Business Hours \$30.00
  - Non-Business Hours \$35.00
- (B) Delinquent Account Turn On/Turn Off
  - Regular Business Hours \$25.00
  - Non-Business Hours \$30.00
  - Sewer Only \$75.00
- (C) Turn On/Turn Off for Customer Convenience
  - Regular Business Hours
    - Turn On Only \$10.00
    - Turn Off Only \$10.00
  - Non-Business Hours
    - Turn On Only \$25.00
    - Turn Off Only \$25.00
- (D) Turn On/Turn Off for Delinquent Backflow Test \$25.00

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(E) Meter Fees

Meter Size:

<u>Single Family Residence</u>	<u>Tap-In Charge</u>	<u>Meter Installation Charge</u>	<u>Materials Only Charge</u>
5/8" x 3/4"	\$370.00	\$265.48	\$195.48
1"	\$425.00	\$308.62	\$246.87
<u>Non-Single Family Residence</u>	<u>Tap-In Charge</u>	<u>Meter Installation Charge</u>	<u>Materials Only Charge</u>
5/8" x 3/4"	\$370.00	\$265.48	\$195.48
(includes backflow prevention device)			
1"	\$425.00	\$308.62	\$246.87
1 1/2"	\$750.00	Actual Cost	Actual Cost
2"	\$1,060.00	Actual Cost	Actual Cost
3"	Actual Cost	Actual Cost	Actual Cost
3" Compound	Actual Cost	Actual Cost	Actual Cost
4" Compound	Actual Cost	Actual Cost	Actual Cost

(F) Industrial Wastewater Discharge Permit (IWDP) Fees

	<u>Charge</u>	<u>Duration</u>
IWDP Fee	\$250.00	one (1) to five (5) years
IWDP Reissuance Fee	\$150.00	one (1) to five (5) years
Temporary IWDP Fee	\$200.00	less than one (1) year

(G) Food Service Establishment Fee      \$ 10.00      per month

(H) Account Deposit

Residential Services:

Water Service only, per unit/ERC	\$ 35.00
Sewer Service only, per unit/ERC	\$ 75.00
Water and Sewer Service, per unit/ERC	\$110.00
Temporary Fire Hydrant Use	\$1,145.00

Commercial accounts deposit shall be based on two (2) months estimated bill.

Accounts which have been disconnected for non-payment three (3) or more times or have issued to the Department two (2) or more non-sufficient fund checks within a twelve (12) month period      \$25.00

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(I)	Field Test of Meter	\$25.00
	Field Test/Maintenance of Customer's Backflow Prevention Assembly	
	Delinquent	Actual Cost
	Non-Delinquent	Actual Cost

(J)	Non-Sufficient Fund (NSF) Charge – 5% of amount of check	
	Minimum	\$10.00
	Maximum	\$25.00

(K)	Unauthorized Meter Turn-On Charge	\$45.00
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(L)	Unauthorized Tap Surcharge	\$500.00
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(M) Fines or Penalties for Violation of Industrial Pretreatment Ordinance (for Maximum Concentration or Mass Limits other than pH)

Industrial users violating the prohibited discharge limits or any provision of the Industrial Pretreatment Ordinance shall be subject to the following penalties:

Penalties for violation of Section 270.364 of the Industrial Pretreatment Ordinance:

<u>Penalty Level</u>	<u>Violation Level</u>	<u>Penalty Amount Per Violation</u>
1	Violation less than or equal to the limit	\$0
2	Violation greater than the limit but less than two (2) times the limit	\$0-\$100.00
3	Violation equal to or greater than two (2) times the limit but less than three (3) times the limit	\$101.00-\$200.00
4	Violation equal to or greater than three (3) times the limit but less than four (4) times the limit	\$201.00-\$300.00
5	Violation equal to or greater than four (4) times the limit but less than five (5) times the limit	\$301.00-\$400.00

6	Violation equal to or greater than five (5) times the limit	\$401.00-\$1,000.00
	Penalties for Violation of pH limits	\$50.00-\$100.00
(N)	Penalties for Violation of Section 270.365 of the Industrial Pretreatment Ordinance:	\$100.00 per day
(O)	Other Industrial Pretreatment Fees	
(1)	Demand Monitoring and Sampling	
	(a) Grab Sample	\$ 75.00
	(b) Composite Sample	\$150.00
(2)	Non-Compliance Surveillance and Inspection of Industrial Users	\$ 30.00 per hour
(3)	Compliance Monitoring and Sampling of Industrial Users	
	(a) Grab Sample	\$ 50.00
	(b) Composite Sample	\$100.00
(4)	Administrative Costs Resulting From Violation of the Industrial Pretreatment Ordinance	\$ 30.00 per hour
(5)	Compliance/Non-Compliance Lab Analysis	Actual Cost

(P) Industrial Pretreatment Surcharges

Users discharging to the Publicly Owned Treatment Works in excess of established limits for pollutants according to Section 270.364 of the Industrial Pretreatment Ordinance shall be subject to the following surcharges:

Table of Surcharge

<u>Level</u>	<u>Violation Level</u>	<u>Fine per Violation</u>
1	Violation greater than the limit but less than twice the limit	\$0-\$100.00
2	Violation equal to or greater than twice the limit but less than three (3) times the limit	\$101.00-\$200.00



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3	Violation equal to or greater than three (3) times the limit	\$201.00-\$300.00
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